

# HENRI SIKATI

## AGILE PRODUCT OWNER

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### PROFESSIONAL SUMMARY

Dynamic and results-driven **Agile Product Owner** with over **8 years** of experience in driving product development, aligning business goals with innovative technology solutions, and optimizing user experiences. Proficient in managing the entire product lifecycle from concept to delivery, with a strong track record of facilitating Agile processes, prioritizing features, and collaborating across teams to ensure timely, high-quality product releases. Skilled in backlog management, stakeholder engagement, and transforming complex business requirements into clear, actionable user stories. Adept at using tools like Jira, Confluence, and Azure DevOps to streamline workflows, mitigate roadblocks, and lead cross-functional teams to achieve strategic objectives. Known for fostering strong relationships with stakeholders and development teams, delivering products that meet user needs while exceeding business expectations. Passionate about continuous improvement and adapting strategies to ensure the success of every project.

### TECHNICAL SKILLS

<b>Agile &amp; Product Management</b>	Agile Methodologies (Scrum, Kanban, SAFe), Product Lifecycle Management, Backlog Refinement & Prioritization, Sprint Planning & Execution, Roadmap Development & Delivery, Feature & Epic Planning, Requirements Elicitation & Analysis
<b>Tools &amp; Technologies</b>	Jira, Confluence, Monday.com, Aha, Trello, Azure DevOps, CI/CD Pipelines, API Development, RESTful APIs, API Integration, Salesforce, ServiceNow
<b>Database Management</b>	SQL (Oracle), Data Privacy, GDPR Compliance
<b>Cloud Platforms &amp; DevOps</b>	Azure DevOps, CI/CD Pipelines, Cloud Infrastructure Automation
<b>Customer &amp; Stakeholder Management</b>	Stakeholder Engagement & Management, Customer Satisfaction & Quality Assurance, Technical Documentation & Reporting
<b>Risk &amp; Process Management</b>	Risk Management & Problem Solving, Continuous Improvement & Process Optimization, Communication & Leadership

### PROFESSIONAL EXPERIENCE

#### Product Owner

##### US Bank – March 2023 - Present

- Manage the product lifecycle from inception through deployment, working closely with development, business, and design teams to deliver solutions aligned with strategic objectives.
- Define clear and actionable user stories, ensuring that product requirements meet business objectives while optimizing user experience.
- Prioritize product backlog and manage features, ensuring delivery on time and within scope while facilitating team collaboration across multiple projects.
- Facilitate Agile ceremonies such as sprint planning, reviews, and retrospectives, ensuring effective communication and timely issue resolution.
- Collaborate with cross-functional teams to define and refine API functionalities, working to ensure smooth integration and positive user outcomes.
- Analyze post-release data to measure the effectiveness of features and make iterative improvements that address market needs and user feedback.

#### Product Owner

##### Edible Brands – June 2022 – Feb 2023

- Collaborate with key stakeholders to identify business needs and translate them into detailed product requirements, user stories, and acceptance criteria.
- Spearhead feature prioritization and define product backlog, ensuring that development teams have a clear understanding of requirements and expected delivery timelines.
- Lead cross-functional teams in Agile ceremonies, including daily stand-ups, sprint planning, and retrospectives, to ensure alignment and address impediments.
- Own the product roadmap, consistently meeting 92% of feature deadlines by proactively identifying risks and roadblocks in collaboration with engineering and DevOps teams.
- Work with DevOps teams to migrate legacy projects to new platforms, ensuring smoother deployment pipelines and faster time-to-market for key features.

- Provide actionable feedback and insights to development teams by monitoring ongoing product performance and iterating on product features to meet customer needs.
- Foster a culture of continuous improvement by actively encouraging innovative solutions and facilitating regular knowledge sharing among team members.

## **Product Owner**

### **Square Inc.** – October 2020 - January 2022

- Liaised with customers, users, and cross-functional teams to refine product requirements and ensure alignment with overall business strategy.
- Managed product backlogs, ensuring that stories are well defined and prioritized based on business value, customer feedback, and technical feasibility.
- Led sprint planning and backlog refinement sessions, collaborating closely with the scrum team to identify and resolve obstacles that impact timely delivery.
- Ensured that product development remained on track, conducting regular reviews and retrospectives with key stakeholders to optimize efficiency and outcomes.
- Supported the deployment of features to market by overseeing go-live activities and post-launch monitoring to ensure customer satisfaction and feature adoption.
- Worked collaboratively with product managers to create roadmaps and identify areas for process improvements, contributing to overall business growth.

## **Agile Product Owner**

### **FIS Global** – June 2018 - September 2020

- Translated business vision into actionable product features, working closely with stakeholders to define value and success criteria for product delivery.
- Managed backlog grooming sessions, collaborating with cross-functional teams to ensure clear understanding of user stories, acceptance criteria, and estimates.
- Delivered innovative solutions through iterative product development cycles, maintaining alignment with business goals while enhancing customer experiences.
- Led discovery sessions and design sprints, facilitating collaborative discussions to validate product assumptions and adjust strategies accordingly.
- Championed Agile best practices, working with teams to optimize workflows, identify bottlenecks, and implement strategies for continuous improvement.
- Managed the integration and deployment of APIs in collaboration with backend developers to enhance product functionality and support customer needs.
- Monitored product performance, collecting feedback and iterating on features to improve user satisfaction and address emerging challenges.

## **Product Owner**

### **IGNIS Consultants** – September 2015 - October 2018

- Worked closely with product managers, customers, and technical teams to deliver product features that met market and customer needs.
- Created detailed user stories and ensured that the product backlog was consistently refined and prioritized according to business objectives.
- Utilized Agile methodologies, including Scrum and Kanban, to manage project timelines and ensure efficient delivery of product features.
- Facilitated daily stand-ups, sprint reviews, and retrospectives to foster communication and collaboration across teams.
- Collaborated with cross-functional teams to deliver API solutions and provide timely product updates, ensuring high customer satisfaction.
- Tracked product performance and worked with developers to address any bugs or usability issues, maintaining high-quality standards throughout development.

## **EDUCATION**

### **Bachelor of Science in Computer Science**

**Columbia College, New York, NY** – May 2014

### **Associate in Science, Biology**

**Essex Community College, Newark, NJ** – May 2011

## **CERTIFICATIONS**

- **Certified Scrum Product Owner (CSPO)**