**Tola Olowo**

**Business Analyst/Scrum Master**

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**Professional Summary**

As a Business Analyst and Scrum Master with 7 years of experience, I excel in bridging the gap between business needs and technical solutions. I specialize in gathering and analyzing requirements, optimizing processes, and driving successful project outcomes. With expertise in Agile methodologies, stakeholder management, and data-driven decision-making, I ensure seamless collaboration across cross-functional teams to achieve organizational goals efficiently. My skills include process modeling, project lifecycle management, and business intelligence tools to deliver actionable insights. Adept at identifying inefficiencies, I implement strategies that enhance productivity and reduce costs. I am committed to driving innovation, fostering team alignment, and ensuring continuous improvement to meet and exceed business objectives.

**Core Competence**

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| * Agile Framework * Crisis Management * Conflict Management * Team Leadership * Team Management * User Stories * Business Process * Data Analysis & Visualization * Client Relationship * Risk Management framework | * Quality Assurance * Technical Proficiency (Java, POS system, PCI Compliance) * Continuous Improvement Mindset * Software development life cycle (SDLC) * Facilitation Skills * Highly organized with the ability to multitask * SAFe * Problem Solving decision * Stakeholder Management |

**Work Experience**

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| \_ 04/2022 - Current | Bayer's － St. Louis, Missouri  Business Analyst/Scrum Master   * Spearheading the development of an enterprise-scale GMO traceability platform at Bayer that revolutionizes product lifecycle management through AI-powered analytics and blockchain technology * Architected a comprehensive solution integrating real-time monitoring, secure data tracking, and automated compliance reporting, resulting in end-to-end supply chain visibility * Led requirements gathering across diverse stakeholder groups including agricultural producers, suppliers, and regulatory bodies to deliver a user-centric platform that achieved 98% stakeholder satisfaction * Lead daily Scrum ceremonies and agile rituals for a 12-person cross-functional team, ensuring consistent sprint velocity and high completion rates through effective team collaboration * Strategically manage and prioritize extensive product backlog using a data-driven scoring system, significantly improving delivery of high-value features while maintaining business alignment * Translate complex stakeholder requirements into clear technical specifications and comprehensive BRDs, substantially reducing development rework and clarification cycles * Implement and maintain structured stakeholder communication framework utilizing Jira/Confluence integration, establishing transparent project tracking and reporting processes * Design and deploy early warning systems for risk identification and mitigation, effectively reducing sprint blockers and maintaining predictable delivery timelines * Generate actionable insights for product roadmap decisions, driving improved user satisfaction and alignment between technical deliverables and business objectives * Coordinate with external vendors and third-party integrators to ensure seamless system compatibility and data flow * Lead impact analysis for proposed changes, evaluating technical feasibility and resource requirements while maintaining system integrity |

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| 01/2018 - 04/2022 | Molina HealthCare －Long Beach, CA  Business Analyst / Scrum Master   * Collaborated with product owners and stakeholders to define clear and actionable goals, ensuring alignment with organizational priorities and healthcare compliance standards. * Facilitated seamless communication between technical teams and business stakeholders to address project challenges and foster collaborative problem-solving. * Conducted in-depth analysis of existing processes to identify inefficiencies and recommend improvements, streamlining operations across multiple healthcare functions. * Prepared detailed documentation, including business requirement documents (BRDs), functional requirement specifications (FRSs), and workflow diagrams to support development and implementation. * Supported cross-team coordination by removing impediments and ensuring alignment with Agile best practices and project management principles. * Collaborated with cross-functional teams to gather, analyze, and document business requirements for over 15 critical healthcare IT projects, ensuring alignment with organizational objectives. * Led Agile Scrum ceremonies, including daily stand-ups, sprint planning, and retrospectives, for teams of up to 10 members, improving sprint completion rates by 25%. * Facilitated stakeholder engagement sessions with executive leadership, clinicians, and IT teams to define project scope and prioritize backlogs, resulting in a 20% reduction in delivery timelines. * Utilized JIRA and Confluence to track project progress, manage tasks, and document key decisions, achieving 98% compliance with project deadlines. |

**Education**

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| \_ | Wesley University of Science & Technology  BSc.: Food Science & Technology |

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|  | Ladoke Akintola University  MBA: Environmental Health Management & Public Health |

**Accomplishment**

* Led business analysis for Schoology, enhancing user engagement and workflows.
* Developed upgraded product for various clients.
* Managed stakeholders across all SDLC phases.
* Proficient in Waterfall & Scrum frameworks.
* Facilitated stakeholder alignment for WellSky personal care, enhancing client coordination.
* Contributed to GMO traceability software for compliance & transparency.
* Defined requirements for PointLink EHR, improving patient data management.
* Coached practitioners in Agile & Waterfall transitions.

**Education & Certifications**

* BSc. Food Science & Technology, Wesley University of Science & Technology
* MBA, Environmental Health Management & Public Health, Ladoke Akintola University
* Professional Scrum Master (PSM), Scrum.org

**Additional Competencies**

* Agile Framework
* Crisis Management
* Conflict Management
* Team Leadership
* Team Management
* User Stories
* Business Process
* Data Analysis & Visualization
* Client Relationship
* Risk Management framework
* Quality Assurance
* Technical Proficiency (Java, POS system, PCI Compliance)
* Continuous Improvement Mindset
* Software development life cycle (SDLC)
* Facilitation Skills
* Highly organized with the ability to multitask
* SAFe
* Problem Solving decision
* Stakeholder Management