**Manav Patel (Senior Robotic Process Automation Consultant/Developer)**

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**PROFESSIONAL PROFILE**

# A motivated and enthusiastic RPA Developer with over 5 years of experience in industries such as Telecommunication, Banking, Consultancy and Government, is seeking a position to utilize his strong automation and analytical skills. I am always in the hunt to learn new skills and technologies alongside, particularly around Robotic Process Automation and Artificial Intelligence. Skilled in using various programming languages such as vb.Net, Python and SQL.

**IT SKILLS MATRIX**

|  |  |  |
| --- | --- | --- |
|  | Level | Last Used |
| UiPath - Process Automation | Advance (40 automations so far) | Current |
| MS Visio | Advance | Current |
| Vb.net, Python (Anaconda) | Intermediate | Current |
| SQL, HTML, CSS | Intermediate | Current |
| MS Azure Cloud Services | Intermediate | Current |
| PostMan API platform | Intermediate | Current |
| ServiceNow | Beginner | Current |
| SAP (S/4HANA and Fiori) | Beginner | Current |
| MS Power Platform | Beginner | 2023 |
| Blueprism | Beginner | 2022 |

# *Others*: C++, Java, MySQL, Angular 7, Windows, Linux, MacOS, Android Studio, Xcode, Eclipse, DOSBox, WordPress, Spring boot, Unity, Automation Anywhere, Talend, Jira, Confluence, Slack

**CERTIFICATE**

**Working with Children Check July 2024 – July 2029**

**UiPath – Advanced RPA Developer Feb 2021 – Present**

**PROFESSIONAL EXPERIENCE**

**Senior Automation Developer Oct 2024 – Present**

**Automation Developer (Consultant)**   **Jan 2023 – Sep 2024**

Department of Communities and Justice (**DCJ**-NSW Gov.) – Parramatta

* Liaising with different divisions/teams to capture automation ideas (More than **30 ideas** assessed)
* Creating a **summary** of automation ideas to playback statistics, benefit and cost involved in automation
* **Leading** ideation and discovery phases to create automation pipeline of next 12 to 24 months
* Designing **customized** Visio stencils for documentations such as PDD and SDD
* **Delivering** 10 automations on UiPath RPA tool by following best **coding practices** (another 3 automations are in-flight)
* Curating Proof of concept of **Attended** Automation
* Developing 2 automations on **Structured PDF** without Document Understanding
* Building automation on third-party **API** to verify Working with Children Check of employees
* Making **libraries** of ServiceNow, SAP and OKTA components which can be utilized in other automations
* Creating MS **Azure** registration with UiPath to use outlook and teams UiPath activities
* Introducing MS OneDrive and Outlook on UiPath **Integration** services
* Performing System Integration Testing (**SIT**) to check the code thoroughly
* Regularly publishing code on Azure DevOps **repositories**
* Providing regular development updates to SMEs in the form of **progress-check**
* Participating and **chairing** in standups, one-to-one, weekly-team and monthly-team meetings
* Creating Test script to outline **test cases** for all usser stories of the automation
* **Monitoring** automations closely during the hypercare stage
* **Remediated** 29 laptops and PCs during Global Microsoft (Blue screen) outage at multiple sites

**Senior RPA Developer**    **Jun 2022 – Nov 2022**

Qudos Bank – Sydney

* Maintaining and **enhancing** existing automations as per the Business requirements
* Providing **Walk-through** of TO-BE process to business in non-technical language (if required)
* Creation of UAT scenarios as required by Business by **tailoring** it for each individual automation
* Getting Signoffs and approvals from required **Stakeholders** (SME, Process Owners, Manager, etc.)
* Raising **Change** **Requests** for each change and fetching necessary approvals from Change Manager
* **Updating** on-prem UiPath Orchestrator and Studio/Robot to latest version (v2022.10)
* **Mentoring** Junior RPA Developer and RPA Level 1 support person
* Resolving Incidents that requires Level 2 support (More than **70 incidents** resolved in 5 and half months)
* Assisting external stakeholders to implement **API** calls to interact with UiPath Orchestrator API through third-party applications
* **Managing** outage period due to third-party services (such as Microsoft, Okta, etc.) by assisting business when bots are impacted
* Implementing and Managing **Python** script to use them as Dispatcher

