**Daniel Toczylowski**

*Business Data Analyst, CSM/CSPO*

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**Professional Summary**

IT Professional with **7** years of experience and **6+** years of experience as a **Business Data Analyst and experience as a Product Owner.** Scrum AllianceCertified **- Scrum Master** and **Scrum Product Owner.** Diversified working experience in industries such as Finance, Telecommunications, and E-commerce. Experience working with both internal/external stakeholders. Worked in Finance with exposure to Operational Risk data. Data Analysis experience working in various environments such as SQL Server, Apache Hive (Big Data), Oracle, Snowflake, and AWS. Skilled with writing documentation and modeling visual models such as diagrams and flow charts. Experience with data modeling, data migration/mapping, and data visualization. Worked as an Analyst and Product Owner working with various teams of different sizes and backgrounds. Exposure to various development methodologies such as Agile (Scrum/Kanban/Hybrid), and Waterfall. End-to-end understanding of the SDLC and a passion for improving SDLC processes.

* **Methodologies:** Agile Scrum/Kanban, Waterfall
* **Tools:** MSSQL Server, Oracle, Power BI, Tableau, Microsoft Office suite, MS Project, Visio, SharePoint, Photoshop, Illustrator, Atlassian JIRA/Confluence
* **Environments/Languages**: SQL, Apache Hive/Kafka, Python, HTML, CSS, WordPress, AWS, Snowflake, MongoDB

**Professional Employment History Total: 9 Years**

**Senior Business Data Analyst/Product Owner**

**Wells Fargo – Charlotte, NC August 2019 - October 2023**

Worked on a Big Data project within Operational Risk, collaborating with various teams to migrate Operational Risk data to a central Big Data Platform. Involved in business analysis, product ownership, project planning, data mapping, cross-team collaboration, data modeling and design. Worked with several business and tech teams across the bank to provision data as per the requirements. Involved in one of the first teams to provision data for this project, helping team to mature from Waterfall methodology development.

* Leading communication/development workshops with several stakeholders across the organization to understand the varying business/tech requirements.
* Working with the team on product release roadmap and responsible for creating and prioritizing product backlog accordingly.
* Strong experience working with both Sprint cycles/Kanban with different teams.
* Experience handling all of the struggles/pitfalls that may come with Agile in a group that was maturing from the waterfall approach.
* Responsible for engaging and fostering relationships with various stakeholders and managing expectations.
* Actively involved and responsible for planning tests in SIT/UAT.
* Working on any SIT/UAT/ PROD Defect resolution and working with developers on code fixes.
* Experience working with Apache Hive, Kafka, and MongoDB to provision data to downstream consumers.
* Leading data modeling and design discussions with the team to model and provision data from various sources as per business need.
* Working with Advanced SQL for data transformation and analysis.
* Analyzing data and conducting checks on Data Quality, Data Integrity, and technical/business functionality as per business/tech requirements.

**Junior Business Data Analyst**

**Vonage – Holmdel, NJ** **February 2018 - June 2019**

Worked on a project within Vonage Business’ VoIP line of business, working on the data migration project to reconcile legacy data from Oracle to Apache Hive. Responsible for working on reports in Power BI and utilizing Python scripts. Worked with various business teams and gathered requirements for the new and improved system. Gathered requirements for data reporting from the Business team, working alongside Senior analysts. Worked in an Agile Scrum environment.

* Gathering requirements for the data mapping process, working with a team of Data Analysts.
* Participating in data modeling, data analysis and requirement documentation and creating Data Flow Diagrams and various visual models.
* Working on Power BI (Modeling, DAX, reports) and Python for data visualization and reporting, based on business requirements.
* Actively involved in UAT and SIT test planning and tracking to discover and document defects.
* Involved in the transition in reporting to Power BI. Responsible for working with senior analysts on these reports and data models.
* Providing management with detailed requirements for business stake holders – hosting sessions, analyzing and explaining these business requirements.
* Conducting project team assessments to identify and close Agile maturity gaps through peer reviews.
* Preparing BRDs and FRDs ahead of User story preparation on JIRA.
* Designing Visio diagrams to illustrate data flow; and UML diagrams to clarify the entities and their relationships.

**Technical Account Manager**

**Futran Solutions – Edison, NJ January 2016 – December 2017**

Worked with various clients in different industries including Finance, Pharma, E-commerce and Healthcare. Interacted with existing accounts and developing relationships with new ones. Worked with business analysts to conduct business technical analysis for all clients and working on gap analysis.

* Working in the technical sales process as a technical account manager, speaking with new and existing clients about their current software limitations and evaluating where to fill the gap.
* Managing various client accounts and providing client support.
* Working alongside Business Analysts to create proposals based on client requirements, using competition, and industry analysis to determine the best options based on budget, time, and resources available.
* Conducting gap analysis; and helped to develop policies, procedures, and objectives.
* Participating in grooming sessions to drive alignment and refinement of requirements.
* Working in a waterfall environment and involved in the process to switch to Agile SCRUM.
* Working on BRDs to understand all of the clients’ needs.
* Documenting all stakeholder project information (project plans, presentations, etc.).
* Refining system requirements based on feedback from cross-functional team leads and facilitating reviews of proposed solutions.

**EDUCATION**

RUTGERS, The State University of New Jersey New Brunswick, New Jersey

Bachelor's: ITI (Information Technology and Informatics)

**LANGUAGES**

**English** - Native

**Polish –** Proficient (Fluent)

**Spanish** – Proficient (Fluent)