PEACE OYEYEMI BUSINESS ANALYST

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**PROFESSIINAL SUMMARY:**

As a Business Analyst with over 7 years of experience, I specialize in analyzing IT initiatives, optimizing business processes, and driving organizational growth. I excel in gathering business requirements, managing stakeholder relationships, and employing advanced data analytics for strategic decision-making. My expertise includes leading cross-functional teams, identifying efficiencies, and implementing systems that result in significant cost savings. I am adept in Agile methodologies, project management, and process modeling, ensuring that projects are delivered on time and within budget while surpassing organizational goals.

**TECHNICAL SKILLS:**

**Tools:** SQL, Python, R, Excel (advanced), Tableau, Power BI, ETL tools (e.g., Talend, Informatica), Business Requirements Document (BRD), Functional Specifications Document (FSD), User Stories, Use Cases, Process Mapping (Visio), Agile methodologies (Scrum, Kanban), JIRA, Trello, Microsoft Project, Change Management, Microsoft Office Suite (Word, Excel, PowerPoint), Confluence, SharePoint, Slack, Microsoft Teams, Stakeholder Management, Presentation Skills, User Acceptance Testing (UAT), Technical Documentation, Lean Six Sigma, Root Cause Analysis, Value Stream Mapping, Process Reengineering, AWS, Azure, Google Cloud, Relational Databases (MySQL, PostgreSQL), NoSQL Databases (MongoDB, Cassandra), API Integration

**AREA OF EXPERTISE:** Agile & Scrum Methodologies | Conflict Resolution SCRUM/Kanban | Requirement Gathering | Jira | Software Development Lifecycle (SDLC) | Project Management | Cross-functional Collaborations | Oral and Written Communication | Process Improvement | Documentation | MS Office Suites: Word, PowerPoint, Excel | Quality Assurance | Customer Service Oriented | Project Reporting | Scrum Event facilitation | Team Management | SSIS | Google Workspace | SQL Database | Risk Management | Problem Resolution | Story Development | ServiceNow ITSM | Data Analysis

**CAREER HISTORY:**

# Epsilon, CA Oct 2022 – Till Date

**Role: Senior Business Analyst**

* Spearheaded cross-functional teams to implement process improvements, resulting in a 20% increase in operational efficiency.
* Conducted comprehensive business requirements gathering and analysis, leading to the successful completion of 15+ high-impact projects.
* Utilized advanced data analytics to identify and resolve process inefficiencies, reducing costs by 15% annually.
* Facilitated workshops and meetings to gather and document business requirements, ensuring alignment with organizational goals.
* Analyzed complex data sets to identify trends, insights, and opportunities for business process improvements.
* Collaborated with development teams to create user stories and acceptance criteria for new system features and enhancements.
* Managed project timelines, budgets, and resources to ensure successful project delivery and stakeholder satisfaction.
* Developed and maintained strong relationships with key stakeholders, providing regular updates and addressing any concerns promptly.
* Utilized tools like JIRA and Confluence for project tracking, documentation, and collaboration across multiple teams.
* Managed stakeholder engagement sessions, ensuring clear communication and alignment across all levels of the organization.
* Developed and documented detailed process models and workflows, enhancing team productivity by 25%.

**McKesson, GA**  **May 2019 – Sep 2022**

**Business Analyst**

* Led cross-functional teams in gathering and documenting business requirements, resulting in a 20% increase in project efficiency.
* Conducted stakeholder engagement sessions, facilitating clear communication and consensus, which enhanced project delivery timelines by 15%.
* Facilitated workshops and meetings with stakeholders to gather detailed business requirements and ensure alignment with project goals.
* Analyzed and documented business processes, identifying areas for improvement and recommending solutions to enhance efficiency.
* Collaborated with IT teams to translate business requirements into technical specifications, ensuring accurate and effective implementation.
* Developed and maintained comprehensive project documentation, including business requirement documents, process flows, and user guides.
* Provided ongoing support and training to end-users, ensuring effective utilization of new systems and processes.
* Coordinated with quality assurance teams to conduct rigorous testing, ensuring that deliverables met high standards of quality and functionality.
* Utilized advanced data analytics tools to analyze market trends, supporting strategic decision-making and boosting overall project success rates by 25%.

**Hewlett-Packard, Nigeria Jan 2017 – Apr 2019**

# Business Analyst

* Conducted thorough business requirements gathering sessions, resulting in a 25% improvement in project accuracy and scope definition.
* Analyzed and optimized business processes, leading to a 15% increase in operational efficiency.
* Conducted in-depth analysis of business processes and workflows to identify areas for improvement and streamline operations.
* Collaborated with IT and development teams to translate business requirements into technical specifications and solutions.
* Facilitated workshops and meetings with stakeholders to gather requirements, discuss project progress, and address any concerns.
* Developed and maintained detailed documentation for business processes, project requirements, and system specifications.
* Supported the implementation and testing of new systems and tools, ensuring they met business needs and improved efficiency.
* Collaborated with cross-functional teams to define project deliverables and timelines, ensuring 100% on-time project completion.
* Utilized Agile methodologies to manage project life cycles, resulting in a 20% reduction in project delivery times.

**EDUCATION:**

MBA, business administration | international business management institute

BSC, biochemistry | covenant university

**CERTIFICATES AND LICENCE:**

Scrum Master Certified (SMC)

Certified System Administrator (CSA)- SERVICENOW ITIL CERTIFIED v3

Portfolio and Risk Management – University of Geneva.

Managing Project Risk and Changes – University of California.

Basics of Project Management – International Business Management Institute, Berlin, Germany.