

Joel A. Padron

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Summary

Project Manager with 8 years of experience delivering complex ERP implementations and software development, managing cross-functional teams in Agile environments (Professional Scrum Master certified). Proficient in developing detailed project plans, mitigating risks, and ensuring projects meet scope, budget, and timeline targets. Business Analyst with a proven record of driving business efficiency through technology solutions. SAP Business One Senior Consultant with 6 years of experience handling different implementations for multiple customers worldwide.

Top Skills

- **Project Management:** Project Management, Stakeholder Communication, Budget Review, Risk Analysis, Resource Planning, Documentation, Reporting, Waterfall Methodology.
- **Agile Methodologies:** Scrum, Kanban, Daily Stand-up, Sprint Planning, Sprint Retrospective, Backlog Refinement, Retrospective, Epics and User Stories.
- **PM Tools:** Jira, Confluence, Azure DevOps, Smartsheet, SharePoint, Microsoft 365.
- **Business Analyst:** Documentation, Business Models, Strategic Plans, Blueprinting, SOPs (Standard Operating Procedure),
- **ERP:** SAP Business One Senior Consultant, SAP Business ByDesign Consultant, Inventory, WMS, Order to Cash, Procure to Pay, Production, CRM, Interactive Reports (Crystal Reports and Adobe LiveCycle Designer).
- **IT:** Windows (advanced), Linux (basic), Server Configuration (basic), SQL and DB Administration (basic).

Experience

Vision33

Jul 2024 - Aug 2025

SAP Business ByDesign Consultant

United States

- Provided comprehensive support to 70+ customers in Europe and the US on SAP Business ByDesign, ensuring accurate business configuration, conducting basic training, and managing bug reporting.
- Developed dynamic reports using Zendesk to present team performance and various metrics to the regional VP, enhancing stakeholder communication.
- Assisted with consulting tasks, including template modifications and custom report development, aligning with client requirements.

Vision33

Jan 2023 - Jun 2024

SAP Project Manager

United States

- Coordinated SAP B1 Implementation Projects by directing consultants, cloud teams, and developers across the US EAST Region, demonstrating strong project coordination skills.
- Facilitated collaboration among consultants, technical teams, customer users, and the Director of Professional Services to ensure project delivery aligned with scope, timeline, and budget.
- Maintained detailed project documentation using Smartsheet to track budgets, timelines, and change requests, while assigning tasks via Microsoft Planner in an Agile environment.
- Assessed and managed project risks proactively by engaging all parties to address potential obstacles, ensuring each phase was executed as initially scoped.

Vision33

Sep 2021 - Dec 2022

Senior SAP Business One Consultant

United States

- Led the SAP B1 implementation project of four (4) different customers, from Blueprinting up to Go-Live.
- Provided support on consulting tasks (training, custom reports, template modifications).
- Provided assistance on technical requirements (writing basic Transaction Notifications and SQL queries).

Consultare America LLC

SAP Project Manager / Scrum Master

Aug 2020 - Sep 2021
Miami, Florida, United States

- Prepared usable and organized tasks following Agile principles for a group of seven (7) consultants.
- Promoted all Scrum events.
- Gathered customer requirements and helped with solution blueprinting using Confluence.
- Maintained project scope and timeline using Jira.
- Responsible of presenting reports to the CEO for each completed Sprint.
- Acted as main point of contact for both the customer and the consulting team.

Greenbox Capital

Project Manager / Scrum Master

Jun 2019 - Feb 2020
Miami/Fort Lauderdale Area

- Supervised the development, testing and implementation of a new proprietary SaaS (Software as a Service) for the bank verification market in the US and Canada.
- Worked with a team of ten (10) developers and testers.
- Promoted all Scrum events, led daily IT meetings with the CTO and Product Owner, and made reports for each completed Sprint.
- Managed all the workflow of the project using Azure DevOps.

Express Delivery Worldwide

Project Manager

May 2014 - May 2019
Miami/Fort Lauderdale Area

- Helped the expansion of the company by completing an assessment of the Colombian market for freight forwarder companies.
- Led a team of 12 people (most of them working abroad).
- Assisted in transitioning from Waterfall to Agile framework for the IT department.
- Supported the development of a proprietary software for both warehouse management as well as customer service, including modules like parcel shipping, inventory control, customer order management and billing.

Express Delivery Worldwide

Business Analyst

Apr 2011 - Apr 2014
Miami/Fort Lauderdale Area

- In charge of the analysis and documentation of the processes and business model of the company and its integration with the IT department.
- Involved in the development of project plans, data models, business cases and strategic plans (roadmap).
- Wrote all the SOPs (Standard Operating Procedure) to help team members carry out routine operations and comply with industry regulations.

DuPont

SAP Business One Consultant

Sep 2007 - Dec 2010
Valencia, Carabobo, Venezuela

- Planned, designed and executed the SAP B1 implementation on the company.
- Provided post Go-Live support, developed custom SQL queries and Crystal Reports layouts.

Gerenciales Dot-Com

Help Desk Technician

Jan 2005 - Jul 2007
Valencia, Carabobo, Venezuela

- Hardware/Software configuration of IT infrastructure.
- Supported company employees and customers.

Education

Universidad Tecnológica del Centro (UNITEC)

2001 - 2006

Bachelor of Computer Information Systems. Information Technology

Certifications

- Professional Scrum Master (PSM I)
- SAP Certified Application Associate - SAP Business One Release 10.0
- Test of English for International Communication (TOEIC)

Languages

- English (Native or Bilingual)
- Spanish (Native or Bilingual)