

### **SCRUM MASTER INTRO:**

- An experienced Scrum Master with over 10 years of experience in leading cross-functional teams in delivering high-quality software products. Proven ability to facilitate Agile ceremonies and implement Scrum framework to improve team collaboration, productivity and deliver projects on-time and within budget.
- Adept at identifying and removing obstacles that impede team progress and coach team members to improve their skills in Agile methodologies.
- Strong communicator and problem-solver with a track record of leading high-performing teams and delivering exceptional results.
- Revamped Product Backlog management, leading to a 30% increase in project completion speed and aligning project outcomes with strategic business objectives.
- Experience in working with Waterfall, Agile, Scrum methodology with Kanban workflow.
- Good knowledge SQL, Maven, Jenkins and CI/CD pipelines.
- Skilled in stakeholder management, strategic planning and leveraging advanced Agile frameworks to optimize project delivery.
- A good initiator of standup meetings to understand business need, Operational defects, Production verification and onshore project enhancement meetings

### **EDUCATION:**

Masters - Computer Science from Sree Sastha Institute of Engineering and Technology, India

Bachelors - Information Technology from Sathyabama University, India

### **WORK EXPERIENCE:**

#### **MAHIGAMING, Boca Raton, FL**

Scrum Master, Nov 2022-Current

- Enforced Agile practices for 3+ cross-functional teams, increasing productivity by 35%
- Improved code quality by introducing pair programming and code reviews, reducing bugs by 40%
- Facilitated and guided 5+ Sprint Planning and Review meetings while maintaining team engagement
- Collaborated with Product Owners to refine and prioritize product backlogs.
- Implemented all aspects of progress tracking including detailed project plans, scope management, risk identification and resolution, project budget oversight, and status reporting.
- Drove continuous improvement by analyzing sprint metrics and fostering a culture of innovation in AI-driven development.

#### **SPOL, Coral Springs, FL**

Scrum Master, June 2021 – August 2022

- Provided coaching and mentorship to other Scrum Masters and Agile coaches on Agile practices, processes, templates and techniques.
- Improved existing engineering processes which increased deployment frequency by 40%
- Mitigated project risks and facilitated project status with stakeholders.

**SARANYA PANDIYAN**

6919 Pines Circle  
Coconut Creek, FL 33073

Email: saranyapandiyam26@gmail.com  
Mobile: (+1) 616-856-5725

---

- Lead daily stand-ups, sprint planning, sprint reviews, and retrospectives for multiple cross-functional teams.

**Spirit Airlines, Miramar, FL**

Quality Assurance Analyst/Scrum Master, January 2020 – June 2021

- Capitalized on Project Management strategies, improved project understanding among teams, and achieved 100% project delivery within specified timeframes
- Proposed improvements areas by showcasing POCs to clients and stakeholders.
- Implemented and developed test cases for web mobile, windows applications and spirit applications.
- Transformed the Agile environment by coaching team members, resulting in an uplift by 25% in the predictability of the project velocity
- Conducted 4+ daily scrums, retrospectives, sprint reviews and planning meetings to ensure active communication and optimal operations.

**CITRIX, Pompano Beach, FL**

Technical Project Manager, December 2016-October 2019

- Collaborated in a cross-functional Scrum team, delivering high-quality deliverables per Sprint
- Supported Scrum Master by maintaining Scrum boards, which led to clear and accurate project progress tracking
- Conducted internal audits on Employee expenses.
- Identified data discrepancies and escalated issues to senior team members.
- Maintained data systems, updated and created product requirement documents.

**HCL Technologies, Chennai, India**

Test Analyst, January 2014-April 2016

- Created, managed, and executed test cases using QMetry integrated with Jira, ensuring full traceability from requirements to test execution and defect resolution.
- Documented software defects in-order for software developers to investigate and resolve the issue.
- Identified and reviewed of E2E business flows from business analyst.
- Designed and executed load test and stress test to characterize system performance, capacity, and availability using JMeter.

**Skills:**

- **Certifications:** Certified ScrumMaster (CSM), Project Management Professional (PMP), AI certified.
- **Agile Methodologies:** Scrum, Kanban, Lean Software Development, XP Practices, Continuous Integration, Value Stream Mapping
- **Project Management Tools:** JIRA, Trello, Microsoft Teams, Google sheets, Confluence, Slack
- **Software Development:** Java, C++, Python, SQL, Git
- **Miscellaneous Tools:** Docker, Kubernetes, AWS, SAFe, Miro, Zoom, OpenText, ServiceNow, Azure DevOps, Word, Excel, Powerpoint and Visio