

MATTHEW J. SNYDER

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PROFESSIONAL SUMMARY

A college graduate with a Bachelors of Science in CyberCriminology and a Masters of Science in Criminology. I demonstrate an understanding of IAM-related skills. Experienced in Microsoft Office, ticketing systems, SQL, and security architecture/concepts. I am seeking a position that will allow me to utilize my educational and professional experience.

SKILLS AND CERTIFICATIONS

- **Certifications:** CompTIA Security+, Okta Certified Professional Hands-on Configuration, SailPoint Identity Security Leader
- **Platforms and Tools:** SailPoint, Okta, Microsoft Office, Jira, Ivanti, Postman, Kasm, Microsoft Excel,
- **Skills:** Identity and Access Management (IAM), Identity Governance and Administration (IGA), Single-Sign On (SSO), SAML, User Provisioning, Active Directory (AD), Virtual Machines (VMs), Role-based access control (RBAC), IDS, IPS, TCP, UDP, Cryptography, Threat attackers and vulnerabilities analysis, Risk Management, Jira Workflows (Project Management), Multi-Factor Authentication (MFA), Microsoft Office, Microsoft Excel, VLOOKUP, Data Validation, SQL, Database Management, Customer Service, Communication, Technical and Substantive Writing, Problem Solving,

PROJECTS / LABS

- **AWS IAM** - Created IAM users, groups, polices, and roles. I attached these polices and roles to specific users and groups.
- **Data Analyst (SQL)** - Queries and analyzed NYC arrest data to identify trends; transformed that data into Excel Dashboards for visualizations using Power Query and Pivot Tables
- **Administrative Management** - Used Virtual Machines to configure Active Directory to manage user lifecycles, permissions, organizational units, and password resets.

EDUCATION

Florida State University Tallahassee, FL

Masters of Science in Criminology

GPA: 3.9

Florida State University Tallahassee, FL

Bachelors of Science in CyberCriminology

GPA: 3.8

Awards/Honors: *Magna Cum Laude*; Dean's List, 2020–2024

PROFESSIONAL EXPERIENCE

Park National Bank Orlando, FL

Intern, Identity and Access Management

May 2025 – August 2025

- Organized and resolved SailPoint-related tasks through the Ivanti ticketing system. Improved my ability to manage and prioritize issues.
- Identified and decommissioned redundant or unused sources in SailPoint, enhancing system efficiency
- Performed entitlement resets and access profile clean-up to maintain accurate and current information
- Utilized Jira Workflows for organizing project progression and planning

Dun and Bradstreet

Jacksonville, FL

Intern, Incident Response & Identity and Access Management

June 2023– August 2023

- Analyzed customer feedback and created Excel charts to demonstrate what improvements needed to be made for the Single-Sign-On system.
- Performed in-depth phishing email investigations utilizing diverse cybersecurity tools for threat detection and mitigation
- Managed and tracked Incident Response tasks via the Cortex XSOAR platform