Raul A. De Jesus, MCSD/CSPO

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Professional Summary

Experienced IT professional with 25+ years as a Full-Stack Developer, Business & Systems Analyst, Project Manager, Account Management & Product Owner. Skilled in leading teams, planning & deploying IT systems, delivering & integrating solutions. Exposed to a variety of regulated industries such as Insurance, Banking, Pharma, Health Care, Logistics, Government, Education, HR & Recruiting, IT Consulting, Startups. Bilingual in English & Spanish.

Core Skills

- IT Project & Agile Management, Stakeholder Communications
- Business & Systems Analysis, Requirements Gathering, User Stories
- Software Development & Integrations (Web, Mobile, APIs, Workflows)
- Product Ownership & Account Management
- Cloud Platforms: AWS, Azure, GCP, Office 365, Power Platform, Google Workspace
- Tools: MS Office, Google Apps, Project, DevOps, Jira, Rally, Daptiv, Planner
- AI Tools: ChatGPT, Copilot, AI Agents

Professional Experience

MAXELIT LLC | Principal
Jan 2017 – Present

- Lead IT projects from planning to execution: define goals, scope, budget, timelines.
- Manage project teams, gather requirements, create user stories and technical designs.
- Oversee agile sprints and standups; monitor progress and resolve roadblocks.
- Coordinate app deployments (App Store, Google Play, AWS, Azure, Power Platform).
- Handle proposals, presales, client negotiations, billing, payroll.
- Built partnerships and managed international teams across LATAM & Asia.
- Built PoCs with ChatGPT and Copilot AI Agents integrated with APIs and workflows for existing clients.

FAME, Inc. | Senior Developer
Jul 2015 – Dec 2016

- Developed core features for Advantage Financial Aid software.
- Followed agile practices: SCRUM, story grooming, peer code reviews.
- Used technologies: HTML, CSS, jQuery, RequireJS, Telerik Kendo, ASP.NET WebForms and MVC, C#, VB.NET, WebAPI, SQL Server, Linq, Entity Framework, NServiceBus, StructureMap, NUnit, Log4Net.

ASP FORCE LLC | Principal
Jan 2013 – Jul 2015

- Ran a development business for a variety for industries and provide IT consultation.
- Led presales, requirement gathering, prototyping, and full-stack development, maintenance, support.
- Managed cloud/on-site deployments and sprint/user story planning using TFS & HiveDesk.

- Key tools: .NET, ASP.NET MVC, WebAPI, jQuery, Apache Cordova, Telerik Platform, Kendo Mobile, Facebook/Twitter APIs, Google APIs, SendGrid, Twilio.

Millennium Consulting | Senior IT Consultant
Jan 2010 – Dec 2012

- Migrated legacy HR payroll systems from MS Access to ASP.NET and MS SQL/Oracle.
- Integrated open systems with SAP, Kronos, HR Sense, and SharePoint using .NET Connectors/APIs.
- Planned and performed quality control for software applications and workflows at MMM Healthcare.

ASP Force (DBA) | Owner / Senior IT Consultant
Aug 2008 – Dec 2011

- Developed educational software used by teachers and parents in PR.
- Co-managed software strategy and go-to-market execution in PR.
- Delivered audit automation tools for PR Government using ASP.NET, SQL Databases, SQL Jobs, SQL Reporting Services, SharePoint API, Exchange API and Project Server.

First Bank | Project Portfolio Manager / Senior Programmer Analyst
Feb 2006 – Aug 2008

- In charge of managing the portfolio all open systems software development and change request projects.
- Led implementation and training of a project portfolio management tools (Daptiv/eProject).
- Helped standardize SDLC practices in the open systems department.
- Coordinated software projects across various departments (HR, Legal, Finance, Marketing, Auto, Risk, BOD, IT).
- Technologies: ASP.NET, SharePoint, SQL Server, SSRS, Project, IIS.

Keane, Inc. | Project Manager / Senior IT Consultant
Jan 2003 – Dec 2006

- Led Pfizer's Information Protection Program (IPP) in Vega Baja manufacturing plant.
- Pre-sold a project at Pfizer and managed a regional development team to deliver an IPP web app.
- Supported migration and refactoring projects at Triple-S Health Care using .NET technologies.

Education & Certifications
- BBA in Information Systems, Bayamon Central University, 2001
- Microsoft Certified Solution Developer (MCSD), 2001
- Certified Scrum Product Owner (CSPO), 2024
- Power Platform, Copilot and AI Agents Training, 2024
- ChatGPT Complete Guide and AI Agents, 2024
- Self-learning in tech, business, and investments, ongoing