Polina Lopatyeva

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QA Engineer | Business Analyst | Certified Scrum Product Owner (CSPO)

QA Engineer / CSPO with 7 years of experience in QA engineering and business analysis. I have led testing for go-live clients and product launches, improving test efficiency by 85% and reducing defect rates by over 60% within 2 quarters of implementation. Skilled in cross-functional collaboration, system validation, and aligning QA with business goals. Experienced in writing epics and user stories, supporting backlog grooming, sprint planning, and UAT testing. Collaborate closely with product managers, UX designers, and developers to clarify requirements and validate solutions.

WORK EXPERIENCE

Taco Bell   01/2024 - present
QA Engineer

- Executed detailed test cases for HRIS/ATS systems, resulting in a 90% reduction in defect rates by implementing thorough validation processes within 6 months.

- Implemented cutting edge tools to increase QA process velocity and coverage to support rapid, iterative development and delivery.

- Collaborated with cross-functional teams to define user stories, resulting in improved product alignment and a 80% increase in stakeholder satisfaction.

- Created test cases for verification and validation of web, mobile, API and all system integrations; formulated testing strategies for software releases.

Xealth   04/2022 -01/2024
QA Engineer

- Completed UAT for EHR systems (Epic, Cerner), leading to a 80% enhancement in testing efficiency by leveraging FHIR tools and cross-team collaboration within 5 months.

- Validated stored procedures and jobs; queried MongoDB and AWS services (CloudWatch, Lambda, DynamoDB, S3, SQS).

- Collaborated with teams and led Scrum ceremonies to refine user stories, resulting in a more aligned product vision and significantly enhancing user satisfaction across platforms.

LocalCoding   01/2020 -04/2022
QA Engineer / Business Analyst

- Ensured quality delivery of new products and features with no production downs and/or critical impediments to users

- Implemented a comprehensive training program for QA staff, resulting in a more skilled team and improved testing outcomes across projects.

- Facilitated stakeholder engagement through clear, consistent communication, resulting in a 50% increase in project alignment and team productivity within the first year.

Freshcode   09/2018-12/2019
QA Analyst

- Performed manual acceptance testing, investigating issues and reporting bugs/defects.

- Contributed to sprint planning, delivering actionable feedback on defects, which led to a 30% reduction in rework within 3 months.

EDUCATION

Bachelor of Science in Business Administration

San Francisco State University

SKILLS

Testing Types: REST API, Compatibility, End-to-End, Exploratory, Functional, Integration, Load, Performance, Regression, Sanity, Smoke, UAT, UI, Usability

Tools: AWS (Lambda, S3, CloudWatch, DynamoDB, Step Functions, SQS), BrowserStack, Chrome DevTools, CMS, Confluence, Content Management Systems, DataDog, Figma, Git, GitHub, Jira, JSON, HTML, CSS MongoDB, Postman, Quicksight, Swagger, Zephyr

Methodologies: Agile/Scrum, V-Model, Waterfall

Other: EHR tools, Microsoft Office Suite, Outlook, PowerPoint

CERTIFICATIONS

Certified Scrum Product Owner (CSPO) – *Scrum Alliance*, July 2025