

Deekshitha Dhandamudi

BUSINESS ANALYST

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EDUCATION

Master of Science in Management

Science – New Jersey Institute of Technology, Newark, New Jersey, USA

Bachelor of Business Administration-

Gitam University, Rudraram, Hyderabad, INDIA

SKILLS

Methodologies: Agile (Scrum), Rational Unified Process (RUP), Waterfall

Data analysis: Excel, Python, SQL

Data visualization tools: Tableau, Power BI, QlikView

Documentation: BRD, FRD, SRS, BPMN

Project management tools: Jira, MS Excel Confluence, Trello, MS Project, Primavera MS SharePoint

UML and prototyping tools: MS Visio, Smart Draw, IBM Rational Rose, Balsamiq mock-ups, Sketch

Analysis Skills: Cost/benefit analysis, Impact analysis, GAP analysis, Risk analysis, SWOT analysis

CRM & ERP system: Salesforce, Microsoft Dynamics, SAP

Tracking / Other tools: HP Quality Center, JAD, CRM, Rational ClearQuest, RTM, UAT, MS Office (Word, Excel, Access, Outlook), Microsoft Teams, Slack

Other skills: Business Intelligence, Stakeholder Engagement, Requirements Gathering, Time management, Leadership, and management, Problem- solving, Negotiation, Decision-Making, Documentation, and Presentation, Verbal communication.

CERTIFICATIONS

Certification of Business Analytics (Office of graduate Studies)

SUMMARY

- Around 4 years of experience in healthcare and finance, specializing as a Business Analyst with expertise in data analysis, process optimization, and system integration.
- Proficient in advanced tools like Python, Power BI, Tableau, and Salesforce CRM to drive data-driven decisions and improve operational efficiency.
- Skilled in requirements gathering and documentation such as BRD, FRD, and SRS with experience leading JAD sessions and facilitating Agile methodologies, including Scrum.
- Strong expertise in compliance and automation, successfully optimizing business processes and ensuring HIPAA and tax regulation adherence.
- Experienced in cloud deployment and cross-functional collaboration, enhancing system performance, reducing costs, and delivering scalable solutions.

PROFESSIONAL EXPERIENCE

Business Analyst | Pfizer, NY

May 2023 – Present

- Leveraged Python to analyze healthcare data and develop predictive models for forecasting patient health risks, improving predictive accuracy by 20%.
- Developed comprehensive project documentation, including BRD, FRD to capture business requirements, and process workflows for stakeholders and developers, increasing stakeholder understanding by 30%.
- Facilitated Joint Application Development (JAD) sessions to gather business requirements and collaborative decision-making throughout the project lifecycle, accelerating decision-making.
- Applied SWOT analysis techniques to identify strengths, weaknesses, opportunities, and threats within the Population Health Management System, leading to strategic improvements that enhanced system efficiency by 15%.
- Developed UML diagrams and prototypes using MS Visio to illustrate system design and user interfaces, improving communication and reducing development time by 20%.
- Utilized Salesforce CRM to integrate and manage patient data and enhance communication between healthcare providers and patients, improving patient engagement by 30%.
- Designed interactive dashboards and reports in Power BI, enabling stakeholders to track patient outcomes, and make data-driven decisions for improved population health management, reducing decision-making time by 25%.
- Utilized Jira to track project progress, ensure alignment with goals, and streamline collaboration across cross-functional teams, enhancing project delivery by 20%.
- Ensured HIPAA compliance and data privacy standards throughout the development lifecycle, achieving 100% compliance with regulatory requirements.

Business Analyst | HCL Tech, India

Jun 2020 – Jul 2022

- Utilized Python to extract, manipulate, and integrate financial data, ensuring accurate automation of tax reporting processes for compliance, reducing manual reporting efforts by 40%.
- Conducted GAP analysis to align automation processes with regulatory requirements, ensuring compliance with tax standards and business objectives using MS Excel and Rational ClearQuest, improving process efficiency by 30%.
- Developed detailed SRS documents, aligning business and technical teams and improving project delivery time using Rational Unified Process (RUP), reducing delivery time by 25%.
- Led Agile methodologies to successfully develop and deploy the Automated Global Tax Reporting, improving system performance and reducing development time by 35%.
- Collaborated with cross-functional teams using Confluence, ensuring accurate tax reporting and compliance across local and international platform, increasing collaboration efficiency by 20%.
- Created interactive tax reporting dashboards in Tableau, enhancing decision-making by providing real-time insights and reducing report generation time by 50%.
- Developed process flow diagrams using MS Visio and BPMN, streamlining communication between cross-functional teams and reducing project planning time by 15%.
- Spearheaded User Acceptance Testing (UAT), utilizing HP Quality Center to ensure compliance with tax laws, achieving high client satisfaction and reducing post-deployment issues by 30%.
- Deployed the tax reporting automation system on Azure Cloud, ensuring scalability, security, and reducing infrastructure costs while improving system performance by 40%.
- Extracted, manipulated, and integrated financial data using SQL from multiple sources, automating tax reporting processes and improving data processing speed by 25%.