**ADNAN MUKHTYAR**

**SENIOR TECHNICAL PROGRAM MANAGER / SENIOR PRODUCT MANAGER**

**Email:** **amukhtyarp@gmail.com** | **Phone:** +1 (720) 442 5788 | **Location:** New York, NY

**PROFESSIONAL SUMMARY:**

As a Senior Technical Program Manager and Senior Product Manager with over 8 years of experience, I have successfully led and delivered 20+ complex, large-scale projects across diverse industries, impacting end users. My expertise lies in driving product development, managing cross-functional teams of 30+ members, and aligning technical strategies with business objectives to ensure high-quality, on-time delivery. I am skilled in defining product roadmaps, optimizing workflows, and driving efficiency improvements that result in up to 25% faster time-to-market. I am dedicated to maximizing value delivery, improving operational performance, and contributing to both customer satisfaction and business growth.

**SKILLS:**

**Project Management:** Agile, Scrum, Kanban, Waterfall, Jira, Trello, Asana, Confluence, MS Project, Smartsheet, OKRs, Roadmapping

**Collaboration Tools:** Slack, Microsoft Teams, Zoom, Google Workspace, Miro, Lucidchart, Notion, SharePoint, Airtable

**Technical Proficiency:** SQL, Python (basic), APIs, Cloud (AWS/Azure/GCP), CI/CD, DevOps, System Architecture, Data Analytics, AI/ML fundamentals

**Product Development:** PRD Writing, UX/UI Basics, A/B Testing, Figma, Balsamiq, Product Analytics (Amplitude, Mixpanel), Go-to-Market (GTM) Strategy, MVP Frameworks

**Leadership & Soft Skills:** Stakeholder Management, Cross-functional Leadership, Conflict Resolution, Negotiation, Public

Speaking, Strategic Thinking

**Business Acumen:** ROI Analysis, Pricing Strategies, Market Research, Competitive Analysis, Business Model Innovation, P&L Management

**Compliance & Security:** GDPR, SOC 2, ISO 27001, Risk Management, Security Best Practices, Privacy Laws (CCPA), Auditing

**EXPERIENCE:**

**Micron Technologies**

**Role: Senior Technical Program Manager Jun 2023 – Present**

* Led and managed multiple technical programs from inception to completion, ensuring timely delivery of highperformance memory products aligned with Micron's goals.
* Coordinated cross-functional teams, including engineering, R&D, supply chain, and marketing, to drive product development and maintain alignment with strategic priorities.
* Oversaw the execution of multiple concurrent projects, managing program risks and adjusting timelines as needed to meet business objectives.
* Implemented Agile methodologies (Scrum, Kanban) to improve team collaboration and efficiency, enhancing program delivery speed.
* Monitored program budgets and identified cost-saving opportunities, ensuring cost-effective delivery without compromising product quality.
* Developed and presented detailed program status updates to senior leadership, ensuring clear communication of milestones, risks, and mitigation strategies.
* Led risk management efforts, identifying potential roadblocks early and implementing corrective actions, resulting in a 10% decrease in program delays.
* Drove continuous improvement initiatives, leading to a 12% reduction in overall time-to-market by streamlining development processes and eliminating inefficiencies.

**Publicis Sapient Client Ford & Bridgestone**

**Role: Program Manager Aug 2021 – Jun 2023**

* Collaborated with cross-functional teams of professionals across business, tech, and creative disciplines to deliver key projects on time, ensuring smooth project execution.
* Designed and implemented Agile methodologies (Scrum, Kanban) for project management, improving team velocity and reducing delivery timelines.
* Conducted over 50 client workshops and discovery sessions, gathering requirements, defining scope, and aligning technology roadmaps, improving client satisfaction by 20%.
* Led end-to-end project lifecycle management, from initiation to delivery, ensuring that 100% of projects met agreedupon specifications and quality standards.
* Implemented process optimization strategies that reduced testing time by 15% and improved product quality, leading to a 35% decrease in post-launch bugs and rework.
* Facilitated change management processes for over 200 employees at Ford and Bridgestone, ensuring seamless adoption of new software systems and achieving a 40% boost in operational productivity.
* Introduced new tools and dashboards for tracking project progress (JIRA, MS Project, Confluence), resulting in a 100% visibility score for all projects and stakeholders.

