






# TIAGO BRASIL

Business Analyst

## CONTACTS

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## EDUCATION

**Cyber Security and Analytics (M.S.)**  
St. Thomas University  
Miami - FL  
2025 ✓

**Bachelor of Computer Engineering**  
Federal Centre of Education and  
Technology of Minas Gerais  
CEFETMG – Brazil  
2014 ✓

## KEY SKILLS

- Clear verbal and written communication (ENG/SPA/PT)
- Trustworthy
- Organized
- On-time, quality deliveries
- Problem solver
- Self-learner
- Cooperative
- Proactive

## TECHNICAL DOMAINS

- Agile Project Management
- Waterfall Project Management
- PMP: Asana, Trello, Jira, Azure DevOps
- Business Intelligence & Reporting
- Web Development (Asp.Net, WordPress)
- Cloud Computing
- Requirement Gathering
- Cyber Security & Compliance
- IT / OT / IIoT

## EXECUTIVE SUMMARY

Business Analyst with relevant experience **bridging the gap between business stakeholders and technical teams** across multinational organizations. Skilled in gathering and **documenting requirements, developing workflows**, and writing clear **technical specifications** to support software development in **Agile** and **hybrid** environments. Proven track record facilitating JAD sessions, managing stakeholder expectations, and translating business needs into actionable Epics, User Stories, and Acceptance Criteria.

## PROFESSIONAL EXPERIENCE

### IT Business Analyst

2023 - Present

MIAMI INTERNATIONAL LANGUAGE ACADEMY, Education, USA

- Owner of the complete data lifecycle, including data extraction, transformation, loading, visualization, and governance. By delivering data-driven solutions, I provide actionable insights that supported a 20% growth in student enrollment in 2025
- Manage requirements gathering and specifications for a JotForm Enterprise system, standardizing data inputs, streamlining reporting, and cutting manual effort organization-wide.
- Document workflows, system functions, and user acceptance criteria to ensure alignment between business needs and technical implementation.
- Collaborate with developers and QA teams to create and validate test cases, ensuring system reliability, data integrity, and compliance with internal policies.

### Architecture Business Analyst

2019 - 2023

VALE S/A, Mining, Brazil

- Partnered with business units to document requirements for the Operational Technology Architecture Roadmap, translating stakeholder needs into product roadmaps and specifications for critical mining operations.
- Conducted workshops to align business priorities with IT architecture initiatives, resolving conflicts and ensuring understanding of deliverables.
- Implemented Azure DevOps for product, project, and task tracking, enabling transparent backlog management and Agile adoption across multidisciplinary teams.
- Managed budget planning and reporting in Oracle Primavera and SAP, ensuring compliance with corporate governance and providing executives with insights.

### Senior Agile Project Manager

2018 - 2019

FIAT CHRYSLER AUTOMOBILES, Brazil

- Scrum Master/Coach for agile projects using Scrum/Kanban, cutting time-to-production by ~50% and improving solution quality through incremental releases.
  - Conducted Scrum rites such as *Dailys*, *Plannings* and *Reviews* meetings according to the rules and principles of the Agile Methodology.
  - Partnered with business sponsors to gather requirements, refine product backlogs, and translate feedback into Epics, User Stories, and Acceptance Criteria.
  - Created sprint metrics, burn-down charts, and Kanban boards to track progress and provide transparency to executives and stakeholders.
  - Interfaced with clients and business sponsors to collect feedback about product satisfaction and insights for new features and updates.

### Technical Project Manager

2012 - 2018

LOCALIZA HERTZ RENT A CAR, Brazil

- Executed the role of Project Manager organizing project scope, product backlog, status reports, budget control, and delivery timelines for projects in the Technology department.
- Translated use cases and product backlog items into functional and technical specifications to support the development team.
- Implemented a Document Management System to store internal and external contracts in Microsoft Sharepoint.

## CERTIFICATES

- CCSK– Cloud Security Knowledge 3.0
  - Microsoft Azure Fundamentals
  - Professional Scrum Product Owner (PSPO I)
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## PUBLISHED PAPERS

- “Industrial Internet of Things: Device Management Architecture Proposal” *2019 International Conference on Computational Science and Computational Intelligence (CSCI)*
  - 2020 - In book: Science and Technologies for Smart Cities Technologies for Industrial Internet of Things (IIoT): Guidelines for Edge Computing Adoption in the Industry
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## LANGUAGES

- English - Proficient
- Spanish - Intermediate
- Portuguese - Native

## INSTRUCTIONAL EXPERIENCES

### Data Science Instructor

2024 - 2025

DATA CAMP, USA

- Creator, developer and presenter of the course “Decoding Decision Modeling”: <https://www.datacamp.com/courses/decoding-decision-modeling>
  - Designed and delivered an interactive course on systematic decision-making using Decision Models and scientific principles
  - Enrolled over 1,000 participants, achieving a 4.7/5.0 satisfaction rating

### Data Engineering Instructor

2023 - 2024

PROMINEO TECH, USA

- Delivered engaging and hands-on instruction, fostering a collaborative online learning environment.
- Provided mentorship to guide students through Data Engineering concepts, ensuring their comprehension and applicability.
- Collaborated in the development and implementation of an industry-aligned curriculum for data engineering courses.
- Conducted grading responsibilities, evaluating assignments and assessments to provide constructive feedback.

### Code Sensei

2023 - 2023

CODE NINJAS, AVENTURA-FL, USA

- Instructed block coding and mentored youngsters in coding, igniting a passion for technology and problem-solving.
- Represented Code Ninjas at school fairs, effectively showcasing the institution and attracting new students.
- Contributed to the continuous improvement of curriculum and teaching methodologies.

### Internet of Things (IoT) - Lead Instructor

2019 - 2022

VALE ACADEMY, BRAZIL

- Led an Industrial IoT training track for VALE Academy, teaching employees both theory and hands-on skills.
- Organized biannual hackathons in the academic community, encouraging the use of IoT, innovation and collaboration to solve a real business problem.

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