**Donelle Noel MBA, PMP**

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**OBJECTIVE:**

Experienced Senior Technical Project Manager with extensive expertise in delivering large-scale technology projects, including ERP system implementations and digital transformations. Skilled in optimizing business processes, managing cross-functional teams, and driving operational excellence. Adept at using Agile and Waterfall methodologies to ensure projects are completed on time, within scope, and under budget.

**SKILLS:**

* DevOPS
* Cross-functional Team Leadership
* Software Development Life Cycle (SDLC)
* Agile Methodologies
* Client Relations
* Cybersecurity
* Change Management
* Stakeholder Engagement
* ERP/CRM Implementation
* Technology Consulting
* Risk Management
* Cloud Application
* Project Governance
* Quality Assurance
* Conflict Resolution
* Business Process Improvement
* IT Governance and Compliance
* Continuous Improvement

**PROFESSIONAL EXPERIENCE:**

**Sr. Technical Project Manager** January 2024 – Present

*Insight Global/ICF* | Atlanta, GA

* Lead and manage diverse IT projects, including software development, infrastructure upgrades, cloud migrations, system integrations, and data migrations while ensuring timely delivery, budget adherence, and high-quality outcomes.
* Lead the delivery and execution across a complex and scaling agile program by managing cross-functional modernization teams, including developers, testers, business analysts, and other relevant roles.
* Initiate projects, coordinating with stakeholders, product, and software engineering teams to develop and execute project and roll-out plans.
* Manage and track dependencies across teams, ensuring smooth collaboration and timely delivery.
* Lead and manage the implementation of agile methodologies across technology teams, including SAFe Scrum or other relevant frameworks.
* Develop, review, and modify Agile project plans, ensuring accurate timelines, budgets, and deliverables tracking.
* Serves as a Project Manager in a Scaled Agile environment, overseeing cross-functional teams and ensuring successful Program Increment planning and execution.
* Led multiple product development teams throughout the product lifecycle from requirements handoff through planning, development, testing, and release.
* Engage deeply to understand the "why," "what," and "when" behind the product, aligning the team around the product vision and objectives.
* Drive team members to anticipate and resolve potential blockers (e.g., technical/ people constraints) and remove or escalate impediments and blockers as needed.
* Oversaw program/project issue/risk management, remediation plans, and escalations across channels and service areas for projects within assigned programs - responsible for providing management direction in these areas and ensuring clear communication, consideration of all factors, generation of solution alternatives, and defined actionable plans.
* Provided subject matter expert in Quality Assurance, educating the team on best practices and associated Agile methodologies and ensuring adherence to the SAFe framework.
* Collaborated with cross-functional teams, including IT, legal, and compliance, to effectively resolve security incidents while adhering to regulatory and legal requirements.
* Managed a multi-million-dollar IT portfolio encompassing DevOps, platform, and infrastructure operations.
* Spearheaded the development and execution of comprehensive security initiatives, including IT audits, cloud security posture management, incident response planning and execution, and adherence to privacy and CUI protection regulations.

**Sr. Project Manager** September 2021 – December 2023

*Vernay Laboratories* | Atlanta, GA

* Lead cross-functional teams to define, scope, and implement technical programs focused on operational change and process improvement.
* Drive the implementation and assist with administering and adopting PPM tools to optimize program intake, prioritization, resource allocation, and tracking.
* Spearheaded the successful execution of large-scale IT projects across Cloud, ERP, SAP, and CRM, consistently delivering on time, within budget, and exceeding quality expectations.
* Provide Agile program/project management processes that will contribute to successes and/or challenges, including planning and scoping the IT project.
* Develop and implement comprehensive change management strategies to ensure smooth transitions and user adoption of new processes and technologies.
* Ensure timely product and feature delivery by creating and managing processes that improve predictability, identify dependencies early, and promote efficient agile teamwork to address and eliminate impediments.
* Led and managed security programs encompassing IT system audits, cloud security, incident response, system documentation, vulnerability scanning, security architecture design, security engineering implementation, privacy compliance, and controlled unclassified information protection.
* Design, develop, and implement optimized processes that embrace technology to enhance efficiency and productivity.
* Developed and mentored high-performing project managers and coordinators, ensuring consistent delivery of top-tier projects.

**Sr. Project Manager** May 2017 – December 2020

*Oasis Petroleum* | Williston, ND

* Lead the planning, execution, and delivery of cloud security operations projects across multiple cloud platforms (AWS, Azure, GCP).
* Oversee the day-to-day operations of the cloud security team, ensuring that security controls, monitoring, and incident response plans are properly implemented.
* Collaborate with business stakeholders, data scientists, developers, and end-users to gather requirements and define business needs.
* Develop and maintain cloud security incident response plans, ensuring the organization is prepared to respond to security threats on time.
* Oversee post-incident reviews and implement lessons learned to improve the security operations and response processes.
* Develop comprehensive project plans outlining project scope, objectives, deliverables, timelines, and budgetary requirements.
* Monitor project progress, identify potential risks and obstacles, and implement corrective actions to mitigate issues and ensure project milestones are achieved.
* Act as the primary point of contact for project stakeholders, including internal teams, external vendors, contractors, and regulatory agencies.
* Develop and manage project budgets, including cost estimation, forecasting, and tracking of expenses.
* Identify opportunities for cost optimization and implement strategies to minimize project expenditures while maintaining quality standards and project objectives.

**Project Manager** April 2016 – April 2017

*Inalfa Roof Systems* | Acworth, GA

* Creates project charters and analyzes business cases to validate and clarify issues, justify using project resources, and anticipate risks.
* Spearheaded project scope, schedule, and delivery, prioritizing value and exceeding deadlines. Orchestrated meetings, reported progress, and mitigated risks to ensure successful project completion.
* Lead cross-functional project teams, providing guidance, support, and direction to team members throughout the project lifecycle.
* Establish and enforce quality assurance standards and best practices to ensure project deliverables meet or exceed industry regulations, organizational standards, and client expectations.
* Identify potential project risks and develop risk mitigation strategies to minimize their impact on project outcomes.
* Monitor and evaluate project performance metrics to identify areas for improvement and implement corrective actions as needed.
* Generate regular progress reports, status updates, and project documentation to communicate project status, key milestones, and performance metrics to stakeholders and senior management.

**Project Manager** January 2012 – January 2016

*RockPile Energy* | Dickinson, ND

* Lead cross-functional teams to define, scope, and implement technical programs focused on operational change and process improvement.
* Develop and implement comprehensive change management strategies to ensure smooth transitions and user adoption of new processes and technologies.
* Collaborate with stakeholders at all levels to gather requirements, build consensus, and ensure alignment on program objectives.
* Support the Program Manager in executing multiple space projects, ensuring alignment with project timelines, budget, and technical goals.
* Assist in managing program resources, including labor allocation, headcount planning, and cost forecasting to meet project milestones.

**EDUCATION:**

**MBA Information Technology Management**

*Western Governors University* | Salt Lake City, UT – July 2024

**BS Information Systems**

*Strayer University*| Morrow, GA – June 2014

**CERTIFICATIONS:**

Salesforce Platform Developer I

Salesforce Certified Administrator (SCA)

CompTIA Security+ ce

SAFe Scrum Master 6.0

PMI Project Management Professional (PMP)

CompTIA Cybersecurity Analyst+ ce