Pavan Kumar M 

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**LinkedIn:** [https://www.linkedin.com/in/pavank-m/](https://www.linkedin.com/in/pavank%1em/) **RPA & UI Path**

# PROFESSIONAL SUMMARY

* Experienced IT professional with over 11+ years in the industry.
* 7+ years of specialized experience in Robotic Process Automation (RPA) using UiPath and 1 Year in Blue Prism
* Certified UiPath Advanced RPA Developer and Blue Prism Developer Certification.
* Successfully delivered over 70 individual automation projects.
* Led 10 group automation projects across diverse business domains, with team sizes ranging from 2 to 8.
* Expert in designing scalable, secure, and maintainable end-to-end automation solutions.
* Proficient in UiPath Studio, Orchestrator, and Reframe work.
* Strong expertise in SAP automation, including data extraction, transaction processing, data validation, and reporting.
* Skilled in managing Orchestrator assets, queues, and schedules.
* Experienced in API integration and workflow automation across web applications, PDF documents, and database systems.
* Recognized for driving innovation and process optimization.
* Actively mentor and support junior and mid-level developers to build technical capability, and ensure best practices.
* Proven ability to deliver high-impact automation solutions that: Enhance operational efficiency, align with organizational goals, and support long-term business objectives.

# TECHNICAL SKILLS

**RPA tools and technologies**: UiPath, Power Automate, Blue Prism, UiPath Test Suite, Document Understanding, Abbyy Document Definition, UiPath Orchestrator, UiPath Robot and Studio Configuration, AI Fabric, UiPath Apps, SAP Automation, Email and SharePoint Automation (O365), Task Mining, Process Mining

**Programming languages and scripting:** C#, VB.NET, C, Python, JavaScript, VBA, SQL, Regex

**Data and reporting tools:** Power BI, Tableau, Google Big Query, Google Sheets, Google Dashboards, Excel automation, data scraping (structured/unstructured), and data analytics

**Methodologies and practices:** Agile development, DevOps for RPA (CI/CD), test automation (unit and regression), version control (Git), bot performance optimization, RPA best practices, process analysis, and optimized solution building

**Troubleshooting and quality assurance:** Root cause analysis (RCA), problem solving, technical documentation, code review, and process documentation

**Other essential skills:** Requirement gathering, stakeholder management, training and mentoring, RPA governance and compliance, data extraction using OCR

# Cloud and integration tools: API integration, web services (REST/SOAP), CRM/ERP integration (Salesforce, SAP) Soft skills: leadership, communication, collaboration, client relationship management

# CERTIFICATIONS

* Certified UiPath Advanced RPA Developer (UiARD)
* UiPath Diploma Certified in “RPA Solution Architecture Fundamentals”
* Certified in UiPath RPA Developer exam in 2019
* Certified RPA Blue Prism Accredited Developer (AD01)

# EDUCATION

* B.Tech, Vaagdevi College of Engineering, 2009

# PROFESSIONAL EXPERIENCE

**Illumina, San Diego, CA May 2024-Current**

**Lead Uipath Developer**

**Responsibilities**:

* Managed and successfully delivered two RPA projects, overseeing a team of four developers.
* Delivered eight individual automation projects, significantly enhancing operational efficiency.
* Directed the integration of automation solutions across systems, aligning with business and technical requirements.
* Involved in end-to-end development of business processes using Robotic Process Automation.
* Designed automation solutions using UiPath, including sequences, flowcharts, workflows, and reusable libraries.
* Created and maintained technical documentation, such as Process Definition Documents (PDD), Solution Design Documents (SDD), and runbooks.
* Created test procedures and scenarios for pre-UAT phases to validate automation outcomes.
* Developed, deployed, scheduled, and monitored bots in production using UiPath Orchestrator.
* Conducted thorough code reviews to ensure best practices, coding standards, and quality output.
* Supported existing automation processes and implemented changes through a structured change control process.
* Handled production issues, performed root cause analysis (RCA), and applied timely fixes.
* Participated in client meetings for requirement gathering, defect reviews, and status updates.
* Gathered detailed business requirements, and identified automation opportunities.
* Responsible for maintaining guidelines for implementing end-to-end RPA solutions.
* Mentored junior developers, offering continuous support and technical guidance.
* Worked on applications including SAP, Teamcenter, SharePoint, Excel, Word, PDF, PowerPoint, and Zip files.
* Utilized tools and platforms such as UiPath, AI Center, Action Center, and OpenAI integrations.
* Automated workflows involving database operations, email, Excel, PDF, and Action Center tasks.
* Experienced with CI/CD pipelines using Git for version control and automated deployment.

