Robert Mark Hanisko

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SUMMARY

Energetic and self-motivated project management professional with extensive experience and progressive

responsibility as a Project Manager, ScrumMaster, Management Consultant, Agile Coach and Director/VP of Project Management. Experienced in start-ups as well as established organizations.

EDUCATION

Columbia University, BA Computer Science New York, NY

CERTIFICATIONS

PMP, CSP-SM, CSP-PO, SPC 5.0

PROFESSIONAL EXPERIENCE

First American Financial Corporation Remote

Program Director July 2022 – Present

* Instantiated, staffed and scaled the Agile Practice for First American’s Digital Title incubator.
* Management responsibility for 7 FTE and contract project management practitioners.
* Managed the transition of work previously outsourced to Boston Consulting to FTE Agile Teams.
* Serve as Agile Coach for 11 product development teams and product management organization.
* Developed data-driven management reports leveraging Jira-based roadmaps/dashboards and Confluence.
* Improved the overall quality and integrity of reporting data 50% by implementing Jira automation rules.
* Introduced the PMO to GenAI via a Jira Premium to Jira Enterprise migration plan leveraging ChatGPT.

Warner Music Group New York, NYSenior Project Manager (Contract) September 2021 – December 2021

* Project Manager / Agile Coach / Scrum Master in Warner Music Group’s Global Technology PMO.
* Supported a data warehouse migration effort from Redshift to Snowflake/Tableau.
* Matrix management of global FTE and contract Developer, QA, and Business Analyst resources.
* Provided coaching and support to Business Analysts serving as Product Owner proxies.

Radancy New York, NY

Vice President, Project Management November 2015 – July 2021

* Management responsibilities in support of Radancy’s recruitment and talent acquisition SaaS platform.
* Agile Coach for 8 product teams with direct supervisory responsibility for 4 Agile Project Managers
* Managed the overall program and delivery of Radancy’s Candidate Relationship Management initiative.
* Functioned as an enterprise-wide evangelist to a legacy organization in its early adoption of Agile.
* Introduced principles of Scaled Agile, including Scrum of Scrums and program-level Sprint Reviews.

Slalom Consulting New York, NY

Project Manager / ScrumMaster October 2014 – March 2015

* Project Manager for the Axis Capital account, responsible for outsourcing of IT infrastructure to Wipro.
* ScrumMaster for the Scholastic account for the Enterprise Content Management System Release Train.
* Delivered internal Agile training programs to develop non-billable Slalom bench resources.

MATRIX Resources Atlanta, GADelivery Manager / ScrumMaster (Contract) January 2012 – October 2013

* ScrumMaster for the State of Michigan / Michigan Veterans Affairs Agency .
* Successful execution and on-time Veterans Day launch of the michigan.gov/mvaa website.
* ScrumMaster/Delivery Manager for the INPO (Institute of Nuclear Power Operations) account.
* Delivered 104% of committed scope on time for the Plant Information Center analytics/reporting project.

WestRock Atlanta, GAPMO Project Manager / ScrumMaster June 2011 – December 2011

* Management consulting in support of the 2011 acquisition of Smurfit Stone Container Corporation.
* Matrix management of permanent and contract resources in support of integration initiatives.

Munich American Reassurance Atlanta, GAPMO Project Manager September 2005 – May 2011

* Provided project management focusing on underwriting, accounting, and treaty management areas.
* Introduced “Magile” (Munich Agile) to the organization, Munch Re’s first implementation of Agile.
* Project Manager for the LUNA initiative, unifying 2 disparate US and Canadian underwriting systems.
* Reduced underwriting costs by 20% via staff reduction and elimination of 3rd party licensing fees.

Workbrain (acquired by Infor) Atlanta, GAHCM Practice Consultant June 2000 – August 2005

* Supporting a relationship management startup, responsible for the creation of Workbrain University.
* Developed and delivered technical training programs to new hires, customers & consulting partners.
* Worked with clients to configure time/attendance and scheduling modules.
* Leveraged Java, Javascript, PL/SQL, HTML and Workbrain proprietary form builder and workflow tools.
* Developed the bootcamp on-line final exam utilizing the .NET framework.