PG | Pradip Ghanghar (CSM)

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Summary

Highly-effective Certified Scrum Master and Business Analyst effective at delivering quality system requirement documentation ahead of tight deadlines having domain knowledge of Social Media, Share space working and US Healthcare. An expert in Business process mapping and end-user testing expertise.

Skills

- Agile & Scrum
- Workflow analysis
- Development Life Cycle
- Release planning
- Quality assurance
- Analytical and problem solving
- Client/Stakeholder communication
- Documentation
- Wireframing
- Leadership and Teamwork
- Basic SQL
- Good Communication Skills
- Good listener

Education and Training

Bachelor of Technology
Dharmsinh Desai Institute Of Technology(DDIT)
Nadiad
Information Technology, 04/2013

Experience

Meditab Software
Business Analyst | Ahmedabad, Gujarat   10/2018 to Current

- Conduct Business Requirement Analysis for the assigned tasks and provide the solution for the same
- Assessed impact of current business processes on users and stakeholders and evaluate potential areas for improvement
- Worked closely with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, any risks,and performance. Also help the team in understanding the requirements
- Involved in all the phases of project life cycle starting from analysis, development, testing, go live and product support
- Developed wireframes for new functionality and the screen designs
- Met with stakeholders to discuss and design new requirements and act as an liaison between stakeholders and development team
- Worked one-on-one with clients to understand business process and suggest the improvements where needed
- Conducted meetings with key business users to collect information on business processes and user requirements and also conduct demo for the end user after the changes are done
- Documenting the solution requirement by creating an FSD/Resolution Document for new functionality

Meditab Software
Quality Analyst | Ahmedabad, Gujarat   06/2017 to 10/2018

- Documented and executed detailed test plans, test cases and defect reports for managerial review
- Reviewed requirements and specifications to understand software design standards
- Evaluated software for functionality, form,and usability
- Identified and tracked defects with the internal tool and

supported developers in resolving problems by completing additional tests

WUN System

Software Tester | Ahmedabad, Gujarat   03/2016 to 06/2017

- Test the newly developed functionality and report issues in it
- Perform thorough regression testing when bugs are resolved
- Defined and identified test cases for new development
- Collaborated with developers and product owners to stay current on product features and intended functionality

Lodestone Software Services Pvt Ltd - Ahmedabad

Software Tester | Ahmedabad, Gujarat   10/2013 to 03/2016

- Check the system functionally and report bugs
- Identify, record, document thoroughly and track bugs
- Perform thorough regression/re-testing/functional/smoke /sanity testing
- Used internal tool to document defects and report problems

Accomplishments

- Certified Scrum Master(CSM)
- Got Promoted as a QA Lead and then selected as a Business Analyst in the current organization
- Got selected for an on-site visit to the client in the USA
- Designed and implemented an innovative workflow solution for different types of pharmacies in the USA

Languages

Gujarati: First Language

English:	C2	**Hindi:**	C2
Proficient (C2)		Proficient (C2)	