Raul A. De Jesus, MCSD/CSPO

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Professional Summary

Experienced IT professional with 25+ years of success as a Project Manager, Business/Systems Analyst, Full-Stack Developer, and Product Owner. Skilled in leading teams, planning and deploying IT systems, and delivering solutions using cloud platforms, agile methods, and AI tools. Bilingual in English and Spanish.

Core Skills

- IT Project & Agile Management
- Business & Systems Analysis
- Software & Web Development
- Product Ownership & Strategy
- Cloud Platforms: AWS, Azure, GCP, Power Platform
- Tools: MS Project, DevOps, Jira, Rally, Daptiv, MS Planner
- AI Tools: ChatGPT, Copilot, AI Agents

Professional Experience

MAXELIT LLC | Principal

Jan 2017 – Present

- Lead IT projects from planning to execution: define goals, scope, budget, timelines.
- Manage project teams, gather requirements, create user stories and technical designs.
- Oversee agile sprints and standups; monitor progress and resolve roadblocks.
- Coordinate app deployments (App Store, Google Play, AWS, Azure, Power Platform).
- Handle proposals, presales, and client negotiations.
- Built partnerships and managed international teams across LATAM & Asia.

FAME, Inc. | Senior Developer

Jul 2015 – Dec 2016

- Developed core features for Advantage Financial Aid software.
- Followed agile practices: SCRUM, story grooming, peer code reviews.
- Used technologies: HTML, CSS, jQuery, C#, VB.NET, WebAPI, SQL Server, Entity Framework, SSRS, NUnit.

ASP FORCE LLC | Principal

Jan 2013 – Jul 2015

- Ran a development firm for healthcare and consulting clients.
- Led sales, requirement gathering, prototyping, and full-stack development.
- Managed cloud/on-site deployments and team workflows using TFS & HiveDesk.
- Key tools: .NET, ASP.NET MVC, Cordova, Facebook/Twitter APIs, Google Maps, Twilio.

Millennium Consulting | Contractor

Jan 2010 – Dec 2012

- Migrated HR payroll system from MS Access to ASP.NET.
- Integrated systems with SAP, Kronos, and SharePoint.
- Performed QA and created test plans for MMM Healthcare.

ASP Force (DBA) | Business Owner / Contractor
Aug 2008 – Dec 2011

- Developed educational software used by teachers and parents in Puerto Rico.
- Co-managed software strategy and go-to-market execution.
- Delivered audit automation tools for PR Government using SSRS, SharePoint, and Project Server.

First Bank | Project Manager / Analyst
Feb 2006 – Aug 2008

- Led implementation of project management tools (Daptiv).
- Helped standardize SDLC practices.
- Coordinated software projects across various departments (HR, Legal, IT, Marketing).
- Technologies: ASP.NET, SharePoint, SQL Server, SSRS.

Keane, Inc. | Project Manager / Senior Consultant
Jan 2003 – Dec 2006

- Led Pfizer's Information Protection Program.
- Managed regional development teams for web app delivery.
- Supported migration and refactoring efforts at Triple-S Health Care.

Education & Certifications
- BBA in Information Systems, Bayamon Central University, 2001
- Microsoft Certified Solution Developer (MCSD)
- Certified Scrum Product Owner (CSPO), 2024
- Microsoft 365 Learning Copilot and Power Apps Training, 2024
- Udemy – ChatGPT Complete Guide, 2024
- Ongoing self-learning in tech, business, and investments