

Skills

Seasoned Microsoft technologies expert with 20+ years of experience. Established and led Robotic Process Automation (RPA) Centers of Excellence (CoE) across multiple organizations, driving strong ROI and scaling programs to mature, enterprise-level operations. Developed bots and agents using UiPath and Power Automate. Proven expertise in end-to-end automation solutions using leading automation platforms e.g. **UiPath, Power Automate**. Featuring seamless **integrations via REST APIs**, native **connectors**, and **advanced configurations** as per Business operations need.

Robotic Process Automation Engineer Lead

UCare Minnesota (June 2022 - Current)

- Built an Automation Cloud Infrastructure adhering to organization security and policies. This setup involved 1) Azure Active Directory (AAD SSO) integration, 2) External application integration setup for UiPath Azure Pipeline, 3) Setting up in-house Robots and connecting to Automation Cloud tenants and 4) Setting up custom groups and permissions.
- Setting up the RPA COE governance and standards for end-to-end implementations. For both UiPath and Power Automate.
- Lead the reviews for design, coding, re-usability, modularity to improve the quality of RPA implementations.
- Mentor developers for code optimization, best practices and standards.
- Engage and participate in Business conversations/meetings to understand and design, develop flawless solutions. (PDD. SDD)
- Help develop the automated build and release management pipeline/s for UiPath deployments.
- Standardizing/customizing *Robotic Enterprise (RE)* Framework templates for Dispatcher, Performer and Reporter.
- Migrate UiPath Robots to Power Automate unattended bots for the economical licensing need.
- Manage and monitor end to end automation and run the RPA Program including infrastructure setup.
- Very much hands-on to debug, improve performance of the flows developed by team and enhance the success rate of automations.

Education

Bachelors | Karnataka University Dharwad (India)

Diploma | Technical Board of Karnataka (India)

Certifications

UiRPA and UiARD

Work Authorization

H1B (I - 140 approved)

OBJECTIVE

Aspiring to elevate technical careers by translating organizational visions into AI/RPA strategies, boosting workforce efficiency to prioritize judgment-based decisions, and training teams to embrace advanced technologies (Robots, Agents)

Previous Experiences

USA | Mercy, RGA, CFG, TRG, NYL, Aetna and MasterCard

01/2016 – 06/2022

South Africa | ABSA (L&T), T-Systems, Intervate, GoldenRule Tech

03/2010 – 01/2016

India | HP, Wipro, IvyTech and

ZAP | 07/2000 – 07/2009

During the prior experiences, worked at various major client locations to set up the RPA CoE and manage end to end programs by establishing re-usable code and best practices. RPA program roadmap and strategy was developed to bring the organization to its peak maturity model and adoption to AI by leveraging Microsoft and UiPath. Worked as a full stack .Net Developer for Web, APIs, Databases & Content Management projects.

VOLUNTEER/LEADERSHIP EXPERIENCE

Trained business users on robot operations and business rule exception analysis to boost automation success rate. Launched citizen developer initiatives across organization/s. Defined strategic roadmaps for AI and RPA programs. Assisted leadership in budgeting initiatives to calculate total cost of ownership (TCO) for RPA programs and infrastructures (UiPath, Power Automate).