Emma Coviello

954-980-6646 emma1206@icloud.com

Education

Florida Atlantic University - Bachelor's Degree in Multimedia Journalism Class of 2023, graduated Dean's List.

Skills

Effective communicator, autonomous, friendly, outgoing, honest, trustworthy, creative, reliable, driven, responsible, determined, passionate, eager to learn new things, and an excellent team player.

Experience

JANUARY 2024-PRESENT

Newsletter Pro, Work from Home - Content Writer

- Responsible for creating engaging, informative, and compelling written content for various clients.
- Conducted thorough research on industry related topics to ensure accuracy and relevance.
- Interviewed clients monthly to capture their voice for each newsletter edition.

OCTOBER 2022-JANUARY 2024

lululemon, Boca Town Center Mall - Guest Experience Lead Manager

- Creating and fostering the best guest experience.
- Leading my team and the floor with agility, hustle, inclusivity, and equity.
- Awarding the team for their hard work in and out of the store.
- Conducted scheduling, interviewing, and hiring.

SEPTEMBER 2018-MARCH 2020

Learning Express Toys, Coconut Creek and Boca Raton - Assistant Manager

- Managed my team in crafting the best guest experience.
- Conducted scheduling, interviewing, and hiring.
- Inventory lead, processed boxes and shipments.

References

Upon Request