

## **PROFESSIONAL SUMMARY:**

- Certified Scrum Master with 5+ years of work experience in Software Development lifecycle and proven knowledge in automation, manual testing and project management.
- Proven track record in facilitating Agile processes, driving continuous improvement, and aligning project outcomes with strategic business objectives.
- Experience in working with Agile/SCRUM methodology projects
- Good knowledge of TestNG framework, Maven & Jenkins for CI/CD
- Adept at coaching teams, removing impediments, and fostering a collaborative culture to achieve operational excellence and accelerate time-to-market.
- Experience with version control tool like GITLAB
- Proficiency in creating test plan, test case strategies, conditions, execution and defect tracking.
- Skilled in stakeholder management, strategic planning and leveraging advanced Agile frameworks to optimize project delivery.
- Have worked upon bug reports, bug replication, occurrence and fixing the bug (JIRA, Kanban, Zephyr, Spira, qTest, confluence and RTC Softwares)
- A good initiator of standup meetings to understand business need, Operational defects, Production verification and onshore project enhancement meetings

## **ACADEMIC QUALIFICATION:**

Masters-Computer Science from Sree Sastha Institute of Engineering and Technology, India with 3.5 GPA in 2016

Bachelors - Information Technology from Sathyabama University, India with 3.3 GPA in 2014

## **RELEVANT COURSEWORK:**

C, C++, JAVA, Data Structures and Algorithms, C# and .Net, OOAD, TCP/IP and Socket Programming, Wireless Mobile Networks, Soft Computing, Telecommunication Switching Techniques, Cloud Computing, SQL , AWS, AZURE, Software Quality Assurance and Testing, Database Management, Software Process and Project Management, LINUX, UNIX and Web Services.

## **WORK EXPERIENCE:**

### **MAHIGAMING, Boca Raton, FL**

Scrum Master, Nov 2022-Current

- Developed and presented high-level performance metrics and strategic insights to senior leadership.
- Spearheaded the successful transition of multiple teams and departments to Agile methodologies.
- Collaborated with Product Owners to refine and prioritize product backlogs.
- Led daily stand-ups, sprint planning, sprint reviews, and retrospectives for multiple cross-functional teams.
- Mitigated project risks and facilitated project status with stakeholders.
- Implemented all aspects of progress tracking including detailed project plans, scope management, risk identification and resolution, project budget oversight, and status reporting.

**SPOL, Coral Springs, FL**

Scrum Master, June 2021 – August 2022

- Provided coaching and mentorship to other Scrum Masters and Agile coaches on Agile practices, processes, templates and techniques.
- Led initiatives to refine Agile processes and practices, driving a culture of innovation and continuous improvement
- Managed and coached several Scrum teams simultaneously, scaling Agile practices across various projects and functions
- Acted as a Liaison between developers and product owners in end-to-end product development cycle.

**Spirit Airlines, Miramar, FL**

Quality Assurance Analyst/Scrum Master, January 2020 – June 2021

- Effectively coordinates the activities of the team to meet project milestones.
- Resolved conflict and interface problems within the project.
- Implemented and developed test cases for web mobile, windows applications and spirit applications.
- Analyzed the actual performance against the plan and adjusted it to be consistent with plan objectives.
- Proposed improvements areas by showcasing POCs to clients and stakeholders.

**CITRIX, Pompano Beach, FL**

Project Analyst, September 2019-October 2019

- Conducted internal audits on Employee expenses.
- Identified data discrepancies and escalated issues to senior team members.
- Maintained data quality (Employees expenses) by evaluating and improving business processes.
- Maintained data systems, updated and created product requirement documents.

**HCL Technologies, Chennai, India**

Test Analyst, January 2013-April 2014

- Collaborated with engineering and product management teams to continuously improve the quality of products.
- Documented software defects in-order for software developers to investigate and resolve the issue.
- Identified and reviewed of E2E business flows from business analyst.
- Designed and executed load test and stress test to characterize system performance, capacity, and availability using JMeter.

**TECHNICAL PROFICIENCY:**

- **Licenses and Certifications:** Scrum Alliance Certified Scrum Master
- **Languages:** C, C++, JAVA, XML, DBMS, HTML, DHTML, Python, Typescript, Javascript, RESTman, SQL Queries and DB2
- **Tools:** Jira, Spira, Kanban, Confluence, Visual studio code, VSB, Storybook, Rest APIs, ETL, SourceTree, SoapUI, Postman, Miro, GitLab, GitHub and MS office.
- **Testing:** Automated Testing, Performance Testing, Selenium, GUI/APIs Testing, Web applications and Android/IOS testing.
- **Technologies:** GitHub, Postman, Zephyr, Playwright and Cucumber