



Alexander Seda

Project Manager

Driving success through strategic planning, agile methodologies and cross functional team leadership in dynamics environments.

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WORK EXPERIENCE

Project Manager Business Computer POS

01/2022 - Present

Achievements/Tasks

- Design and managed detailed project plans, including schedules, budgets and resources allocation, consistently achieving client objectives
- Led cross-functional teams (development, QA, support) to deliver high-impact projects within established timelines.
- Maintained transparent communication with stakeholders through regular updates, addressing issues proactively and ensuring alignment.
- Implemented streamline process to optimize project management, increasing efficiency and reducing delays
- Collaborated with executives to secure baseline approvals and developed strategies to uphold quality standards in project delivery.

Jr. Project Manager Business Computer POS

02/2021 - 01/2022

Achievements/Tasks

- Assisted in the creation and execution of project plans, ensuring task aligned with organizational goals and strategic objectives.
- Supervised critical task and prioritized key deliverables under tight deadlines, achieving measurables improvements in client satisfaction.
- Generated detailed performance reports to support strategic decision-making by senior management.
- Provided technical support in SQL and XML ensuring swift and effective issue resolution for ongoing projects.

Jr. Project Manager Dynamics Payments

08/2020 - 02/2021

Achievements/Tasks

- Planned and managed projects to implement technological solutions for financial clients, ensuring timely and successful outcomes.
- Coordinated teams across support, development, and sales department to enhance hardware and software deployments.
- Monitored key performance indicators (KPIs) to evaluate project success and introduced process improvements.

Information Technology Security Consultant (Internship)

Armor Technology Solutions, LLC

04/2019 - 02/2020

Achievements/Tasks

- Provided cloud-based professional services, specializing in public cloud Azure and Azure Security.
- Worked as a Cloud Administrator/Security on Microsoft Azure, involved in configuring virtual machines, storage accounts, and resource groups.
- Managed and configured access accounts in Active Directory and supported development teams with their requirements.

SKILLS

Project Management: PMP Certified

Cloud Services: Azure Certified, Microsoft Azure

SQL Database Management

Retail POS: RMH, RMS, Aldelo, Clover, Dejadoo, PAX

E-Commerce Platforms

Salesforce

Trello

Asana

CERTIFICATIONS

Project Management Professional (PMP) (12/2023 - Present)

Certification Number: 3721998

Microsoft Certified: Azure Fundamentals

Microsoft Certified: Azure Security Engineer Associate

Microsoft Certified: Azure Administrator Associate (Legacy)

DataLandscape of GenAI for Project Managers

EDUCATION

B.S. in Software Engineering (05/2017 - 05/2019)

Johnson & Wales University Providence

A.S. in Computer Science (05/2015 - 05/2017)

Johnson & Wales University Providence

High School Diploma

Colegio Carmen Sol, Toa Baja PR

LANGUAGES

Spanish

Full Professional Proficiency

English

Full Professional Proficiency