

Project Manager, successful track record in defining project scope, objectives, timelines, budget, and HR resources with operations rollouts. Demonstrated expertise in cloud infrastructure/application projects, leading global hospitality across Latin America, EMV Product Certification/POS ownership for implementation success, Core banking implementation application upgrade for retail business ensuring compliance with international standards, and leading cloud-based digital solutions. Skilled in infrastructure initiatives and managing large-scale e-commerce solutions, with a strong background in risk assessment, a technical consultant working with internal/external teams developing/installing database integrations to third-party systems/software. Agile/SDLC PMBOK methodologies, Jira, Confluence, and effective stakeholder communication.

PROFESSIONAL EXPERIENCE

Mindlance Inc – Emporio Retail Project Manager, Fort Lauderdale, FL 03-2024 – Present

Oversees multiple types of clients facing implementation projects for the Latin American Region. Ensure greater cost efficiency and agility, improved reliability, and a project cloud business core application. Coordinate team participation to optimize performance, planning, execution, implementation, and testing plans, as well as resource allocation, for a full roll-out throughout Latin America sites.

Work effectively and efficiently with organizational resources, requiring collaboration with cross-functional internal and external teams. Working on complex and diverse projects, exercising good judgment in selecting methods, techniques, and evaluation criteria for obtaining solutions

Oversaw project plans, budget deliverables, activities, and timelines, ensuring milestones were successfully met throughout the implementation and consolidation project with an e-commerce business core application for Latin America.

FIS Project Manager Orlando - FL 06/22 – 02/24

Engaging in project planning activities, including but not limited to Defining the overall scope of the project; Creating and maintaining a consolidated timeline/schedule highlighting the major milestones and associated dates for project activities; Identifying and communicating project dependencies and impacts; Putting mechanisms in place to ensure on-going control of the project (E.g., Kick-off meeting, overall Project Management Approach, Communication Plan, Risk Management, Issues Management,

Collaborate with business stakeholders, IT teams, and vendor resources to define project scope, build SOW deliverables, timelines, and develop and manage detailed project plans, budgets, and resource allocations.

Proactively communicate the project's progress on an ongoing basis, ensuring transparency throughout the project lifecycle. Provide leadership and key stakeholders with the information and venues to make effective, timely decisions.

Mindlance Inc - Fiserv Project Manager Union, NJ 07/21 – 5/22

Engaging in project planning activities, including but not limited to Defining the overall scope of the project; Creating and maintaining a consolidated timeline/schedule highlighting the major milestones and associated dates for project activities; Identifying and communicating project dependencies and impacts; Putting mechanisms in place to ensure on-going control of the project (E.g., Kick-off meeting, overall Project

Management Approach, Communication Plan, Risk Management, Issues Management, Change Control, etc.) reporting, monitoring, requirements gathering, assembly, and successful coordination of project delivery.

Proactively communicate the project's progress on an ongoing basis, ensuring transparency throughout the project lifecycle. Provide leadership and key stakeholders with the information and venues to make effective, timely decisions.

Mindlance Inc - American Express Project Manager Union, NJ 10/20 – 06/21
Manage EMV credit card payment processes in the US and LAC regions. Provided product certification and testing to ensure cloud/global flexibility, time zone, and acceptance of all market compliances for chip payment products, associated processes, and certification solutions of database architecture with the management team's internal and offshore developers.

Managed digital projects certification of all projects from start to finish process phases within the Market solutions, supported the direct team in the authoring of Project Charters, BRDs & Test Plans, and overall project execution of Issuers/Acquirers.

Mogul Capital LLC Project Manager Consultant Orlando, FL 3/16 – 9/20
Led multiple projects in the Latin America Region of cloud infrastructure/application Retail/Manufacturing – Data Warehouse/Call Center implementation consolidation, encouraged employees to ensure deadlines and expectations were met, managed project plans, budget deliverables, activities, and timelines, and provided Admin support relating to procurement functions. Ensure greater cost efficiency/agility, improved reliability, and project cloud business core application, coordinate team participation to optimize performance, planning, execution, implementation/testing to full roll-out of POS and servers throughout Latin America stores.

Oversaw project plans, budget deliverables, activities, and timelines, ensuring milestones were successfully met throughout the implementation and consolidation project with an e-commerce business core application for Latin America.

EDUCATION

DeVry University - **Bachelor - Technical Business Management**
Florida Atlantic University - **Executive Certification in Project Management**

TECHNICAL SKILLS

Jira SDLC, MS Program/Project, Planview PPM, Clarity PPM, Confluence, Visio, SharePoint 2010, MS Office. Hyperion, PMBOK, SDLC/Agile, Waterfall Methodologies, Network MCSE, ISO858/Scrum training. AS/400, JDE, ATM's, P.O.S., Cognos Powerhouse, Sabre, MS Outlook,