



Jeff Ciudad

Experience

2017–Present

Software IT Support • Program and Custom Development of
FreeswitchPBX • 305VoIP

I work with voice over IP telecommunications. I am working with FusionPBX (Multi-tenant Voip Hosting Application) and provide solutions to fix issues with networking and quality of voice service. I can use databases and programming languages such as Python to navigate through network files and diagnose problems that need to be fixed.

Education

Florida International University, Miami, FL

- I have an engineering major in Internet of Things. Through this major, I have learned different coding languages and ways to research and create solutions using technology and programming.

Certifications

- IBM Introduction to Data Analytics
- IBM Excel Basics for Data Analysis
- IBM Data Visualization and Dashboards with Excel and Cognos
- IBM Python for Data Science, AI and Development
- IBM Python Project for Data Science
- IBM Databases and SQL for Data Science with Python
- IBM Data Analysis with Python
- IBM Data Visualization with Python
- IBM Data Analyst Capstone Project
- IBM Generative AI - Enhance your Data Analytics Career
- IBM Data Analyst Career Guide and Interview Preparation
- IBM Data Analyst Professional Certificate
- Microsoft Python Programming Fundamentals
- Microsoft Data Analysis and Visualization with Python
- Microsoft Automation and Scripting with Python
- Microsoft Web Development with Python



130 NW 218th Way
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33029



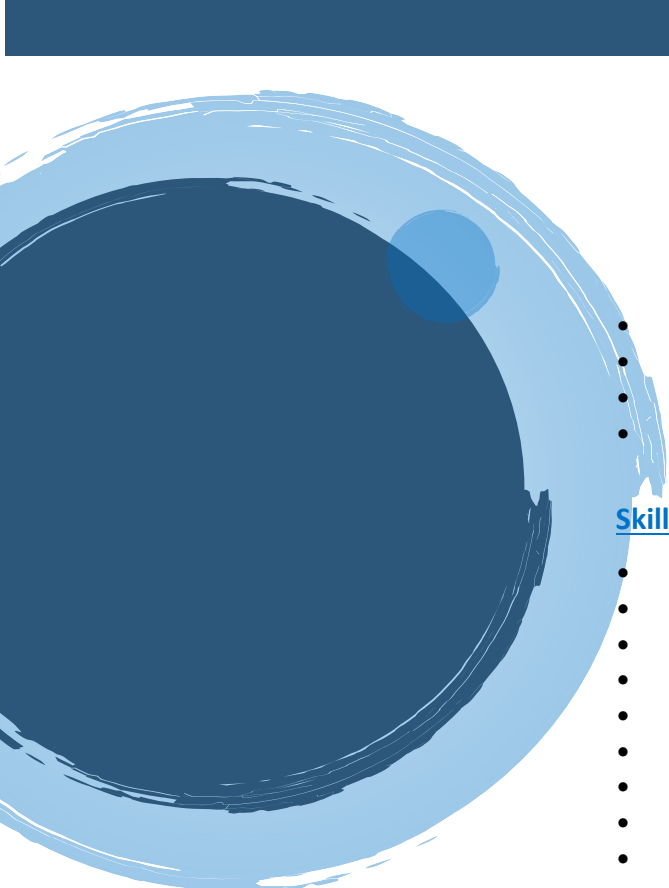
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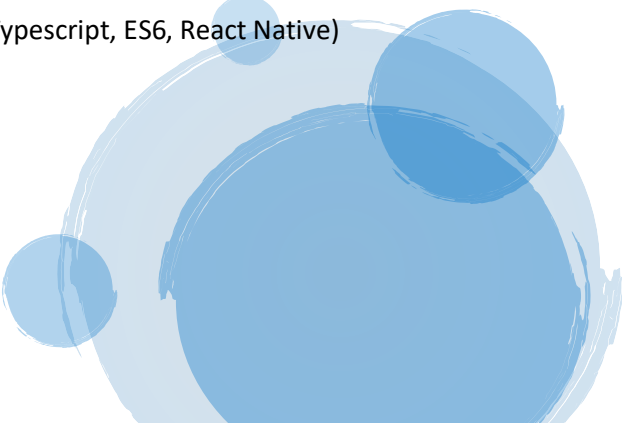
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- Microsoft Advanced Python Development Techniques
 - Microsoft Project Development in Python
 - Microsoft Python Development Professional Certificate
 - Josh.ai Technical Certification

Skills

- C++ Programming Language
 - C Programming Language
 - Serial Communication Protocols (SPI)
 - Internet Protocol
 - Transmission Control Protocol (TCP)
 - Bluetooth Protocol
 - LTE Protocol
 - WiFi Security Protocols
 - Post Office Protocol (POP3)
 - Knowledge on PyUnit Testing Development
 - Create Intellectual Property
 - Open Shortest Path First Protocol (OSPF)
 - Consulting and Customer Development of FreeSwitch PBX
 - Database Management (SQL, MySQL, PostgreSQL, MongoDB)
 - Knowledge on Agile technology and tools
 - Knowledge on Docker
 - Python Programming Language
 - Knowledge on Raspberry Pi and Orange Pi
 - Ability to work in peer groups
 - Knowledge on Embedded Software
 - Border Gateway Protocol (BGP)
 - Voice Over IP Protocols
 - Low Balance and High Ability for FusionPBX
 - Proficient in Microsoft Word and Excel
 - Exceptional Communication Skills
 - Visual Basic Code
 - Skilled in Linux
 - Knowledge of Firewall and Domain Name System (DNS)
 - Knowledge of SAP and SAP Ad Hoc query functions
 - Knowledge of Dynamic Host Configuration Protocol (DHCP)
 - Experience with databases in public clouds (AWS, Azure)
 - Experience with Java
 - JavaScript frameworks (Typescript, ES6, React Native)
 - HTML/CSS
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Goals

I would like to give back to my community through my hard work and knowledge of programming and technology. I am also looking forward to accepting any engineering position related to my career that would allow me to grow in my field of engineering and gain more experience.

References

- 305 VoIP LLC.
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