



RAUL BALTAZAR

Visa TN valid Aug. 2026

IT Manager | RPA& Data Analyst Leader | Strategic
Technology Advisor and Architect

414 E 11th Street, San .

| ☎ +1 956 258 3987 email: bagarem@hotmail.com

<https://www.linkedin.com/in/raul-baltazar/>

Professional Summary

Over 15 years of IT industry experience, specializing in Data Analytics (8+ years) and RPA Projects (8+ years) with expertise in tools such as Power BI, Tableau, Blue Prism, UiPath, ServiceNow, and more.

Experienced in designing and implementing ETL procedures using tools like Workato, Boomi, Snowflake, Alteryx, SSIS, and Pentaho. Proficient in various industries including Finance, Supply Chain, E-commerce, Sales, and more

Involvement in solution design throughout SDLC, conducting Proof of Concepts for automated solutions including Computer Vision, Copilot, Autopilot, Gemini and Machine Learning models, and fostering new leadership within working teams

Training and leadership of teams across three continents (Americas, Europe, Asia)

Leverage cross-cultural understanding to unite and lead multidisciplinary teams 30 people, resolving operational challenges and aligning efforts toward high-impact business outcomes

Implemented coaching and mentoring strategies, enhancing team performance and promoting internal talent development based in personal needs and profiles detected in monthly conversations One to One to hear the concerns and ideas of the team members to keep a healthy culture end environment to the people.

Effectively managed conflict resolution and strengthened communication between technical and business units.

Proven ability to align technology with business objectives, managing complex projects through agile and ITIL methodologies, optimizing processes, and reducing costs. Leader in the adoption of disruptive technologies such as AI, Computer Vision, RPA, Machine Learning, and Generative AI.

•



RAUL BALTAZAR

Visa TN valid Aug. 2026

IT Manager | RPA& Data Analyst Leader |Strategic
Technology Advisor and Architect

414 E 11th Street, San .

| ☎ +1 956 258 3987 email: bagarem@hotmail.com

<https://www.linkedin.com/in/raul-baltazar/>

Relevant Professional Experience

HK Consulting / Young Living – Remote (USA)

IT Project Manager | RPA & Data Analytics Lead (Jul 2023 – Ene 2025)

- Technical leadership of database migration projects (SQL/Oracle → Snowflake/Databricks)

The Bancorp Bank – Wilmington, DE (Remote)

VP RPA Tech Lead & IT Service Delivery Manager (Sep 2022 – Jun 2023)

- Lead a 30-member technical team (developers, architects, and RPA analysts) across the Americas, Asia, and EMEA

Delta Airlines, Raytheon Technologies, Collins Aerospace – (USA)

RPA Technical Lead | Sr. Architect (Nov 2021 – Jun 2022)

Data warehouse architecture and performance monitoring in RPA (Blue Prism Control Room)...

International Paper – Memphis, TN

RPA Automation Leader & Sr. Data Analyst (Jul 2019 – Nov 2021)

Leadership of multiple teams in RPA development (Blue Prism, UiPath, Power Platform)...

Flex Logistics USA

IT Project Leader | Business Intelligence Architect (2015 – 2019)

Project management for automation and data visualization in Supply Chain and Manufacturing...

Key Achievements

- 40% reduction in licensing costs through automation optimization (White Cap, 2022)

Successful migration of more than 20 critical processes to RPA platforms with a 0% failure rate (Bancorp, 2023)

- Implementation of Generative AI in financial analysis and AI applied to documents



RAUL BALTAZAR

Visa TN valid Aug. 2026

IT Manager | RPA& Data Analyst Leader | Strategic
Technology Advisor and Architect

414 E 11th Street, San .

| ☎ +1 956 258 3987 email: bagarem@hotmail.com

<https://www.linkedin.com/in/raul-baltazar/>

Education

- Computer Systems Engineering Bachelor, Universidad de Guadalajara – 1999
- Bank and Finance Bachelor, Escuela Bancaria y Comercial – 1992
- Diplomates in TI, Analysis and Software Development – Multiple Institutions (1989-1991)

Technologies and Tools

- RPA & Automation: UiPath, Blue Prism, Power Automate, Workato, ServiceNow
- BI & Data: Power BI, Tableau, SAP BO, Snowflake, Alteryx, SSIS, Pentaho
- Cloud & DB: SQL Server, Oracle, PostgreSQL, MariaDB, Databricks
- Desarrollo: .NET, Python, PHP, Java, React, ColdFusion, JavaScript, HTML/CSS
- Metodologías: ITIL, CMMI, Agile/Scrum, DevOps

Key Certifications

- Microsoft Power Automate Essential Training, LinkedIn Learning Jul. 2025
- Diplomado en Tecnologías Disruptivas, AI y Data Analysis – Learning Hero Institute, España (2024)
- Tableau Desktop Qualified Associate (2018)
- PMI Fundamentals – Flextronics (2014)
- Certificado Java 2 y Web Components – Sun Microsystems (2001, 2009)
- CMMI e ITIL v3 – (2006)
- Workato Automation Pro I, II, III (2023)
- UiPath Advanced RPA Developer (UiARD) (2022)
- ServiceNow Certified Application Developer (2022)
- Alteryx Designer Core y Advanced (2022)
- Blue Prism Certified Developer (2021)



RAUL BALTAZAR

Visa TN valid Aug. 2026

IT Manager | RPA& Data Analyst Leader |Strategic
Technology Advisor and Architect

414 E 11th Street, San .

| ☎ +1 956 258 3987 email: bagarem@hotmail.com

<https://www.linkedin.com/in/raul-baltazar/>

Areas of Expertise

- Strong leadership and team motivation
- Security, Compliance, and Risk Assessment
- Clear and effective communication
- Conflict resolution and team building
- Strategic problem-solving and decision-making
- Time management and task prioritization
- Staff development, coaching, and mentoring
- Adaptability in fast-paced environments
- Delegation and performance management
- Empathetic and inclusive team support
- Systems Integration(Boomi, Workato, ServiceNow)
- Digital Transformation Strategy
- IT Project Management and RPA
- IT Service Management, Governance y SLA