**SRIJA C**
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**Objective**

Results-driven RPA Developer with over three years of experience in designing, developing, and deploying automation solutions using Automation Anywhere (v11 & A360), UiPath, and Power Automate. Adept at streamlining workflows, reducing manual efforts, and enhancing business efficiency across industries like finance, banking, and supply chain management. Passionate about driving digital transformation through intelligent automation and leveraging cutting-edge technologies for process optimization.

**Skills & Abilities**

**Technical Skills:**

* **Robotic Process Automation (RPA):** Proficient in Automation Anywhere (v11, A360), Microsoft Power Automate, and UiPath for building and managing automation solutions.
* **Automation Development:** Expertise in designing, developing, testing, and deploying bots, as well as providing production support for automation projects.
* **Scripting & Databases:** Skilled in VBScript and SQL for automating various processes and interacting with databases like SQL Server and MySQL.
* **Process Automation:** Hands-on experience in automating tasks for web applications, Excel, and SAP environments, improving workflow efficiency.
* **OCR & Data Extraction:** Proficient in extracting data from PDFs and images using Optical Character Recognition (OCR) tools.
* **Cloud Platforms:** Knowledgeable in Microsoft Azure and Power Platform for cloud-based automation.
* **Version Control:** Competent with Git and GitHub for managing code and version control in collaborative development environments.
* **AI & Machine Learning Integration:** Experience incorporating AI/ML models into automation workflows to enhance decision-making.
* **Security & Compliance:** Ensured automation solutions meet regulatory and security standards, including data encryption and access control.
* **API & Web Services:** Proficient in RESTful API integration for seamless communication between RPA bots and third-party applications.

**Core Abilities:**

* **Automation Strategy:** Strong ability to identify areas for automation, analyze business processes, and implement solutions to reduce manual tasks and improve operational efficiency.
* **Process Improvement:** Skilled in enhancing workflows and eliminating bottlenecks through intelligent automation, leading to time and cost savings.
* **Analytical Problem-Solving:** Adept at troubleshooting issues, debugging bots, and fine-tuning automation processes for optimal performance.
* **Collaboration & Leadership:** Proven track record of working effectively in teams, mentoring colleagues, and sharing knowledge of RPA best practices.
* **Project Management:** Experience managing full lifecycle automation projects, from requirement gathering to deployment, within Agile environments.
* **Cost & Efficiency Optimization:** Ability to significantly reduce manual workload and improve productivity by automating repetitive tasks.
* **End-to-End RPA Implementation:** Skilled in requirement analysis, process design, development, testing, deployment, and maintenance.
* **Stakeholder Communication:** Effectively collaborate with business users, IT teams, and executives to align automation solutions with business goals.
* **Performance Optimization:** Expertise in improving bot execution speed, reliability, and exception handling to ensure robust automation.

**Experience**

**RPA Developer | Cardinal Health INC | June 2024 - Present**

* Designed and implemented enterprise-level automation solutions using UiPath and Automation Anywhere, increasing overall business efficiency.
* Automated financial reporting, HR onboarding, supply chain operations, and IT support workflows, reducing manual intervention.
* Developed and deployed AI-powered OCR models for data extraction from invoices, reducing data entry errors by 60%.
* Integrated RPA bots with SAP, Salesforce, and SQL databases, streamlining data synchronization and improving operational accuracy.
* Created reusable automation frameworks to standardize processes across departments, accelerating deployment and reducing maintenance costs.
* Designed and implemented exception handling and robust logging mechanisms, ensuring bot reliability and ease of troubleshooting.
* Conducted end-to-end performance testing and optimization to enhance bot efficiency and minimize execution time.
* Collaborated with business stakeholders to identify automation opportunities, develop process documentation, and define KPIs for automation success.
* Provided training and support to business teams, facilitating smooth adoption and long-term sustainability of automation solutions.
* Led cross-functional collaboration efforts to align RPA strategies with enterprise digital transformation initiatives.

**RPA Consultant | Infosys | June 2020 - Nov 2022**

* Designed and deployed end-to-end automation solutions in Automation Anywhere A360, focusing on supply chain and financial processes.
* Automated order processing, supplier invoice management, and inventory tracking, reducing processing time by 50% and human errors.
* Developed custom MetaBots and TaskBots, ensuring modularity and scalability of automation solutions.
* Integrated RPA solutions with SAP, CRM, and database systems, improving data consistency and operational efficiency.
* Conducted RPA performance optimization, including bot error handling, monitoring, and troubleshooting to ensure stability.
* Implemented intelligent OCR and document automation workflows, enhancing invoice processing accuracy to 95%.
* Provided production support and continuous improvement initiatives, ensuring bots remained aligned with evolving business needs.
* Led Agile sprints, daily stand-ups, and retrospectives, ensuring timely delivery of RPA projects.
* Delivered RPA training programs to teams, educating business users on automation capabilities and adoption strategies.
* Spearheaded process documentation and compliance reporting, ensuring adherence to industry best practices and governance standards.

**Education**

**University of Central Missouri Dec 2024**
Master’s in Big Data Analytics

**Certifications**

Automation Anywhere A360 – Advanced & Masters

AWS Certified Solutions Architect - Associate