**Client: Ralph Lauren, New York, NY December 2023 - May 2024**

**Role: Senior Uipath Developer**

**Responsibilities**:

* Successfully delivered 5 automation projects, driving efficiency, and enhancing business operations.
* Collaborated with cross-functional teams to integrate automation solutions with key business applications such as SAP, MicroStrategy, SharePoint, Shared Folders, UiPath, Excel, and Word.
* Optimized automation workflows to enhance performance, scalability, and resource utilization.
* Provided technical leadership by resolving complex automation challenges, and introducing innovative solutions.
* Involved in end-to-end development of business processes using Robotic Process Automation (RPA).
* Contributed as a core member of the Automation team, responsible for the design, implementation, and support of automation use cases.
* Independently developed five bots, managing the complete lifecycle from requirement gathering to deployment.
* Collaborated with functional teams to understand business use cases, and gather detailed process requirements.
* Analyzed client processes to identify automation opportunities and define RPA value propositions.
* Reengineered existing processes to improve automation potential, and recommended suitable automation strategies.
* Consulted with business users to understand current operating procedures, and clarify automation objectives.
* Worked on automation projects involving SAP, and various web-based applications.
* Designed and implemented reusable workflows and components to ensure scalability, and reduce development time.
* Conducted UAT (User Acceptance Testing) sessions, and provided hypercare support post-deployment.
* Created and maintained detailed documentation, including Process Definition Documents (PDDs) and Solution Design Documents (SDDs).
* Handled exception management, and managed Orchestrator-level bot scheduling and monitoring.
* Implemented version control practices and ensured secure, maintainable bot development.
* Consistently followed RPA best practices throughout development and deployment.
* Fostered collaboration with cross-functional teams to ensure alignment between automation outcomes and business goals.

**Client: Diageo, New York, NY January 2019-November 2023**

**Role: Lead RPA Developer**

**Responsibilities**:

* Supervised 8 RPA projects, managing a team of 5–8 members to ensure timely and high-quality delivery aligned
* with client goals.
* Delivered over 60 individual RPA projects across various domains, significantly enhancing operational efficiency and business process effectiveness.
* Provided technical expertise in RPA solution design and implementation using UiPath, including code reviews, troubleshooting, and adherence to best practices.
* Directed project timelines, assigned tasks, and monitored progress to meet milestones and maximize team performance.
* Facilitated daily stand-ups and weekly scrum meetings to ensure team alignment, resolve blockers, and plan sprints effectively.
* Coordinated with IT and project teams during Go-Live phases to ensure smooth deployment and transition.
* Communicated project status, risks, and dependencies clearly to stakeholders and senior management for transparency and alignment.
* Conducted regular knowledge-sharing sessions to upskill team members and promote awareness of emerging RPA trends and tools.
* Assisted in the design and implementation of RPA governance frameworks, ensuring standardization, consistency, and scalability.
* Led migration projects including transitions from Blue Prism to UiPath, and SAP projects from SAP ECC to S/4HANA using SAP BAPI.
* Developed and maintained end-to-end RPA solutions using UiPath across all phases of the automation lifecycle.
* Automated processes involving SAP, SDP, SharePoint, ServiceNow, Delta Portal, and Shared Folders.
* Worked closely with multiple business functions—Supply Chain, Commercial, HR, Treasury, Payments, R2R, Finance, and Internal Controls—to identify automation opportunities.
* Designed, developed, and managed advanced automation solutions that drove innovation, productivity, and measurable business value.
* Conducted process assessments and feasibility studies to identify high-impact automation use cases.
* Collaborated with stakeholders to design scalable, efficient, and secure automation solutions aligned with business and compliance requirements.
* Reviewed RPA code developed by team members, providing technical feedback and enforcing best development practices.
* Led the development team in executing RPA initiatives with a focus on collaboration, performance, and continuous improvement.
* Designed and enforced RPA governance standards including reusable components, coding guidelines, and documentation practices.
* Created and maintained comprehensive documentation including PDDs, SDDs, and user manuals to support development, deployment, and maintenance.
* Worked closely with cross-functional teams such as business analysts, QA, and infrastructure teams to deliver integrated automation solutions.
* Performed root cause analysis and debugging to resolve complex automation issues with minimal business disruption.
* Ensured compliance with security, audit, and data privacy standards across all automation projects.
* Delivered measurable business outcomes including reduced manual effort, improved accuracy, and faster processing times across departments.

**Client: Alacer Consulting Services Private Limited, India March 2017-December 2018**

**Role: RPA Developer**

**Responsibilities**:

* Collaborated with business analysts and process owners to gather and clarify automation requirements.
* Supported the design and implementation of RPA solutions, collaborated with senior developers, and contributed to the optimization of automated processes to enhance business efficiency.
* Assisted in the development, testing, and deployment of RPA bots under the guidance of senior developers.
* Created and maintained workflow diagrams and process documentation to support automation development.
* Gained hands-on experience with UiPath components.
* Followed version control best practices using Git or similar tools to manage code changes.
* Demonstrated a continuous learning mindset by exploring new features, attending training sessions, and staying updated on RPA trends.

