

# Navya Arumalla

RPA Developer

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**RPA Developer with hands-on experience in Blue Prism and UiPath, specializing in SAP, Web, Citrix, SharePoint, and enterprise automation solutions. Gained Knowledge in UiPath modern activities, Power Automation. Skilled in work queues, multi-bot Architecture, Orchestrator, RE framework, SQL, .NET, Excel, email automation, and Azure & Google Cloud environments. Proven track record of process optimization, production support, and delivering scalable RPA solutions.**

## EXPERIENCE

### Automation Engineer, Xllow

#### Client - Capital One (Sept 2025 – Present)

- Designed and implemented an **Intelligent Automation** solution for Fraud Alert Triage using **UiPath** (Action Center) and **NLP summarization** models to reduce manual case review time and false positives.
- Integrated **AI + business rules** to auto-generate alert summaries, extract risk signals, and recommend dispositions.
- Built human-in-the-loop feedback pipeline using **UiPath Action Center** to incorporate analyst decisions into continuous model improvement.
- Automated ingestion and triage of fraud alerts from case queue, improving analyst throughput and reducing average case touch time by 60%
- Developed feedback scoring system to track confidence, risk score calibration, and reclassification outcomes, enabling iterative **ML enhancement**.
- Implemented structured audit & reporting layer to track volume, triage outcome, FP reduction, analyst saving, and **SLA compliance**.

## SKILLS

RPA, Blue prism, UiPath, Power Automation, SQL, Microsoft Azure, AWS, Python .NET, SAP Automation, Web Automation, Excel Macros, Email, Citrix, ServiceNow.

## AWARDS

Awarded a bronze medal for academic excellence in a master's degree in cloud computing at KL University.

Awarded the Being Respectful recognition at Wipro for demonstrating professional conduct & teamwork.

## CERTIFICATIONS

AD01 - Blue prism developer Exam

AZ-900 Microsoft Azure Fundamentals

UIARD - UiPath certified Automation developer Professional

## March 2024- AUG2025 (Career Gap waiting for Visa)

- Completed **UiPath Advanced Developer Learning** path, focusing on **Modern Activities, Document Understanding, AI Center, OCR** and end-to-end automation orchestration using Orchestrator & Insights.
- Earned **Microsoft Azure Fundamentals certification**, gaining foundational knowledge in Cloud
- Obtained **UiPath AIRD certification**, learned **best practices** for scalable RPA implementations.
- Actively followed **RPA/IA industry trends** across different domains.
- Used gap period for continues upskilling, labs, certification, to make sure technically up to date with current RPA trend

## Senior RPA Developer, Wipro Technologies

### Client – Nokia (Jan 2022 - Feb 2024)

- Developed end-to end automations and change Requests for **SAP applications** hosted in Citrix environment, Using **Blue Prism**.
- Performed **production Support** activities including monitoring BOT health, incident resolution, failure analysis, restarts, exception handling, analyze process data and reduced business exceptions and continuous improvement
- Prepared **Solution design Documents**, Runbooks, Deployment to production, support handover and audits.
- Done **SIT** (System Integration Testing) to validate automation Logic and functional Logic, and **UAT** (User Acceptance Testing) to get approval from clients to deploy the approved process into production.
- Supported Credential & Asset Management, coordinating with Infra, Operations and Business stakeholders for smooth rollout.
- Enhanced BOT reliability working with **SAP GUI** selectors, **Citrix-based image automation**, retry logic, Queue mechanisms, Exception handling frameworks,
- Demonstrated strong understanding of **enterprise automation governance**, change control management in **large-scale environments**.
- Used SAP GUI Recording Techniques to capture UI elements which are not directly automated through **Blue prism** selectors, recording output generated as .txt file used in code stage.
- Also done **.Net** coding for Excel operations like manipulating excel columns & rows.

## Software Engineer, Net Business Labs

Nov 2019 - Jan 2022

- Developed automation solutions for internal workflows, email automation, repetitive Data Entry to Excel using **UiPath**.
- **Migrated legacy workflows** from **blue prism- UiPath**, involving process re-analysis, selector redesign, reusable component creation, and **Orchestration setup** for **Sap & Web applications**.
- Implemented **API-based integrations** using **UiPath** for faster data exchange between internal systems, improving stability and reducing UI dependency.
- Performed **BOT Maintenance & Enhancements** including fix management, version upgrades, logging improvements, exception handling, and performance tuning.
- Implemented reusable frameworks for **Queues**, retries, credential handling and application login for secure automation.
- Supported **unattended BOT** scheduling environment configuration, and orchestrator management including logs, **queues, assets, alerts**, and robot provisioning.

## Junior Software Engineer, Efftronics Systems Pvt.Ltd

Aug 2017 - May 2018

- Completed training in **Python and UiPath** RPA, gaining hands-on experience in automation development. Done few tasks like Auto delete empty folder's, email automation among different departments for daily updates.
- Developed a **simulation project** for **traffic signal automation** (for KPMG client), demonstrating process automation concepts in a controlled environment.
- Worked on internal **SharePoint automation projects**, including document management, **SharePoint lists**, and **reporting workflows** in production environments using **UiPath**.

## EDUCATION

University, Master's in Cloud Computing

2016 - 2018

NRI Institute of Technology, Computer Science & Engineering

2012-2016

