
SUMMARY

RPA Developer & AI Engineer with **8+ years** of experience driving digital transformation across BFSI, healthcare, and education. Proven track record in automating enterprise workflows, integrating AI/ML solutions, and building XR-based learning experiences. Skilled at reducing costs (up to \$400K/year), accelerating execution (30–40% efficiency gains), and scaling adoption through agile digital delivery. Certified in UiPath, Automation Anywhere, and Process Mining.

CORE SKILLS

- RPA Platforms: UiPath (Advanced), Automation Anywhere, WorkFusion
 - Programming & Data: C#, SQL, Python (ML), HTML/CSS, LINQ
 - Visualization & AI: Power BI, Tableau, OCR/NLP, Predictive Analytics
 - Systems & Tools: SAP, UiPath Orchestrator, REFramework, Git, Office 365, ArcGIS
 - Soft Skills: Agile/Scrum, Stakeholder Management, Governance Reporting, Training & Mentorship
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EXPERIENCE

Meteor Studios | Creative Associate - Client: Dreamscape Learn (ASU) | Oct 2024 – Jul 2025

- Designed and implemented audio/interaction workflows for immersive AR/VR educational projects using Unity, Reaper.
- Supported version control, documentation, and inventory processes to streamline XR delivery.
- Led workshops/demos at ASU Mix Center, enhancing community adoption of digital learning tools.
- <https://meteor.ame.asu.edu/projects/>

Servion Global Solutions | Sr. RPA Developer - Client: State Bank of India | Aug 2023 – Jul 2024

- Automated invoice/claims workflows via UiPath, reducing cycle time by 30%.
- Integrated bots with SAP & Microsoft ecosystems, delivering \$400K+ annual savings.
- Built orchestration dashboards and optimized bot infrastructure for scalability.
- <https://www.sbicard.com/en/personal/credit-cards.page>

Deloitte | Deputy Manager (RPA) - Client: Deloitte Global (US) | Feb 2023 – Aug 2023

- Delivered audit-ready compliance bots, cutting manual effort by 40% and saving 500+ hours annually.
- Led training for 20+ team members in RPA/ML practices, boosting adoption by 25%.
- <https://www.deloitte.com/global/en/alliances/sap.html>

HCL Technologies | Assistant Manager (RPA) - Client: Signify (Philips, US) | Mar 2022 – Feb 2023

Directed 5+ end-to-end RPA implementations across SAP, FTP, and cloud environments.

- Automated workflows with Automation Anywhere, reducing manual effort by 35%.
- <https://www.hcltech.com/digital-operations>

Capgemini | RPA Developer (Consultant) - Client: STMicroelectronics (EU) | Feb 2020 – Feb 2022

- Delivered OCR/NLP/ML bots for compliance tracking & forecasting.
- Built KPI dashboards with Power BI/Tableau to accelerate decision timelines.
- https://www.st.com/content/st_com/en.html

IN2IT Technologies | Analyst - Client: Vgroup (UK) | Feb 2019 – Feb 2020

- Developed A2019 & IQ Bot document-processing workflows.
- Optimized SQL/ETL pipelines, improving data reliability.
- <https://botstore.automationanywhere.com/bot/send-bulk-messages-using-way2sms>

Parallel Team Technologies | Software Engineer - Client: In-house Projects (India) | Mar 2017 – Jan 2019

- Created .NET/C#/SQL tools for real-time KPI dashboards.
 - Automated reporting systems, improving accuracy and efficiency.
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PROJECT HIGHLIGHTS

- Invoice Bots (Servion) – Deployed unattended UiPath bots reducing invoice handling time by 30%.
- Compliance Automation (Deloitte) – Built audit-ready workflows saving 500+ hours/year.
- Predictive Analytics (ASU) – Developed ML models predicting student performance with 85% accuracy.

CERTIFICATIONS

- **UiPath Advanced Developer**
 - Automation Anywhere Advanced
 - WorkFusion Certified
 - Celonis Process Mining
 - **Stanford Machine Learning**
 - **Scholarship from WP Carey**
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EDUCATION

- Arizona State University (Tempe, AZ) – MS Information Systems Management (AI, ML, Data, PM) | GPA 3.97 | 2024–2025
- Point Blank College (London, UK) – Pearson Degree: Business, Media, Sound Tech | GPA 3.50 | 2016–2017
- GGSIPU (Delhi, India) – BS Computer Science | GPA 3.40 | 2012–2015