

Sumanth Gunapatla

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SUMMARY

Robotic Process Automation (RPA) Developer with 6 + years of experience in designing, developing, and deploying automation workflows using UiPath, Power Automate, and Blue Prism. Skilled in intelligent document processing with ABBYY Vantage and FlexiCapture, API integration (REST/SOAP), and end - to - end bot lifecycle management. Proven ability to reduce manual effort, enhance accuracy, and improve business efficiency across finance and operations teams.

SKILLS

RPA Platforms: UiPath, Power Automate (Cloud & Desktop), Blue Prism, Automation Anywhere

OCR & IDP: ABBYY Vantage, ABBYY FlexiCapture, Intelligent Document Processing

Programming: Python, C#, VB.NET, SQL, PowerShell

Automation & Integration: REST APIs, SOAP APIs, SharePoint, Outlook, Teams, Livelink, MarkView

Development & Governance: RPA Lifecycle, Bot Monitoring, Exception Handling, UAT, Agile, DevOps

Documentation: PDDs, SDDs, SOPs, Version Control, Change Management

Soft Skills: Stakeholder Communication, Troubleshooting, Team Collaboration, Knowledge Sharing

EXPERIENCE

RPA Developer Associate

JUL 2024 – Present

Citibank, New York, NY

- Designed and implemented end - to - end automation workflows using UiPath and Power Automate (Cloud & Desktop) to streamline invoice processing, email routing, and SharePoint updates.
- Developed and configured ABBYY Vantage (on-prem/private cloud) to extract structured and unstructured data from high - volume documents such as invoices, forms, and contracts.
- Integrated OCR output from ABBYY into automation pipelines, increasing data accuracy and reducing manual data entry by 60%.
- Collaborated with business analysts and stakeholders to gather requirements, design scalable automation logic, and identify workflow optimization opportunities.
- Conducted unit testing, supported UAT, and deployed bots across QA and production environments with DevOps integration, ensuring smooth release cycles and system stability.
- Monitored bot performance and implemented exception handling, resulting in a 40% reduction in downtime and improved SLA compliance.
- Created and maintained detailed documentation for workflows, configurations, and versioning in alignment with RPA governance and compliance standards.
- Provided training and created user guides for end - users, facilitating smooth adoption and reducing post - deployment support queries by 50%.
- Developed automation involving SOAP API calls to connect with Livelink and MarkView Routing Tool, enabling secure document retrieval and routing within workflows.
- Continuously reviewed and enhanced existing automations to improve robustness, scalability, and integration with third - party systems via REST APIs.

RPA Developer - ABBYY Specialist

DEC 2022 - JUN 2024

Target Tech Team – Automation Division, Dallas, TX

- Collaborated with business analysts to document and analyze manual, document - intensive workflows in finance and supply chain, identifying high - impact automation opportunities.
- Developed and deployed RPA bots using UiPath and Blue Prism to automate repetitive, rule - based processes such as data entry, email triaging, and multi - level approvals.
- Built intelligent document workflows using ABBYY FlexiCapture, enabling end - to - end OCR for classification, structured/unstructured data extraction, and validation.
- Monitored and maintained production bots, resolved exceptions, and optimized ABBYY OCR templates to improve recognition accuracy and workflow stability.
- Participated in Agile ceremonies, including daily stand - ups, sprint reviews, and planning sessions, delivering technical updates and prioritizing backlog items.
- Created and maintained detailed documentation for process designs, OCR configurations, exception handling, and change management to support audits and team knowledge sharing.
- Contributed to version control, testing, and release pipeline activities to package, deploy, and validate RPA solutions across development, QA, and production environments.
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Applied programming concepts in Python and C# to enhance automation logic and integrate bots with internal REST APIs and external data sources.

- Engaged in peer code reviews and team learning sessions to promote RPA development standards, reusable components, and continuous improvement.

RPA Developer

May 2021 – Jul 2022

IBM, Hyderabad, India

- Designed and deployed 25+ end - to - end RPA workflows using UiPath and Automation Anywhere to automate tasks such as data entry, report generation, and email triaging, improving speed and reducing human errors.
- Translated manual business processes into automated solutions by collaborating with business analysts and end - users, increasing process accuracy and operational efficiency.
- Executed full RPA lifecycle including solution design, bot development, testing (UAT & unit), deployment, and production support in alignment with IBM's automation governance.
- Developed modular and reusable bot components, reducing future development time by 30% and supporting scalable automation delivery across teams.
- Conducted comprehensive testing (unit, integration, and UAT) with focus on error handling, logging, and flow stability.
- Monitored and supported production bots, quickly diagnosing and resolving failures to maintain 98%+ bot success rate.
- Integrated RPA solutions with external systems via APIs, Python scripts, and VB.NET, enabling advanced automation scenarios beyond standard activities.
- Mentored junior RPA developers and led internal RPA training sessions to promote knowledge - sharing and team capability growth.
- Authored technical documentation including Process Design Documents (PDDs) and Solution Design Documents (SDDs) to support audits, maintenance, and reusability.
- Analyzed performance metrics and suggested workflow improvements, contributing to saving over 1,000+ manual work hours annually.

Automation Support Analyst

Mar 2019 – Apr 2021

Wipro Technologies, India

- Monitored and maintained performance of UiPath and Blue Prism bots deployed across client processes, ensuring consistent uptime and adherence to defined SLAs.
- Analyzed bot execution logs and system behavior to troubleshoot failures, escalating critical issues and applying routine fixes to reduce operational downtime.
- Optimized RPA workflows by identifying performance bottlenecks and recommending script - level improvements, leading to enhanced automation speed and accuracy.
- Delivered first - level support for business users, resolving queries related to bot behavior, and documenting recurring issues for continuous improvement.
- Authored and maintained Standard Operating Procedures (SOPs) and self - help guides for automation support, reducing ticket resolution time and training overhead.
- Collaborated with RPA developers and QA teams to test and validate bot updates and patches, ensuring reliable deployment to production environments.
- Maintained audit - ready logs and testing documentation in compliance with client security policies and automation governance frameworks.
- Attended daily operational syncs with cross - functional teams to review incident trends, plan deployments, and coordinate change requests.
- Proactively identified automation improvement opportunities, contributing insights during internal knowledge - sharing sessions and team retrospectives.

LICENSES & CERTIFICATES

- Certified in 'PL - 500: Microsoft Power Automate RPA Developer'
- Certified in 'UiPath RPA Developer'
- Certified in 'ABBYY Flex Capture Certified Specialists'
- Certified in 'ABBYY Vantage Certified Business Analyst'