**Robotic Process Automation Consultant Oct 2021 – Jun 2022**

Enlift – Sydney

* Identifying **opportunities** of automation for clients across various departments
* Providing **guidance** to business on AS-IS process to build **robust**, efficient, and future-proof robot
* **Leading** all phases of Software Development Life Cycle (**SDLC**) including design, development, testing and deployment
* Developing Dispatcher and **Processor(s)** for each robotic process using company and client’s **preferred** guidelines
* Monitoring and **maintaining** automations post-implementation and **resolving** any potential issues to ensure smooth business operations
* Experienced with latest UiPath tools such as **Process Mapping** and Task Mining

**RPA Developer and Business Analyst Sep 2020 – Oct 2021**

Rabobank Australia – Sydney

* Developing and implementing of a **Solution Design** and Automated **Business Process**
* Development of UiPath’s attended robot, unattended **robots** and other technologies
* Adherence to **company standards** including modularization, scalability, security and data privacy of robotics processes and any data utilized for automation
* Performing **User Acceptance Testing** (UAT) with Business, after creating range of test cases which includes positive and negative scenarios.
* Creation of support **documentation** such as Process Design Document (**PDD**) and Solution Design Document (**SDD**)
* **Monitoring** and **maintenance** of robots in production and addressing issues (if any)
* **Translate** business process into an automation process and perform the initial setup of the automated tasks such as creation of change request and IT tickets to make the development server or environment ready for automation.
* Experienced with latest UiPath tools such as **Document Understanding** and **AI Computer Vision**
* Through Microsoft’s ‘App in a Day’ workshop, learnt to
	+ Build and deploy Business Apps with Microsoft **Power Apps**
	+ Process of connecting applications and share data using Microsoft **Dataverse**
	+ Automate and optimize the business processes with Microsoft **Power Automate**

**RPA Developer Apr 2019 – Jul 2020**

Nokia and Optus – Macquarie Park (Sydney)

* Involved in all phases of Software Development Life Cycle (**SDLC**) including design, development and creating test cases
* Solid design, coding, testing and maintaining the **RPA**’s (Robots)
* Identifying and debugging the **errors** using error handlers
* Creating Processes and **automating** for Window’s application, servers and web-applications
* Creating process models in **UiPath** and testing it using UiPath Orchestrator and studio
* Assessed applications for **end-to-end** robotic process automation development
* Worked on documenting Process Design Document (**PDD**) and Solution Design Document (**SDD**)
* Created and documented test procedures and scenarios for the pre-**UAT** phases. Accordingly, conducted UAT and rollout phases
* **Deployed** automated packages/processes on Orchestrator
* **Experienced** in automating GUI-based applications.

**EDUCATION**

**Bachelor of Information and Communication Technology Feb 2016 – Feb 2019**

Western Sydney University, Sydney

*Achievements:* Distinction average achieved in programming related subjects

**UNIVERSITY PROJECTS**

**Ecommerce Business Website and an Android application Aug 2018 – Nov 2018**

Western Sydney University, Sydney

Objective: To create a website and an Android application for a client from university.

Tools: WordPress, FileZilla, MAMP, Android Studio

Duties: Coding website, designing web outlook, developing Android application

Outcome: A complete website was developed and published, along with an Android application.

**KEY COMPETENCIES**

* **Strong communication skills**, both written and verbal, developed while completing my Bachelor’s

degree and, liaising with clients and colleagues of different industries

* An ability to **think creatively and technically** and turn concepts into reality – designed and created automations using various technologies such as UiPath, Python and API integration
* Excellent **team player** - Thrive in assisting colleagues in any technical or non-technical query
* Skilled in **managing** end-to-end automation lifecycle, which is acquired over the years while working as RPA Developer/Consultant

**REFEREES**

**Zen Huang** – Principal Manager **Alberto Tassi** – Senior Automation Developer

**DCJ**, Sydney **DCJ,** Sydney

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