

BHOGESH GUDDATI

Business Analyst

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SUMMARY

- 3+ years of experience as a Business Analyst in Financial Services, Healthcare, and Logistics domains with a proven ability to gather, analyze, and document business requirements.
- Expertise in eliciting, documenting, and refining business and functional requirements, ensuring alignment with corporate standards and project objectives.
- Strong background in Software Development Life Cycle (SDLC) methodologies including Agile (Scrum) and Waterfall, supporting cross-functional teams through development and release cycles.
- Experienced in requirements elicitation, planning, and prioritization, ensuring business needs are translated into actionable deliverables.
- Skilled in data analysis, comparative evaluation, and problem-solving, providing insights to enhance decision-making and process improvements.
- Proficient in facilitating meetings, workshops, and requirement-gathering sessions with stakeholders across technical and non-technical teams.
- Knowledge of commission, licensing & contracting processes along with exposure to enterprise testing, QA standards, and vendor solution integration.
- Strong communicator with ability to bridge business needs and IT solutions, ensuring verifiable and testable requirements for critical projects.

SKILLS

Programming & Analytics: Python (NumPy, Pandas, PySpark, SparkSQL, Matplotlib, scikit-learn), R (tidyverse, ggplot2).

Databases & Querying: SQL (PostgreSQL, MySQL), NoSQL, Data Warehousing.

Business Analysis & SDLC: Agile (Scrum), Waterfall, Use Case Modeling, JIRA, Confluence.

ETL & Data Tools: Tableau, Power BI, Excel (Pivot Tables, Power Query), Bash scripting.

Software & DevOps: Git, Jenkins, Docker (basic), Enterprise QA & Testing standards.

Other Tools: MS Visio, Lucidchart, MS Project, Basic JavaScript for data visualization.

EXPERIENCE

Steve Infotech, GA | Business Analyst

July 2025 - Current

- Partnered with cross-functional teams to analyze 1M+ healthcare claims, EHRs, and lab results, identifying trends that improved patient care outcomes by 12%.
- Conducted requirements elicitation sessions with 10+ stakeholders to define business and functional needs for insurance claim systems.
- Created 30+ business requirement documents (BRDs) and functional requirement documents (FRDs) ensuring verifiable and testable requirements.
- Collaborated with developers and QA teams to ensure 95% defect-free delivery of healthcare reporting modules.
- Supported the end-to-end SDLC for healthcare software products, aligning project goals with corporate standards.
- Assisted in defining scope, effort estimates, and evaluation criteria for IT enhancements that reduced claim-processing time by 18%.
- Performed comparative analysis of 3 alternative technology solutions, recommending the most optimal platform that saved \$150K annually.
- Facilitated weekly requirement workshops and sprint planning meetings with business and IT teams, ensuring 100% alignment.
- Defined and prioritized product backlog items, contributing to the successful deployment of two enterprise-wide healthcare IT systems.
- Conducted UAT with business stakeholders, achieving a 98% satisfaction rate on delivered features.
- Developed and monitored 15+ KPIs to evaluate performance improvements in insurance claim processing.
- Documented and implemented change management processes, minimizing rework and improving compliance by 20%.

Solistice Solutions, CT | Business Analyst

July 2022 - July 2025

- Analyzed 5M+ ride and GPS trip records to improve ETA predictions and reduce average wait times by 14%.
- Gathered and documented functional requirements for ride allocation and pricing modules, supporting improved customer experience.
- Worked with stakeholders from operations, product, and marketing to define business needs for mobility analytics dashboards.
- Supported execution of development lifecycle by collaborating with dev teams to deliver 3 major platform enhancements.
- Partnered with QA to define testable requirements, ensuring 97% test coverage across modules.
- Conducted requirement workshops and user story grooming sessions, contributing to 20+ Agile sprints.
- Defined and tracked 10+ metrics including ride completion rates, customer engagement, and app adoption.
- Provided comparative analysis of pricing strategies using SQL and Python, improving profit margins by 9%.
- Documented process flows and system objectives for vendor integration projects in logistics operations.
- Coordinated release activities with project managers, ensuring smooth delivery of 2 platform upgrades with zero downtime.
- Conducted impact analysis and implemented change requests with 100% traceability in JIRA.
- Assisted in developing training and support documentation, improving adoption rate of new mobility features by 15%.

EDUCATION

Masters in information science (Health Informatics) | University of North Texas, Denton, TX

Bachelor of Pharmacy | Krishna University, INDIA.