Tyler Robinson

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ABOUT ME

I am a passionate technology leader with a robust background in full-stack software programs, hardware/software platforms, and cloud migrations. My journey at Microsoft allowed me to spearhead transformative software projects and drive innovation across multiple generations of Windows. As a proactive change agent at Intel, I led high-impact initiatives that reshaped software planning and platform development. I excel in leading high-performing teams to deliver innovative and impactful technology solutions. Whether optimizing technical processes or fostering cross-functional collaboration, I am dedicated to harnessing my experience to inspire growth and drive continuous improvement.

WORK EXPERIENCE

Amadeus • Miami, Florida • 2024 - Present Senior Technical Program Manager

- Led complex cloud migration programs, optimizing capacity requirements and implementing FinOps strategies to reduce operational costs. Agile (SAFe, Scrum) project management frameworks were used to improve team efficiency and consistency.
- Collaborated with SecOps to implement PCI and other security standards for both on-premise and cloud environments, ensuring compliance and enhancing the organization's security posture.

Intel Corporation • Bellevue, Washington • 2012 - 2023 Principal Software Strategic Planner • 2021 - 2023

- Led full software stack planning for Intel's flagship "Panther Lake" client platforms, managing the planning process, and securing project approval from the CTO ahead of schedule.
- Owned long-range planning roadmaps, consistently updating executive management to ensure alignment with business and technology goals.

Director of Software Program Office (PMO) • 2020 - 2021

- Managed a large team of program managers overseeing multiple platforms and technologies, ensuring effective transversal coordination and execution.
- Led the strategic dissolution of the Program Office (PMO), embedding resources into teams to enhance project efficiency and drive organizational growth.

Senior Platform Software Manager • 2016 - 2020

- Led software planning and execution between Intel and Microsoft for Xeon and Core platforms, including support for Artificial Intelligence (AI) and edge computing features.
- Implemented novel tools and processes to enhance efficiency and transparency, enabling the team to take on additional scope without increased staffing.

Software Engineering Manager • 2012 - 2016

- Directed the transversal Platform Software Execution Team (PSXT), implementing the Windows development roadmap for Core and Xeon platforms, ensuring timely program delivery aligned with business goals and partner expectations.
- Charged with leading the development of Windows Tablet (Atom Z2760) and SoFIA Mobile Telephony (Atom x3) Platform Software.

Microsoft • Redmond, Washington • 2004 - 2012 Lead Program Manager

- Led a team of Technical Program Managers charged with delivering transformative software projects and driving innovation across multiple generations of Windows.
- Collaborated with industry partners to build a comprehensive software deployment ecosystem and represented the latest innovations at key Microsoft conferences.

InstallShield Software Corporation • Schaumburg, Illinois • 1999 – 2004 Development Tools Product Manager • 2003 – 2004 Technology Evangelist • 1999 - 2003

EDUCATION

BS in Computer Information Systems

Tampa College (FMU) • 1993 - 1998

SKILLS

Innovation & Strategy: Digital Transformation, Strategic Planning, Technology Evangelism, Innovation Management, High-level Stakeholder Engagement, Long Range Roadmap Planning

Soft Skills: Leadership, Collaboration, Communication, Public Speaking, Problem-Solving, Executive Presentation Skills

Program Management: Project Management, High-level Stakeholder Management, Cross-functional Team Leadership, Transversal Teams, Agile Methodologies (Scrum, SAFe)

Software Engineering: Full-stack Software Planning, Platform Software Development, Multi-platform Development, API and Software Development Kit (SDK), Artificial Intelligence (AI), Edge Computing

Cloud Technologies: Azure, Google Cloud Platform (GCP), Cloud Migration, DevOps, SecOps, FinOps

Tools & Frameworks: Azure DevOps, Google Cloud Platform (GCP), Jira, GitHub, Kubernetes, ServiceNow

Security: PCI Compliance, Security Standards, Risk Management