**GRACE WILLIS**
***CSPO****, SPC6, PMP, CSM, ICP-ATF, ICP, SAFe SA, ASQ CSSGB*
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**SUMMARY**

Certified Product Owner and Agile leader with global consulting and transformation experience across North America, Europe, LATAM, and Africa. Proven success leading enterprise-level Agile and digital product initiatives, coaching distributed teams, and collaborating with stakeholders to define value-driven roadmaps. Deep expertise in software product lifecycle, customer experience design, and stakeholder engagement. Passionate about driving impact through scalable digital solutions and continuous learning.

**CORE SKILLS & CERTIFICATIONS**

* **Product Ownership**: CSPO, SAFe SA, Agile Backlog Prioritization, Customer Research, Stakeholder Management
* **Agile & Scrum**: Scrum Master (CSM), SAFe SPC6, Sprint Planning, Team Facilitation, Agile Coaching
* **Program & Project Management**: PMP, Hybrid Delivery, Budget & Scope Management, Enterprise Roadmaps
* **User-Centered Design & Research**: UX Collaboration, Design Thinking, Workshop Facilitation
* **Cross-Functional Collaboration**: Tech/Product/UX/Marketing Interface, Distributed Team Leadership
* **Certifications**: CSPO • SAFe SPC6 • PMP • CSM • ICP • ICP-ATF • ASQ Six Sigma Green Belt

**EXPERIENCE HIGHLIGHTS**

**Digital Transformation Lead – Aerospace & Defense (Confidential)**

* Served as Agile Product Owner and Transformation Coach for distributed dev teams.
* Collaborated with tech, UX, and marketing to shape product vision, backlog, and roadmap.
* Led PI Planning, stakeholder demos, and sprint retrospectives to ensure alignment and delivery.

**Director, Agile Consulting – US Consultancy Firm**

* Delivered product strategy sessions and executive workshops.
* Acted as SME on Agile transformation for SAAS and platform-based teams.
* Developed agile-based product delivery processes for clients across multiple industries.

**Agile Coach & Faculty – Global Consulting Firm (EU, US, LATAM)**

* Supported multiple Agile software delivery teams across Austria, Germany, Mexico, and the U.S.
* Partnered with UX and BA teams to translate customer insights into actionable product features.
* Coached PO and Scrum Master roles, supported backlog grooming and prioritization activities.

**Product & Operations Leader – Healthcare, Telecom, EdTech**

* Managed Agile and hybrid product delivery efforts.
* Conducted cross-functional planning and defined MVPs based on customer and stakeholder feedback.
* Ensured product development remained aligned with organizational goals and timelines.

**EDUCATION**

* **MBA** – International Business & Marketing – University of Miami
* **BBA** – Computer Information Systems & French – University of Miami
* **Global MA Candidate (in progress)** – Diplomacy & International Relations (Focus: Digital Transformation Policy) – SIT Graduate Institute (Graduation: Aug 2025)

**TECHNICAL TOOLS**

* Jira • Azure DevOps • Confluence • MURAL • Miro • SharePoint • Tableau • Power BI

**INTERNATIONAL EXPERIENCE & LEADERSHIP**

* Consulting & Transformation: Germany, Austria, Mexico, South Africa, LATAM
* Languages: German (Proficient), French (Conversational)
* Speaker/Panelist: Agile2023, Women in Tech, Agile for Humanity, ASQ WCQI
* Research: Capstone on *Digital Transformation in Jamaica’s Education Sector*