

# MANAV PATEL

## PERSONAL INFORMATION

- Citizenship: Australia
- Eligible for E-3 visa sponsorship
  - Visa for Australian citizens only
  - Capped at 10,000 annually
  - Maximum quota never reached
  - Cost-effective and faster to process than other U.S. work visas
  - Low processing fees and quicker turnaround times
  - Streamlined process with no petition requirement

## PROFESSIONAL SUMMARY

A motivated and enthusiastic Senior RPA Developer with over 6 years of experience in industries such as Telecommunication, Banking, Consultancy and Government, is seeking a position to utilize his strong automation and analytical skills. I am always in the hunt to learn new skills and technologies alongside, particularly around Robotic Process Automation and Artificial Intelligence. Skilled in using various programming languages such as VB.Net, Python and SQL.

## ACCOMPLISHMENTS

- Delivered combined FTE savings of over **2 million AUD** in 6 years
- Developed and delivered **44+ automation** in 6 years for various businesses
- Conducted ideation and discovery of **30+ business processes** in last 2 years to find feasibility for automation
- **Mentored** junior RPA developer, Business Analyst and Support Analyst
- Resolved 200+ production issues
- Actioned 100+ change requests

## WORK HISTORY

**Senior Automation Developer, 07/2025 to Current**  
**NSW Department of Customer Service - Parramatta, NSW**

**Senior Automation Developer, 10/2024 to 06/2025**  
**NSW Department of Communities and Justice - Parramatta, NSW**

**Senior RPA Developer, 06/2022 to 11/2022**  
**Qudos Bank - Sydney, NSW**

## CONTACT

**Address:** Sydney, NSW 2000  
**Phone:** +61 470-656-127  
**Email:** manavpatelmj@yahoo.com  
**WWW:** [About Me](#)

## LINKEDIN

- <https://www.linkedin.com/in/manav-patel-ab4515173/>

## TECHNICAL SKILLS

- UIPATH  
████████████████████
- MS Visio  
██████████████████
- VB.Net  
██████████████████
- Python (Anaconda)  
██████████████████
- SQL  
██████████████████
- HTML  
██████████████████
- CSS  
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- MS Azure Cloud Services  
██████████████████
- POSTMAN API platform  
██████████████████
- ServiceNow  
██████████████████
- SAP (S/4HANA and FIORI)  
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- MS Power Platform  
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## CERTIFICATIONS

UiPath – Advanced RPA Developer,  
02/01/21 - Present

**Robotic Process Automation Consultant, 10/2021 to 06/2022**  
**Enlift - Sydney, NSW**

**RPA Developer and Business Analyst, 09/2020 to 10/2021**  
**Rabobank Australia - Sydney, NSW**

**RPA Developer, 04/2019 to 07/2020**  
**Nokia and Optus - Macquarie Park, NSW**

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## SUMMARY OF RESPONSIBILITIES

- **Automation Strategy & Discovery :**
    - Identified and assessed 30+ automation opportunities by collaborating with cross-functional teams.
    - Led ideation, discovery, and planning phases to establish long-term automation pipelines (12–24 months).
  - **Development & Delivery (UiPath Focused) :**
    - Delivered 15+ end-to-end automation (attended and unattended) and multiple POCs using UiPath.
    - Created reusable libraries and custom components (ServiceNow, SAP, OKTA, API integrations).
    - Developed complex automation including structured PDF processing, Outlook/Teams integration, and third-party API checks.
  - **Documentation & Testing :**
    - Authored comprehensive PDDs, SDDs, and test scripts; designed custom Visio stencils for process documentation.
    - Performed SIT and UAT with business stakeholders; created tailored UAT scenarios and ensured sign-offs.
  - **Integration & DevOps :**
    - Integrated UiPath with Microsoft Azure, Outlook, OneDrive, and managed orchestrator/API interactions.
    - Published and maintained automation code using Azure DevOps; implemented CI/CD practices.
  - **Support & Hypercare :**
    - Monitored bots during hypercare and provided L2 support (resolved 70+ incidents in a short span).
    - Remediated devices and supported business continuity during major outages (e.g., global Microsoft outage).
  - **Stakeholder Engagement & Leadership :**
    - Led walkthroughs, demos, and progress updates for SMEs and stakeholders.
    - Chaired standups and team meetings; mentored junior developers and support staff.
  - **Tools & Technologies :**
    - UiPath (Studio, Orchestrator, Integration Services, Task Mining, Document Understanding, AI Computer Vision), Power Automate, Microsoft Power Apps, Azure DevOps, Visio, SAP, ServiceNow, OKTA, Python, APIs.
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## EDUCATION

**Bachelor of Information and Communication Technology, 02/2019**  
**Western Sydney University - Sydney, NSW**  
GPA: Distinction average achieved in programming related subjects

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## AFFILIATIONS

- The Australian Computer Society (ACS)
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## LANGUAGES

English

Full Professional

Gujarati

Native or Bilingual

Hindi

Professional Working

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## INTERESTS

- Travelling to new cities and countries
  - Video Gaming
  - Gym Workouts
  - Dance
  - Researching various topics
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## AVAILABILITY

I am available to start within 2 weeks. However, as I require E-3 visa sponsorship to work in the United States, I can commence employment within approximately 6 weeks from the date of receiving a formal job offer, depending on the visa processing timeline.

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