



RICHARD IGNACIO BARCO ALVAREZ

SCRUM MASTER / PROJECT MANAGER

CONTACT

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Pompano Beach - Florida

Skills

- NEGOTIATION
- CONFLICT MANAGEMENT
- PERFORMANCE ORIENTATION
- RECURSIVITY
- TEAM MANAGEMENT
- COMMUNICATION
- EMPATHY
- FLEXIBILITY

CERTIFICATIONS

- SCRUM MASTER
CERTMIND (AGILE ALLIANCE)
- PRODUCT OWNER
CERTMIND (AGILE ALLIANCE)
- SCRUM FUNDAMENTALS
CERTMIND (AGILE ALLIANCE)
- PROJECT MANAGEMENT
DIPLOMA - UNIVERSIDAD
METROPOLITANA

PROFESSIONAL PROFILE

Professional with 15 years of experience. Economist with a Master's Degree in Administration, with a minor in Marketing Management, diploma in Project Management and SCRUM certification. Experience in project management. Experience in reviewing financial portfolios, establishment of strategies, monitoring of indicators, planning and implementation of improvements.

PROFESSIONAL EXPERIENCE

Goodwill of South Florida
Supervisor / Feb 24 - Current



Assist in all aspects of store operation, financial performance, personnel management, all cash register operations, visual and floor processes and procedures, loss prevention, and enforce all company policies and procedures.

Colombia Telecomunicaciones S.A.
Scrum Master / Nov 21 - May 23



Support the adoption of agile as a lever of organizational transformation based on agile values and principles. Support teams in delivering value with the correct use of the agile framework. Support the Product Owner in the definitions and prioritizations through techniques and tools. Perform the management of roadblocks that impact the performance of the team.
Achievements: played a key part in the implementation of the work tool Azure Boards which improved the agile environment.

Colombia Telecomunicaciones S.A.
IT Strategy & Processes Professional / Aug 20 - Oct 21



Monitoring and control of the different projects of the Digitalization and Operations Department. Support the leader and Stakeholders in the planning and execution of the project, developing action plans to mitigate risks and ensuring compliance with the objectives set in terms of cost, time and scope.
Achievements: Support in obtaining budget in the negotiation and contracting of Fiber Deployment projects.

Colombia Telecomunicaciones S.A.
Project Manager / Jul 18 - Jul 20



Support the planning and control in phases scheduled for the Fullstack project. Participate in the stages of readiness, planning, implementation and post implementation in along with the business, technology and supplier area to meet different goals.
Achievements: I participated in the planning and execution of the plan to determine the benefits of the Postpaid segment associated with the project, achieving excellent results and a solid methodology.

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PROFESSIONAL EXPERIENCE

SOUTEC C.A. - Venezuela
Project Manager / September 17 - January 18



Plan and control technology and construction projects with agile and PMI framework. Support clients and technical team in defining the goals and scope of the project. Establish the structure from a management point of view. Perform financial monitoring.

Achievements: I developed a structure for the monitoring of the main IPC (Construction) project of the organization, generating customer satisfaction and providing value along the progress.

Telefónica Venezolana C.A.
Mass Revenue Leader / Apr 17 - Sept 17



Participate in the projection of income of the different segments by raising the budget aligned to the strategic plan. Perform analysis and monitoring of the results of the different indicators. Prepare reports of management and results indicators.

Achievements: Made successful proposals for price adjustments on various plans in order to meet budget. I generated an updated format for budget tracking.

Telefónica Venezolana C.A.
Operational Support Leader / Feb 15 - Mar 17



To monitor the indicators of the face-to-face customer service channel. Raise and structure the budgetary needs as well as its correct execution. Participate and follow up on projects. Support the commercial management for the fulfillment of the established quotas.

Achievements: I supported and promoted a plan to increase the commercial activity of the channel, increasing the % of sales. I led the inauguration project of the company's Digital Service Center.

Telefónica Venezolana C.A.
Portfolio Leader / Aug 12 - Jan 15



Prioritize and monitor the different projects based on strategic, technological and financial criteria. Control the portfolio of products and services in terms of quality of deliverables and time to market. Financial monitoring of investment execution.

Achievements: I supported and participated in the generation of processes for portfolio monitoring. I participated in the monitoring of high impact projects (Technological and Social focus).

ACADEMIC BACKGROUND

MASTER'S DEGREE IN ADMINISTRATION WITH MENTION IN MARKETING MANAGEMENT / 2017
UNIVERSIDAD METROPOLITANA
CARACAS - VENEZUELA

ECONOMIST / 2011
UNIVERSIDAD ALEJANDRO DE HUMBOLDT
CARACAS - VENEZUELA