

Laussanne Margaux Lenihan

Plantation, FL

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www.linkedin.com/in/lmlenihan

EXPERIENCE

Red Violet Boca Raton, FL

QA Analyst | May 2022 - Present

- Execute comprehensive application testing using Smoke, Regression, and Manual testing methods to validate quality and functionality
- Test mobile and web applications across various environments (QA, Stage, and Production), validating product performance against requirements and specifications
- Collaborate with Developers and Project Managers to plan, track, and report on testing strategies, ensuring alignment with project goals and timelines
- Partner with the QA Automation team to create efficient testing strategies and detailed test plans for optimized coverage
- Identify, document, and track bugs thoroughly, validating accurate reporting while facilitating timely resolutions
- Conduct detailed regression testing after bug fixes to confirm resolutions and prevent recurring issues
- Utilize Postman to perform API tests, verifying product functionality and providing a seamless integration across systems
- Develop and maintain test suites for the company's WordPress websites, generating consistent performance and quality
- Build and manage QA stacks, supporting a robust testing environment for continuous integration and delivery
- Participate in daily standups and ticket reviews to drive alignment with the team, concurrently facilitating smooth project execution

GuideWell Source Jacksonville, FL

Associate IT | October 2021 - May 2022

- Collaborated cross-functionally with Business Analysts and Developers to evaluate user requirements and instill alignment with project objectives
- Designed UI mockups to visually communicate the functionality and aesthetic of web applications, creating a user-friendly experience
- Refined design concepts based on client feedback, confirming final solutions meet client expectations and project goals
- Maintained adherence to company design standards, developing consistency and brand alignment across all projects
- Created detailed CSS annotations for approved designs, providing clear instructions for developers, validating accurate implementation

GuideWell Source Jacksonville, FL

IT Development Intern June 2021 - October 2021

- Acquired proficiency in Adobe XD to design UI components, contributing to the creation of intuitive user interfaces
- Assisted in the development of a comprehensive UI/UX Kit using Adobe XD, streamlining design processes, promoting consistency across projects
- Shadowed the Lead UI/UX Designer to gain hands-on experience and deepen understanding of UI/UX design principles and practices
- Contributed to team design meetings and reviews, offering input and collaborating on design strategies to enhance overall user experience

Grant Property Management Boca Raton, FL

Administrative Assistant May 2020 - June 2021

- Provided assistance to residents with issues related to the resident portal, facilitating timely resolution and improving user experience
- Processed invoices by obtaining Board Member approvals and accurately uploading to the system for efficient record-keeping

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- Supported managers with administrative tasks, including filing, communicating with residents via email, and preparing violation letters
- Maintained and organized resident files on the Resident Application/Website, keeping documentation relevant and accessible
- Updated and maintained content on the company website, maintaining accuracy and aligning it with current information

Castle Group Boynton Beach, FL

Administrative Assistant July 2018 – May 2020

- Input, processed, and closed work orders for landscape and maintenance services for timely completion and smooth operations
- Managed the processing of invoices, checks, petty cash, and credit card reconciliations, maintaining accurate financial records
- Organized and maintained association files, mail, binders, and office supply inventory, promoting efficient office operations
- Drafted and distributed the community's weekly newsletter via Mailchimp, effectively communicating updates and news to residents
- Updated and maintained content on the community website, driving accurate and relevant information was readily available to residents

EDUCATION / CERTIFICATIONS

- **Florida Atlantic University Boca Raton, FL, 2021**
 - Bachelor of Science in Computer Science
- **Palm Beach State College Lake Worth, FL, 2019**
 - Associates of Arts in Computer Science
- **Florida Atlantic University, 2021**
 - Data Science: Computer Science Analytics Certification

COMMUNITY INVOLVEMENT

Worship Jesus Fellowship Doral, FL

Social Media Team Lead August 2023 - Present

- Oversee social media accounts, including Facebook, Instagram, and the organization's website, facilitating engaging content
- Utilize analytics tools to track and analyze social media performance, leveraging insights to refine content strategies, particularly on Facebook
- Lead a team of 3 social media members, coordinating efforts for Sunday social media engagement and content execution
- Engage with followers and viewers through direct messages, comments, and email to foster a positive and interactive online community
- Design Sunday sermon slides in Canva based on the Head Pastor's input, ensuring alignment with the organization's messaging and branding
- Stay up-to-date with current social media trends, design tools, and technologies to continuously enhance social media strategies

TECHNICAL SKILLS

- Web Development: JavaScript, HTML, CSS, Python, SQL
- Software: Jira, Confluence, GitLab, Postman, Jenkins, Adobe XD, Canva
- Bilingual: Tagalog (Filipino) - Native, English - Fluent

RELEVANT PROJECTS

- https://drive.google.com/drive/folders/1DXW-exc6w7SP_eS96bHr0icxrbEML0zN?usp=sharing
- <https://github.com/lmlenihan2015>