

Professional Summary

Results-oriented Technical Program Manager with over 10 years of experience driving complex projects across IT, business intelligence, and operations. Expertise in managing full project lifecycles, collaborating with cross-functional teams, and delivering innovative solutions that meet organizational goals. Strong background in managing project scope, timelines, and budgets while ensuring alignment with stakeholders' vision and objectives. Adept at optimizing processes, driving continuous improvement, and delivering high-impact results across large-scale initiatives.

Core Competencies

- Technical Program Management
- Cross-functional Collaboration
- Security Operations & Vulnerability Remediation
- Project Lifecycle Management
- Risk Management & Mitigation
- KPI/SLA Definition & Reporting
- Agile & Lean Methodologies
- Process Improvement & Optimization
- Stakeholder Management & Executive Reporting

Professional Experience

JM FAMILY ENTERPRISES Deerfield, Florida

SENIOR BUSINESS ANALYST / SENIOR PROJECT MANAGER | 05/2023 - CURRENT

- Managed and executed a range of high-impact IT projects, ensuring timely delivery and alignment with business objectives.
- Led cross-functional teams to define project scope, create detailed schedules, and manage project budgets, ensuring successful project completion.
- Provided regular updates to senior leadership on project progress, risks, and opportunities, ensuring transparent communication across all stakeholders.
- Drove process improvements to optimize project execution, including managing dependencies, mitigating risks, and refining project workflows.

SOUTHERN GLAZER'S WINE & SPIRITS – MIRAMAR, FL

SENIOR BUSINESS ANALYST / SENIOR PROJECT MANAGER | 03/2018 – 05/2023

- Directed the full lifecycle of multiple IT and business-focused projects, from initiation and planning through to execution and closeout.
- Coordinated with cross-functional teams to ensure smooth project execution, managing timelines, budgets, and deliverables.
- Worked closely with senior management to identify key priorities and align project goals with broader organizational objectives.
- Improved project efficiency by implementing best practices and refining processes for greater operational effectiveness.

PANALPINA – MIAMI, FL

PROJECT MANAGEMENT OFFICE (PMO) MANAGER | 10/2017 – 03/2018

- Managed a portfolio of projects, coordinating resources, schedules, and budgets to ensure successful delivery.
- Facilitated communication between stakeholders, providing regular updates on project status, risks, and milestones.
- Implemented new processes for project planning and execution, improving overall team performance and reducing delivery time.
- Supported senior management in making strategic decisions by providing detailed analysis of project metrics and progress.

UNITED STATES GAS & ELECTRIC (USG&E) – MIRAMAR, FL

SENIOR PROJECT MANAGER | 10/2016 – 10/2017

- Led the development and execution of key projects, ensuring they were completed on time, within scope, and under budget.
- Worked with various stakeholders to define project requirements, establish timelines, and create detailed project plans.

- Delivered critical projects ahead of deadlines, meeting high expectations from internal and external stakeholders.
- Managed risks and roadblocks by collaborating with project teams to implement mitigation strategies.

TRADESTATION – PLANTATION, FL

SENIOR BUSINESS INTELLIGENCE ANALYST | 12/2012 – 09/2016

- Led initiatives involving agile solution design and cross-functional collaboration, ensuring alignment between business needs and technical deliverables.
- Translated complex stakeholder requirements into actionable project plans, resulting in over 30 successful deliverables.
- Worked closely with development teams to ensure seamless integration of business intelligence solutions into operational workflows.
- Analyzed project metrics and performance data to improve processes, deliver more efficient solutions, and meet business goals.

Education

Master of Business Administration (MBA)

American Intercontinental University – Weston, FL

Bachelor of Business Administration (BA)

American Intercontinental University – Weston, FL

Technical Skills

- Program Management Tools: JIRA, MS Project, Azure
- Development & Engineering Tools: Python, Java, SQL
- Project Management Software: MS Excel, PowerPoint, Visio, Tableau
- Cloud Platforms: AWS, Azure, Google Cloud Platform
- Business Intelligence Tools: Tableau, Cognos, SAP, Oracle

Key Achievements

- Led complex cross-functional programs, from project scoping and planning through to successful delivery, ensuring alignment with organizational goals.
- Drove process optimization initiatives that resulted in a 30% improvement in project delivery time and cost savings.
- Managed large-scale program budgets, consistently delivering projects on time and within budget.
- Successfully coordinated cross-functional teams, ensuring timely execution and high-quality delivery of multiple initiatives.
- Implemented new project management processes, driving improvements in team collaboration and project success rates.