

Albaro Moya

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PROJECT MANAGER

- Led 15+ years of project management with over 95% successful enterprise implementations using agile methodologies.
- Managed multimillion-dollar projects by leveraging Microsoft Project to ensure on-budget and timely delivery.
- Strengthened vendor integrations and stakeholder collaborations to deliver innovative software solutions.

WORK EXPERIENCE

MatrixCare

Coral Springs, FL

Project Management / Integration Specialist

Jun 2012 - Present

- Defined clear requirements and maintained stakeholder communication to effectively mitigate project risks.
- Onboarded new vendors for API and subscription integrations, enhancing system interoperability.
- Facilitated 100+ enterprise client go-lives by aligning implementation strategies with clinical workflows, achieving a 95% success rate.
- Bridged technical and clinical teams to resolve workflow challenges, reducing deployment issues by 30%.
- Managed 5+ interface projects concurrently, ensuring stakeholder objectives through effective project planning.
- Coordinated sprint planning sessions to drive timely software integrations.

Nationwide Laboratory Services

Pompano Beach, FL

EMR Implementation Specialist

- Managed EMR implementations across 30+ physician offices, reducing setup time by 20%.
- Coordinated lab equipment setup and user training, cutting onboarding time by 15%.
- Resolved workflow and technical issues, boosting operational efficiency by 10%.
- Led teams to optimize system usage, elevating user satisfaction scores by 12%.
- Streamlined budgeting processes for EMR projects to optimize resource allocation.

Technical Support Manager

- Managed a support team of 12, streamlining scheduling and training to boost performance by 18%.
- Implemented standardized support processes, increasing team efficiency by 25%.
- Reported support metrics and client trends to leadership, aiding strategic decision-making.
- Adopted agile scheduling methods to improve team responsiveness and overall support delivery.

Software Analyst

- Defined project scope with cross-functional teams, reducing revisions by 20%.
- Led Spanish-language training for Lab Guru, increasing user adoption by 35%.
- Developed and executed QA test plans aligned with business needs, cutting post-deployment issues by 15%.

EDUCATION

University Autonomy of Santo Domingo

Bachelor of Arts, Computer Science

SKILLS

Project Leadership: Project Management, Project Planning, Budgeting, Sprint Planning, Team Leadership

Software & Technical Expertise: Software Integrations, API Integrations, RPA, UX Design, Agile, Waterfall

Technical Tools: Microsoft Project, Excel, PowerPoint, Jira, SQL

LANGUAGES

Spanish (Fluent)

English