

Divyanshu Mudgal Project Manager

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Summary

Experienced Project Manager with over 3 years of proven success in leading complex, high-impact digital transformation and product development projects. Expert in agile methodologies, cloud infrastructures, and advanced analytics. Skilled in stakeholder engagement, risk management, and strategic decision-making. Proficient in project management software, data-driven decision-making, and client relationship management. Consistently delivering enhanced process efficiencies and cost savings, significantly boosting business outcomes and stakeholder satisfaction.

Technical Skills

- **Methodologies:** Agile, Scrum, Kanban, SAFe, Waterfall, Lean Six Sigma, Lean/Agile Methodologies
- **Project Management Software:** JIRA, Confluence, Trello, MS Excel, MS PowerPoint, Tableau, PowerBI, Microsoft Project, Asana, MS Visio, Microsoft Office, MS SharePoint
- **Technical Skills:** SQL, MySQL, machine learning, data analytics, cloud infrastructure management, Data-Driven Decision Making, KPI Development & Tracking, Root Cause Analysis, SWOT Analysis
- **Tools & Methodologies:** Advanced analytics, machine learning integration, ERP systems, Solution Delivery, Interoperability Management, Data Analysis, User Satisfaction, Client Relationship Management, Stakeholder Engagement, Cross-functional Collaboration, Data Migration
- **Core Competencies:** Project Planning & Scheduling, Project Scope Management, Risk Management & Mitigation, Time Management & Deadline Adherence, Resource Allocation & Optimization, Deliverable Tracking & Reporting, Conflict Resolution & Problem Solving, Client & Vendor Relationship Management, Negotiation & Persuasion, Delegation & Supervision, Decision-Making & Critical Thinking, Goal Setting & Achievement Tracking, Multi-tasking & Efficiency, Problem-Solving & Innovation, Stakeholder Engagement, Status Reporting and Progress Tracking, Performance Management

Professional Experience

Project Manager, Meridian Technology Solutions

11/2023 – Present | Remote, USA

- Led a digital transformation by transitioning legacy systems to cloud infrastructure, reducing operational costs by 30%. Managed data migration using MySQL, ensuring interoperability with engineering, IT, and data teams through effective Slack communication and real-time updates.
- Developed strategic project plans using Microsoft Project, conducted requirements gathering sessions with stakeholders, and created the project roadmap with Lucidchart. Aligned cross-functional teams tracked deliverables with Jira, and ensured timely delivery while optimizing resource allocation and managing risks.
- Facilitated Scrum ceremonies, including sprint planning, daily stand-ups, and retrospectives. Collaborated with engineering, design, and marketing teams for smooth execution. Ensured communication via Slack and addressed issues in real-time, aligning the team's efforts with project goals.
- Spearheaded cloud-based ERP deployment, working with finance, HR, and operations teams. Achieved 40% efficiency increase and 90% user adoption through Lean/Agile practices, structured training, and stakeholder engagement, driving process optimization and adoption.
- Enhanced data-driven decision-making by integrating advanced analytics and machine learning with the data science team. Improved business outcomes by 25%, leveraging insights aligned with organizational goals. Figma was used for UI design, enhancing user experience.
- Applied cost and risk analysis, mitigating potential failures by 20%. Managed UAT with QA teams and conducted A/B testing with marketing teams, ensuring features met requirements. Delivered on time, within budget, and achieved stakeholder satisfaction.

Project Manager, Cognizant

11/2021 – 08/2022 | Remote, India

- Led the development of an e-commerce mobile and web application, collaborating with engineering, design, QA, and marketing teams to integrate stakeholder feedback. Achieved a 35% improvement in user satisfaction and 40% increase in user engagement through iterative development.
- Facilitated requirements gathering and backlog refinement using Jira for task management and Confluence for documentation, ensuring clear and concise user stories. Led bi-weekly sprint planning and retrospectives, optimizing team workflows and prioritizing high-value tasks for stakeholders.
- Optimized data migration and ensured interoperability between legacy systems and modern platforms using MySQL, improving system performance by 30%, scalability by 25%, and enhancing reliability, resulting in a smoother user experience across platforms.
- Implemented KPI tracking with Microsoft Project and Power BI, increasing conversion rates by 40%, reducing transaction abandonment by 25%, and driving 30% sales growth by providing real-time analytics and monitoring key business metrics.
- Applied Lean/Agile methodologies, using Kanban for visualizing task workflows and ensuring continuous delivery. Led cross-functional collaboration with engineers, designers, and stakeholders through Slack for real-time communication. Delivered impactful presentations using MS PowerPoint, improving team alignment and stakeholder engagement, resulting in a 20% reduction in time-to-market and 10% cost savings.
- Led A/B testing and User Acceptance Testing (UAT) to validate new features, ensuring they met business and user requirements. Designed wireframes using Figma to visualize user flows and product features. Enhanced customer retention by 15% by delivering data-driven insights and collaborating with QA and design teams to resolve issues pre-launch.

Product Manager, Flysquare

05/2020 – 10/2021 | New Delhi, India

- Led a team of 11 to build digital products (CRM, Agent Portal, website), ensuring seamless data migration, cross-platform integration, and business alignment while closely collaborating with design, engineering, QA, and marketing teams.
- Transitioned projects from Waterfall to Agile, implementing sprint planning, retrospectives, backlog refinement, and using Jira for tracking, Confluence for documentation, and Microsoft Teams for real-time communication across distributed, cross-functional teams.
- Conducted structured requirements gathering sessions with stakeholders and users, capturing insights to shape MVPs, product roadmaps, and detailed user stories, while ensuring clear documentation and alignment through Confluence and regular stand-ups.
- Managed the full product lifecycle using Microsoft Project, integrating A/B testing and User Acceptance Testing (UAT) to validate features, improve decision-making, and drive continuous improvements based on real user feedback and performance data.
- Negotiated vendor contracts, oversaw supply chain coordination, and secured \$70K in annual revenue at SATTE 2021, while leveraging data-driven insights to optimize cost, strengthen partnerships, and scale Flysquare's product offerings.
- Conducted root cause analysis and SWOT analysis to assess risks and opportunities, mitigating potential issues, optimizing system performance, and driving continuous innovation to meet evolving customer needs.

Education

Master of Science, University of Massachusetts
Engineering Management

09/2022 - 05/2024 | Amherst, USA

Bachelor of Technology, Kurukshetra University
Computer Science Engineering

08/2016 - 05/2020 | Haryana, India