UWA BANJOKO

**PROJECT MANAGER**

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## Professional Summary:

Results-driven Project Manager with over 5 years of experience in the finance and consulting sectors, specializing in leading cross-functional teams to achieve project goals on time, within scope, and under budget. Proficient in Agile, Waterfall, and hybrid methodologies, with a proven ability to manage end-to-end project lifecycles, drive stakeholder engagement, and ensure alignment with business objectives. Expertise in risk management, process optimization, and resource allocation facilitates effective balancing of competing priorities. Demonstrates strong communication and leadership skills, consistently delivering successful outcomes while fostering collaboration and innovation across teams.

## Area of Expertise:

**Agile Project Management:** Leveraging Agile methodologies to deliver flexible and adaptive project solutions.

**Change Management:** Guiding teams and stakeholders through project transitions with minimal disruption.

**Vendor and Supplier Coordination**: Managing external partnerships to ensure timely and cost-effective delivery of project components.

**Digital Transformation:** Leading projects that drive the adoption of new technologies and processes within the organization.

**Contract Negotiation:** Handling contract terms and negotiations to secure favourable agreements for project success.

**Innovation and Problem Solving:** Developing creative solutions to overcome project challenges and roadblocks.

**Cost Control and Financial Oversight:** Monitoring project expenditures to ensure financial efficiency and staying within budget.

**Timeline Optimization:** Enhancing project timelines for faster delivery without compromising quality.

**Crisis Management:** Leading teams through unexpected disruptions to keep projects on track.

**Cultural Alignment:** Ensuring projects align with company culture and values for greater organizational impact.

## Technical Skills:

**Project Management Tools:** Trello, Asana, JIRA, Monday.com, Microsoft Project, Smartsheet. **Collaboration & Communication:** Slack, Microsoft Teams, Zoom, Google Meet, Confluence, WebEx. **Agile & Methodologies:** Scrum, Kanban, Waterfall, Lean, Agile Framework, SAFe.

**Budget & Resource Management:** Microsoft Excel, SAP, Oracle ERP, Smartsheet, Resource Guru, Float, ProjectLibre

**Risk & Issue Management:** Risk Register, RAID Logs, Risk Mitigation Plans, RiskIQ, ARM, LogicManager

**Reporting & Analytics:** Power BI, Tableau, Excel (Advanced), Google Data Studio, Microsoft PowerPoint, Crystal Reports, Smartsheet Dashboards

# Professional Experience:

**Deloitte,** *New York, NY* **Apr 2022 – Present**

### Role: Project Manager

**Project: CRM Optimization and Implementation**

* Led the implementation of a new CRM system for a major client, coordinating a team of 12 developers and analysts to ensure seamless integration, which improved client data management efficiency by 30%.
* Managed the project lifecycle from initial planning through to final delivery using Agile methodologies, completing the project on schedule and within budget, resulting in a 25% increase in client satisfaction.
* Developed and managed detailed project plans using Microsoft Project and JIRA, which streamlined workflows and reduced project delivery times by 25%.
* Facilitated the transition to a cloud-based project management tool, enhancing team collaboration and visibility across departments, which streamlined communication and project tracking.
* Coordinated with cross-functional teams to align project objectives with client requirements, ensuring all deliverables met high standards and client expectations.
* Conducted regular risk assessments and implemented proactive measures to address potential issues, maintaining project stability and continuity throughout the lifecycle.
* Prepared and delivered comprehensive project reports and presentations to stakeholders, providing updates on progress, milestones, and potential challenges to ensure transparency and informed decision-making.
* Coordinated stakeholder engagement efforts, conducting bi-weekly meetings and status updates to align project goals with client expectations, improving client satisfaction scores by 30%.
* Implemented Agile methodologies including Scrum and Kanban, which enhanced team productivity and adaptability, leading to a 35% reduction in time-to-market for new features.
* Oversaw risk management processes, identifying and mitigating potential risks early, which decreased project risks by 40% and ensured project continuity.
* Utilized data analysis tools such as Excel and Power BI to generate performance reports and dashboards, providing actionable insights that led to a 15% improvement in project outcomes.

**Wells Fargo,** *San Francisco, CA* **Feb 2019 – Mar 2022**

### Role: project Manager

**Project: Compliance Tracker 2.0 Upgrade**

* Led the “Compliance Tracker 2.0” project at Wells Fargo, overseeing the upgrade of the internal compliance tracking system and managing a team of 20+ through the full project lifecycle.
* Achieved a 25% improvement in compliance reporting accuracy and a 35% reduction in audit preparation time through effective data migration and tool integration.
* Directed the end-to-end execution of key software deployment projects at Wells Fargo, achieving a 30% improvement in processing speed and a 40% reduction in error rates.
* Coordinated efforts among diverse teams and departments, ensuring effective collaboration and integration to meet project milestones and objectives.
* Implemented advanced project management tools and methodologies, enhancing project visibility and tracking while adapting strategies to address evolving challenges.
* Built and maintained strong relationships with clients and stakeholders, managing expectations and facilitating clear communication to align projects with strategic goals.
* Oversaw a portfolio of 15+ concurrent projects, ensuring alignment with organizational objectives and delivering 95% of projects on time and within budget.
* Utilized Agile frameworks and tools such as Trello and JIRA to streamline project management processes, boosting team efficiency by 22%.
* Formulated and managed project budgets totalling $7 million, implementing cost-saving measures that led to a 12% reduction in overall expenditures.
* Developed and executed detailed project plans, including scope, timelines, and resource allocation, ensuring alignment with strategic goals and successful project outcomes.
* Managed project documentation and reporting processes, ensuring accuracy and consistency in records and communications for effective decision-making and transparency.
* Orchestrated stakeholder engagement activities, including workshops and regular updates, resulting in a 35% increase in stakeholder satisfaction scores.
* Executed comprehensive risk management strategies, achieving a 50% reduction in unforeseen project risks and issues through proactive planning and mitigation.

# Education:

**Master of Business Administration** American National University, Salem, VA, USA. **Bachelor of Science**

University of Ibadan, Ibadan, Nigeria.

# Certification:

Project Management Professional (PMP) Certification (In View) PRINCE 2 Project Management Certification

ServiceNow Certified System Administrator (CSA) ServiceNow Flow Designer Micro Certification ServiceNow App Engine Studio Certification ServiceNow Certified Teaching Assistant