

# HAMMAD NASIR

House no :72, street no:15, Kot lakh pat Muhallah Laiaqat Abad, Model Town S block ,Lahore  
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## OBJECTIVE

To contribute outstanding Scrum & Agile Leadership skills and strong commitment to achieving company goals for product owner in an IT Agile capacity environment. Computer Science Graduate with Proven IT Analytical Skills, 1 year of experience working with IT Project & networking & knowing some basic Programming language to. and CCNA Certified from corvit. Expertise in coordinating with diverse teams and IT resources to complete objectives. Outstanding communication, relationship-building and influencing skills; competent in building relationships which inspire confidence and loyalty. Strong ability to multi-task and prioritise product owner visions. Driven to succeed.

## **SKILLS & STRENGTHS**

Technical Analyst, Finding Patterns Within Charts.	Leadership and Team Building	Networking,
Agile Engineering Practices to improve efficiency. Using routing & switching configuration (R,S,C) .	Build Strategic Relationships and Negotiation Strategies	Incident Management and Marketing Expertise
Facilitate Communication & Ensure Transparency	Troubleshooting, word, Excel, Expert	In ICT institute for Practices
Conflict Management		Risk Management

## Professional Experience

### **Experience in Lahore, – IT Networker ,Adobe premiere,**

- Hosting Traditional Scrum practices by facilitating Sprint Ceremonies
- Hosting Daily team meetings to get updates on the progress of a project,
- Addressing any roadblocks to stop them from achieving success within the day.
- Daily Meetings with product owner to discuss how everything is moving along with the team.
- Ensured the Team is meeting the deadlines for the project and performing to their best ability.
- Working with Product Owner and Team members to assign incidents from the product backlog
- Collaborated with 4 problem resolution and risk mitigation team as needed.
- Evaluated teams' risks, issues, and activity progress.
- Coached for the developmental team and the product owner.
- Ensured all teams are self-managed within the ministry.
- Coaching Team members on how to effectively follow the template in order to create an incident.
- Facilitated Community Meetings so the team could explain the progress in company
- Helped Users Get Access to Zenhub Board where they create incidents/tickets for work to track progress.

- Helped Users get access to their GitHub accounts for developers and assisted with any access issues by being in contact with the product owner on a constant basis.
- Daily Stand Up meetings where team discussed the previous day's work and the next to ensure everyone is on track to meet the deadlines

**Selfridges- IT Computer Help Desk Analyst and Support (Sep 2021– Dec 2022)**

- To Install and Uninstall Programs for Users
- Providing Technical Support for computer hardware Issues
- To ensure the ongoing operational efficiency by resolving 20+ incidents daily.
- Performed Quality Assurance and reported incident/errors to supervisors
- Troubleshooting issues and providing solutions
- Documented and ticketed every incident/ phone call.

**Education/Qualification**

**RIPHAH INTERNATIONAL UNIVERSITY,**  
Bachelor Of Computer Science 2:1  
**September 2021-2023 (2:1)**

**PUNJAB College Lahore,**  
INTER COMPUTER SCIENCE,  
**JULY 2019-2020**

**Star model high school,**  
**Complete 10 standers**  
**September 2009 – July 2018**

**Certified CCNA COMPLETE- & CCNP In progress**

**Hobbies: Cricket & Travelling, editing some stocks videos ,and read holy book,**

**References: Available upon request.**