**Client: Scanotag, Sweden January 2014-December 2016**

**Role: Test Engineer**

**Responsibilities**:

* Created, executed, and maintained detailed test cases based on functional specifications to ensure quality.
* Identified, documented, and tracked bugs using tools like JIRA, and collaborated with development teams to resolve issues promptly.

# NOTABLE PROJECTS

## DocumentControl\_EffectiveDate

**Client: Illumina**

Applications Used: UiPath, Excel, Outlook, Word, PowerPoint, WinZip, Images, PDF, Shared folder, SharePoint, Azure Open AI, Teamcenter

**Description**: Perform PLM operations in the Teamcenter application for Change Notices (CN), set effectivity dates, and

validate CN closure upon reviewer approval.

## IQC (Incoming Quality Control)

**Client: Illumina**

Applications Used: UiPath, Excel, Word, PDF, Images, Outlook, Shared folder, SharePoint, Azure Open AI, SAP, Teamcenter, UiPath AI center

**Description:** Extract details from incoming documents (Packing List, Delivery Document, Certificate of Conformance, Certificate of Analysis, Supplier Label Images) and perform cross-validations with each other and SAP. Post validation, create Inspection Lot entries in SAP, download the Master Inspection Characteristic report, and share with the business team.

## PaymentProposal

**Client: Ralph Lauren**

Applications Used: UiPath, SharePoint, Excel, Outlook, SAP, Shared folder

**Description:** Update Netting Assignment in SAP monthly and perform payment proposal steps for US and EU regions.

## OpenAndClose\_STLedgers\_TopSidesLedgers

**Client: Ralph Lauren**

Applications Used: UiPath, SharePoint, Excel, Outlook, SAP

**Description:** Process requests received via email to open/close Standard Ledgers and Topsides in SAP across US, EU, and APAC company codes.

## Code Analyzer (Bot for Bot)

**Client: Diageo**

Applications Used: UiPath, SharePoint, Excel

**Description:** Evaluate UiPath workflow files against defined best practices and generate automated reports with recommendations and improvement areas.

## BAPI Migration

**Client: Diageo**

Applications Used: UiPath, SAP BAPI, Excel, Outlook, SharePoint

**Description:** Rebuild existing SAP automation projects (60+) by replacing UI interactions with BAPI calls to enhance stability and achieve up to 10x faster execution.

## SUP\_SubContractCarrier\_UpdatingVendorPartner

**Client: Diageo**

Applications Used: UiPath, SAP BAPI, Excel, Outlook, SharePoint

**Description:** Update vendor details in SAP based on input request files containing 500+ delivery numbers per request across US, EU, Africa, and APAC regions.

## SUP\_Imports & Exports Bots

**Client: Diageo**

Applications Used: UiPath, SAP BAPI, Excel, Outlook, SharePoint, TMS Portal, Smart CAML

**Description:** Download supporting documents for requested PO numbers from SAP and upload them to SharePoint. Post-upload, update metadata for invoice files.

## SUP\_US\_CutRollBot

**Client: Diageo**

Applications Used: UiPath, SAP, Excel, Outlook, SharePoint

**Description:** Identify material quantity shortages and generate detailed reports to support business decisions.

## BAU\_Incidents\_AutoCreation

**Client: Diageo**

Applications Used: UiPath, Excel, Outlook, SharePoint

**Description:** Monitor actions performed by the BAU team in UiPath Orchestrator and auto-create tickets for each action. Also create tickets for faulted processes.

## OTC\_SalesOrderCreation

**Client: Diageo**

Applications Used: UiPath, Excel, Outlook, SharePoint, SAP

**Description:** Create Sales Orders in SAP by validating requests received via email. Share processed orders with the business team. Applicable to US, East Africa, and West Africa.

## Manual Bank Posting

**Client: Diageo**

Applications Used: UiPath, SAP, Excel, Outlook, Shared Folder

**Description:** Process received bank statements and upload new entries into SAP. Support includes 15 banks across 36 company codes.

## PO Creation (Standard, Contract, MRP PO)

**Client: Diageo**

Applications Used: UiPath, SAP, Excel, Outlook

**Description:** Process input emails and create Standard, Contract, and MRP Purchase Orders in SAP based on request type. Support regions include US, Australia, and Africa.

## Bulk Freight PO Creation

**Client: Diageo**

Applications Used: UiPath, SAP, Excel, Outlook, SharePoint

**Description:** Process input files (200+ requests per file) and create Freight POs in SAP for the US, Australia, and Africa regions.

## SUP\_OrderFormCreation

**Client: Diageo**

Applications Used: UiPath, SAP BAPI, Excel, Outlook, SharePoint, Shared Folder

**Description:** Create Order Forms based on company code by downloading multiple reports from SAP, SharePoint, Shared Folder to determine price, quantity, material numbers, volume, and specifications etc as per company code. These Order forms are Distributed to vendors for order placement.