

Chandra Kolagotla



- A **Senior Product Owner** with over **8** years of experience and **11 years** of experience in **Application Development**, delivering results in the IT space, in the fields of Banking, E-Commerce Returns, and Reverse Logistics.
- Utilized strong knowledge of Lean-Agile principles and familiarity with various **Agile** approaches including **Scrum**, SAFe, XP, and **Kanban** to drive and deliver product releases.
- Played other various roles like **Technical Manager**, **SME**, **On-Site Coordinator** and **Developer** with experience in Software Analysis, Technical Design, Development, Testing and Implementation of various software applications in Client/Server environment utilizing Waterfall and Agile Methodologies.
- Spearheaded implementations that included helping Enterprises in their Digital transformation journey, Application Modernization, and Cloud transformation initiatives.
- Prioritized business needs and properly managed tasks among competing initiatives.
- Identified product enhancements to create a better experience for the end users.
- Participated in and led review board sessions to drive consistency across the enterprise.
- Documented, reviewed, and ensured that all quality and change control standards were met.
- Provided application support for software running in production.
- Kept customer satisfaction as the key element and delivered the committed work product in a timely manner by not compromising the quality.
- Participated in standups, iteration planning sessions, product demos and retrospectives.
- Cope effectively with pressure and quickly adapt to new methodologies and technologies.
- Executed performance reviews and other HR activities for direct reports.

Certifications & Awards

- Certified Scrum Master (**CSM**)
- Certified SAFe 4 practitioner
- Numerous FedEx Bravo Zulu and Extra Effort awards for going above and beyond to meet the customer expectations.
- IBM Bravo Award

Contact

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Skills

Project Management
Technical Leadership
Team Management
Communication Skills
Planning and organizing
Mentoring and Hiring
Problem solving and decision making
Establishing network
Requirement analysis
Technical Design
Agile framework

Project Management Tools

VersionOne
JIRA
Confluence
SQL
Microsoft

Work History

Aug 2023 -
Apr 2024

Senior Product Owner

BNY Mellon, Pittsburgh, PA

- Gathered requirements for retiring the Asset management iNautilus system across several mnemonics.
- Finalized changes for Pershing Template CI changes across several mnemonics.
- Documented and finalized the changes for Mongo DB upgrade across the applications.
- Broken down the effort to Stories in JIRA and assigned to respective PODs.

Jan 2016 -
Aug 2023

Senior Product Owner

FedEx Supply Chain, Pittsburgh, PA

Projects: Returns Technology

- Strategized with product management and stakeholders on issues related to product requests, vision, and overall business.
- Documented customer needs in the form of user stories, and partnered with development teams to devise innovative solutions that solved the customer and stakeholder problems.
- Collaborated with UX to design mockups, wireframing, prototypes, and user studies.
- Partnered with architects to define technically optimal product features.
- Ensured that proposed solution concepts were aligned with the existing enterprise framework solution, business roadmap, objectives, and the IT product management roadmap.
- Managed the scrum team's product backlog, sequencing into sprints.
- Collaborated with the Scrum Master to run Release / Sprint Planning sessions, Sprint Reviews, and Retrospectives.
- Led, direct, and motivated functional teams in delivering new features
- Analyzed customer data to identify trends for product quality issues

Software

Cloud Native Architecture
Microservices
Spring MVC / Spring Boot
Java / J2EE
SQL / PLSQL
REST
Oracle Cloud Infrastructure
SOA
AppD / Splunk / Dynatrace
Angular
Ant / Maven
DHTMLx, jQuery, ExtJS
Node JS
Okta
Git
API First Design
CI/CD, Kubernetes, DevOps
Liferay

- Extensively wrote SQL Queries to validate data and performed database testing.
- Evaluated internal policies and prepared training initiatives to mitigate ongoing problems.
- Oversaw the document creation and maintenance of project scope specifications.
- Collaborated as part of product teams for project launches that involved front-end applications and back-end servers.
- Coached junior product owners in creation and maintenance of the product backlog, including empirical planning.
- Provided support to Development and Support teams for software running in production.
- Supervised deployments and provided troubleshooting and user support.

**Jun 2011 -
Jan 2016**

Technical Manager

FedEx Supply Chain, Pittsburgh, PA

Projects: FedEx Returns Technology, R-Log, FLARE

- Provided technical guidance to Scrum teams and led planning and execution of projects to achieve business objective through effective technology use.
- Proficient in Task Allocation and Effort Estimates, Code Reviews, Time / Knowledge Management for the team.
- Collaborated with other teams to plan the roadmap, drive consistency of architecture, design and influence adoption of technologies and standards to create secure, reliable, scalable software solutions.
- Hired, managed and led the onsite/offshore development teams.
- Designed and implemented multiple features for the E-commerce platform. Provided technical solutions to critical issues.
- Monitored integration between applications while coordinating updates.
- Performed various POC's per project needs.
- Adopted technical renewal tenets and collaborated across teams to get to business and enterprise goals while achieving IT modernization.

- Followed FedEx Quality Driven Principles (QDM) throughout lifecycle of project.
- Communicated cross-functionally with technology leaders across analysis, architecture, build, quality assurance, deployment, and support teams on project execution.
- Ensured meaningful dashboards, logging, alerting, and operational response time were defined / measured appropriately to capture and address issues proactively.

**Mar 2007 -
Jun 2011**

Technical Lead/Senior Developer

IBM (Client – **GENCO, USA**), Hyderabad, India

- Gathered requirements and analyzed the technical specifications
- Participated in the design calls and finalize the requirements based on the system compatibility
- Development of UI and the Backend Integration
- Defect Fixing and Management
- Unit Testing, Code Reviews and Documentation for the tasks
- Quick turnaround in solving the post production issues
- Conducting & Participating in the status/design calls with the client
- Providing Technical Leadership to the team, and acquainting the new resources about the System & Project processes
- Single Point of Contact for all the R-Log projects, Release & Configuration Management

**Feb 2006 -
Feb 2007**

Developer

GlobalLogic (Client – **Zones, USA**), Noida, India

- UI development with backend integration, Testing and post production support.

**Jan 2005 -
Feb 2006**

Developer

ACI Infotech, Bangalore, India

Education

- Bachelor of Engineering in Electronics and Communication
Visvesvaraya Technological University, India