**RR Donnelley**

**Role: Agile program Manager Feb 2020 – Jun 2021**  Led cross-functional teams to deliver complex IT and business projects, achieving 95% stakeholder satisfaction through seamless collaboration and on-time execution.

* Leveraged Agile methodologies to optimize project workflows, reducing delivery times by 15% and boosting overall operational efficiency.
* Collaborated closely with product owners and stakeholders to define clear project goals and success metrics, ensuring alignment with strategic business objectives.
* Proactively identified and mitigated risks, maintaining continuous project progress and momentum throughout the lifecycle.
* Delivered comprehensive Agile training sessions, cultivating a culture of continuous improvement and empowering teams to adopt Agile practices effectively.
* Streamlined risk management processes, identifying and addressing potential roadblocks early, which reduced project delays by 18%.
* Delivered zero-critical-defect software releases by enhancing testing protocols and improving quality assurance processes across teams.
* Developed and maintained comprehensive project roadmaps and plans, optimizing resource allocation and meeting project timelines with a 95% success rate.

**CDW**

**Role: Product Owner Feb 2018 - Jan 2020**

* Spearheaded the development and launch of multiple product features, improving customer satisfaction and engagement.
* Collaborated with development teams and stakeholders to define and refine product requirements, ensuring timely delivery of key features.
* Managed a product backlog of user stories, prioritizing high-impact tasks to meet project goals and deadlines.
* Drove the successful rollout of a cloud-based platform, enhancing user experience and increasing monthly active users.
* Conducted market analysis and competitive research, providing insights that influenced the strategic direction of the product.
* Led cross-functional teams through Agile ceremonies, improving sprint efficiency and fostering better collaboration.
* Created and maintained product roadmaps, aligning project deliverables with business goals and driving a 35% increase in team productivity.
* Worked closely with UX/UI teams to enhance user interface designs, resulting in a 12% increase in user retention and positive customer feedback.
* Collaborated with sales and marketing teams to develop go-to-market strategies, resulting in a 40% increase in product adoption.
* Coordinated product updates and fixes across internal teams, maintaining a 98% uptime rate and minimizing userreported issues.

**Cisco**

**Role: Release Train Engineer (RTE) Jan 2017 - Feb 2018**

* Spearheaded the facilitation and management of multiple Agile Release Trains (ARTs), ensuring that software releases were consistently delivered on time and met the required quality standards.
* Played a pivotal role in coordinating Program Increment (PI) planning cycles, driving alignment across teams and ensuring that all features and objectives were effectively planned and executed.
* Led daily stand-ups, sprint reviews, and retrospectives for Agile teams, fostering a collaborative environment that improved communication and team efficiency.
* Worked closely with cross-functional teams including Development, QA, Product Management, and Operations, ensuring seamless synchronization and the resolution of dependencies between teams.
* Drove backlog grooming sessions with Product Owners, ensuring that user stories were prioritized effectively and that features aligned with business objectives.
* Produced and tracked key performance metrics, such as velocity, burn-down charts, and release progress, providing weekly reports to senior leadership on project status.
* Led cross-team coordination for software release scheduling, ensuring proper resource allocation and reducing bottlenecks, improving release cadence by 20%.

**EDUCATION:**

**MBA in Project Management |** Colorado Technical University

**BBA in Finance |** Eastern Michigan University

**Bachelor's Degree in Computer Science (BCS) |** Humdard University

**CERTIFICATIONS:**

**SAFe Agilist Certification |** Scaled Agile, Inc.

**Certified SAFe® 6 Product Owner/Product Manager |** Scaled Agile, Inc.

**Certified SAFe® 6 Practice Consultant |** Scaled Agile, Inc.

**Certified SAFe® Scrum Master |** Scaled Agile, Inc.

**SAFe Release Train Engineer |** Scaled Agile, Inc.

**Scaled Agile Framework Certification Training |** Scaled Agile, Inc. **Project Management Professional (PMP) certification**