

# SYDNEY SEARS

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## EXPERIENCE

### **Booz Allen Hamilton, Inc.**

2017 – 2025

*Senior Consultant, Project Management & Governance*

Delivered and managed compliant, risk-mitigated project engagements through policy execution and stakeholder alignment for the federal government.

Partnered with Program Directors and business units to align strategy with execution, ensuring on-time delivery and governance integrity.

- Established governance communication structure strengthening stakeholder engagement and transparency.
- Identified and mitigated compliance risks to maintain organizational standards.
- Developed division-wide policy and procedures centralized repository, reducing support inquiries by 20%.

Led three Agile teams delivering compliant product enhancements meeting technical requirements.

- Facilitated requirements gathering; created refined user stories with acceptance criteria aligned to organizational standards, reducing rework by 30%.
- Led over 50 sprint reviews and design audits, validating deliverables met business and governance requirements.
- Maintained four project schedules and risk logs; conducted regular quarterly governance process reviews, and escalated risks proactively.

Managed audit readiness reviews and policy compliance efforts as Deputy Lead, Audit Response.

- Developed four Risk Assessment and Response documents, improving policy implementation and enabling standardized best practices.
- Co-led data governance efforts, improving program governance maturity by 32% for leadership reporting.

### **International Business Machines, Inc. (IBM)**

2013 – 2016

*Senior IT Consultant, IT Project Management*

Led Federal IT Governance team for access provision protocols, incident resolution, and service compliance.

- Co-facilitated daily governance reviews and system smoke tests; delivered monitoring summary to management.
- Cross-trained junior team members on user admin governance and risk protocols in security system.

## EDUCATION

### **Howard University**

*B.B.A., Information Computer Systems*

## CERTIFICATIONS

*Agile Coaching (ICP-ACC 2023) | Agile Team Facilitation (ICP-ATF 2023)*

*Advanced Certified Scrum Master (A-CSM 2022) | Certified Scrum Master (CSM 2020)*

*Certified Scrum Product Owner (CSPO 2022)*

*Business Value Analysis (ICP-BVA 2018)*

## **TECHNOLOGIES**

Frameworks: Agile and Scrum (8 yrs), ITIL (2 yrs)

Software: ServiceNow (3 yrs), Jira (3 yrs), Confluence (8 yrs), SharePoint (2 yrs), MS Project (1yr)

## **COMPENTENCIES**

- Client Relationship Management (8 yrs)
- IT Project Management (6 yrs)
- Agile Development & Facilitation (3 yrs)
- Customer Communication (5 yrs)
- Employee Engagement (2 yrs)
- Policy Compliance (6 yrs)
- Stakeholder Engagement (6 yrs)
- Scrum Framework (3 yrs)
- Deck Design & Presentation (4 yrs)
- Design Thinking (2 yrs)