Wendi Allen

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PROFESSIONAL SUMMARY

Enthusiastic SAFe 6 PO/PM Certified Product Designer offering 20+ years of participating in new component research and development. Experienced in AGILE software. Sharp and highly trained with desire to work for growing organization.

SKILLS

- Agile frameworks
- Technical expertise
- Story planning
- Scrum methodology
- Design process
- Mockups and prototypes
- Specifications
- Product Management
- Technical Support
- Decision-Making
- Stakeholder relationship management

WORK HISTORY

PRODUCT OWNER
Lennar
04/2023 to CURRENT

- Certified SAFe 6 PO/PM
- Accounts Payable Invoicing - Metaviewer
- Lead on initiative to review to replace AP Invoicing process for estimated 2 million invoices per year and software solution needs for this volume
- Integration - Azure/Metaviewer/Jaggaer/JD Edwards/Service Now
- Enterprise Content Management - Oracle WebCenter
- Working on migration for data and processes feeding Oracle IPM 10G to feed Oracle WebCenter Content instead
- Established corporate initiative for document clean-up for paper and online docs, creation of document naming convention, data migration for all divisions, conversion from paper documents to pdf, and document destruction for those that are outside corporate or state retention policies
- Working with multiple Product Owners daily on Jira Scrum boards and working with other Product Owners for side initiatives that relate to other software solutions to develop detailed Jira stories using Agile Methodology for software development including daily Scrum meetings, backlog refinement, sprint planning, PI planning, and retrospective
- Work with stakeholders, developers, and cross functional teams to define integration and solution needs, roadmaps, test scenarios, demos, release planning, backlog refinement

SENIOR PRODUCT ANALYST/PRODUCT OWNER
DMI
07/2022 to 03/2023

- Certified Scrum Product Owner - CSPO
- Professional Scrum Master - PSM

- SAFe 5 Professional
- Contracted to work for Lily Pharmaceuticals
- As a PO/Business Analyst consultant for Lilly Pharmaceuticals on a project to save potentially $30 million in lost product revenue with improved reporting of insulin data genealogy and expiration dates during manufacturing process
- Process flow user experience designs to reduce incorrect input, reduce need for additional training, and improve user knowledge
- Ariba Guided Buying, Adobe AEM, Power Bi, WalkMe, Java, Salesforce CRM, product management, quantitative change analysis, HIPAA compliance

TECHNICAL PRODUCT OWNER
02/2022 to 06/2022

Virus Geeks

- Certified Scrum Product Owner - CSPO
- Worked for medical company following Scaled Agile Framework (SAFe) practices to optimize and manage software solutions for Covid testing and resulting (HIPAA compliance)
- Digital focus working on creation of online e-commerce Shopify store, building SaaS solution, and working as technical product owner for both core backend services including integrations, API's, patient mobile phone application, and website
- Work with stakeholders, developers, and cross functional teams to define integration and solution needs, roadmaps, test scenarios, demos, release planning, backlog refinement
- Provide detailed Jira stories using Agile Methodology for software development including daily Scrum meetings, backlog refinement, sprint planning, and retrospective
- Jira, Confluence, Mongo DB, Miro, Figma, GitHub, ClaimMD, Motivosity, Headless CMS, Power Bi, and Contentful

TECHNICAL PRODUCT OWNER
02/2021 to 02/2022

Global Crossing Airlines

- Certified Scrum Product Owner - CSPO
- Working in airline industry to optimize and manage software solutions including client booking, flight planning, internal flight and crew scheduling, flight tracking, mapping, crew documents and currency control, security management, accounts payable, accounts receivable, airplane maintenance and flight data, ACARS, Duty Free, food and beverage, client check in, boarding, arrival services, NavBlue, Trax, Mint, AeroCRS, ARINC, RedFlag, AirFASE, Sage, SMS Pro, AeroData, Teledyne Controls, Confluence, Jira, creation of middleware solution, and Paycor
- Manager of 2 technical specialists
- Worked to create in-flight solutions for iPads used by all pilots and flight crew

- Trax maintenance software configuration for users and equipment/parts
- Provide detailed Jira stories using Agile Methodology for software development including daily scrum meetings, backlog refinement, sprint planning
- Work with stakeholders, users, developers, and cross functional teams to define integration needs including B2B solutions
- Define and develop software portal design, test, and then train internal users
- Create process designs, knowledge base tools, and product roadmap

PRODUCT OWNER/LEAD SYSTEMS ANALYST   *11/2014 to* 09*/2020*
Claim Ruler - Insurance Claims

- Certified Scrum Product Owner - CSPO
- Provide stakeholders with sound solutions for strategic direction on multiple products
- Ensure exceptional solutions translating needs into detailed Jira stories along with Confluence using Agile Methodology for software development of end-to-end product
- Achieve highly creative design optimization while analyzing specific client and developer needs for property, workers comp, and liability claims processing
- Test solutions, train internal and external users, mapping data for client integrations for SaaS solution
- Design and write system reports in Jaspersoft, deploying to environments with Github
- Use MySQL Workbench writing queries to provide thorough data analysis as UAT/QA
- Create user manual, training guides, knowledge base tools, and product roadmap
- Perform extensive market research as internal subject matter expert (SME) and business analyst for AWS hosted software for continuous improvement
- Operated as Scrum Master and Project Manager for time

EDUCATION

Masters in Business Administration - MBA
Northern Kentucky University

Bachelor of Science Degree (BS) - Computer Information Science
University of Northern Colorado

ACCOMPLISHMENTS

- Computer Programmer Analyst 7+ years providing software development for Finance, Payroll, Manufacturing, Accounts Receivable, Accounts Payable with American Airlines and Yellow Freight shipping invoice tracking, Contract System, and Franchise System enabling tracking franchise data throughout the US
- Created Electronic Data Interchange System (EDI) for shipping invoices

- Wrote complete EEOC systems for effective employee tracking compliance
- Professional roles: project manager, business analyst, software analyst, product analyst, scrum master, computer programmer, programmer analyst, product manager
- Managed a security company providing all levels of support from payroll processing, compliance, recruiting, hiring, data base management, terminations, scheduling, sales, location compliance, training, reporting to clients and corporate office, process flow, incident reporting requiring police interaction with incident resolution, and account executive for all Florida accounts