

ERIC BOYD II, PMP

Cybersecurity & Risk Management Professional | Engagement, Training, & Awareness Specialist



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PROFILE SUMMARY

A results-driven professional with extensive experience spanning cybersecurity, risk management, data analysis, training, and education. Skilled in leading cross-functional initiatives, developing policies, and delivering strategic insights that drive operational efficiency and strengthen organizational resilience. Adept at translating complex technical information into accessible guidance for diverse stakeholders, while designing and implementing training and awareness programs that enhance knowledge retention and engagement. Seeking to leverage my expertise and knowledge in a forward-looking role that emphasizes cybersecurity engagement, risk management, and strategic program development.

SKILLS

- Leadership
- Collaboration
- Project Support
- Strategic Planning
- Documentation
- Process Improvement
- Incident Response
- Policy Development
- Reporting
- Awareness Campaigns
- Communication
- Relationship Building
- Problem-Solving
- Critical Thinking

EDUCATION & CERTIFICATIONS

- **Master of Business Administration**
University of Maryland- University College, Apr 2022
- **Master of Science in Cybersecurity**
University of Maryland-University College, Dec 2017
- **Master of Education in School Counseling**
Bowie State University, May 2013
- **Bachelor of Science in Human Ecology**
The Ohio State University, Dec 2005
- Project Management Professional (PMP) Certification, 2025
- Open Fair Foundation Risk Certification, 2025
- COMPTIA Security+ Certification, 2019

CORE COMPETENCIES

- **Cybersecurity & Risk Management:** Expertise in vulnerability management, incident response, and risk analysis, with experience developing policies and procedures that strengthen organizational resilience.
- **Data Analysis & Reporting:** Skilled in analyzing large data sets, identifying trends, and producing actionable insights that support informed decision-making and resource allocation.
- **Training & Development:** Strong background in designing and delivering training programs, workshops, and awareness campaigns that engage diverse audiences and reinforce cybersecurity best practices.
- **Stakeholder Engagement:** Adept at building collaborative relationships across technical and non-technical teams, translating complex concepts into clear and actionable guidance for leadership and staff.
- **Program & Project Support:** Proven ability to manage program logistics, support transitions between platforms, and track KPIs to measure effectiveness and drive continuous improvement.

PROFESSIONAL EXPERIENCE

Vulnerability Management RFI Lead – Contractor, CISA Guidehouse

May 2023 – May 2025

- Delivered in-depth training sessions for Service Support team members, equipping them with the knowledge to effectively process Requests for Information (RFIs) and improving team-wide efficiency.
- Acted as a key liaison between stakeholders and leadership by translating complex vulnerability data into actionable insights, directly influencing strategic security initiatives.
- Spearheaded election security projects by gathering, analyzing, and reporting on over 500 assessments, enabling stakeholders to mitigate cyber risks tied to election infrastructure.
- Designed and implemented updated policies, workflows, and documentation for RFI and Mail Triage operations, creating greater consistency and improving collaboration across teams.
- Produced detailed monthly reports incorporating statistical analysis and trends, helping prioritize high-impact requests that safeguarded critical national infrastructure.
- Streamlined communication processes during the Jira-to-ServiceNow transition by designing shared organizational tools that enhanced tracking and responsiveness to stakeholder needs.

Cyber Hygiene Consultant – Contractor, CISA | Guidehouse

Feb 2021 – Apr 2023

- Onboarded approximately 500 customers into the Qualys platform, ensuring they received actionable vulnerability reports that directly strengthened their cybersecurity defenses.
- Partnered with Federal Civilian Executive Branch (FCEB) agencies to deliver Web Application Scanning services, protecting federal systems from emerging cyber threats.
- Designed and implemented statistical models to identify recurring vulnerabilities, providing predictive insights that improved resource allocation and strategic planning.
- Built forecasting tools to project service demand and license requirements, enabling proactive budgeting and program scalability for future growth.
- Developed comprehensive reports with tailored recommendations that empowered agencies to address gaps and align with federal cybersecurity frameworks.
- Collaborated with subject matter experts to refine onboarding and reporting processes, fostering a collaborative environment that boosted efficiency and knowledge sharing.

SAT/ACT Tutor | Private Prep

Oct 2021 – Apr 2023

- Designed individualized tutoring plans tailored to student strengths and weaknesses, fostering measurable academic growth and improved test scores.
- Delivered engaging one-on-one sessions that improved critical thinking, problem-solving, and analytical reasoning for high-stakes exams.
- Guided students through test-taking strategies and time management techniques, helping them approach exams with confidence.
- Supported students in overcoming test anxiety by coaching on stress-reduction strategies and effective study habits.

Mathematics Educator | Saint Joseph's Catholic School

Nov 2019 – Feb 2021

- Integrated technology platforms into Pre-Algebra and Algebra 1 instruction, improving student engagement and academic performance.
- Collected and analyzed student performance data to tailor teaching methods, ensuring targeted support for individual needs.
- Designed lesson plans that aligned with state standards and encouraged collaboration among peers and staff.
- Fostered interactive classroom discussions that improved comprehension and reinforced long-term learning outcomes.

Mathematics Teacher | District of Columbia Public Schools

Aug 2017 – Aug 2019

- Implemented new academic policies informed by research, leading to measurable improvements in standardized test scores.
- Leveraged educational software programs like i-Ready and First in Math to support student learning, analyzing data to drive instruction.
- Coordinated school-wide math initiatives that boosted engagement and fostered a culture of academic excellence.
- Developed remediation plans for struggling students, guiding them toward improved performance and grade advancement.

Math Teacher & Counselor Intern | Prince George's County Public Schools

Sep 2012 – Aug 2017

- Facilitated the i-Ready program for more than 50 students, increasing proficiency levels and engagement with mathematics.
- Achieved steady year-over-year improvements in standardized math assessments through targeted curriculum enhancements.
- Developed career and high school readiness plans for 8th-grade students, aligning their education with long-term goals.
- Partnered with teachers to gather feedback and create educational plans tailored to student strengths and weaknesses.