# Matias Fuenzalida

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# Education

Florida International University

BS Computer Science (Full-Ride Scholarship)

#### Brainstation

Product Management Certification (Full-Ride Scholarship)

# Work Experience

#### **MobileMelt**

#### Product Manager

- Managed the development and roll-out of an internal order closing program, leading to a 25% increase in engineer productivity for IT repairs and work orders.
- Led cross-functional teams to develop agile product roadmaps that directly impacted business objectives, resulting in a 20% increase in team efficiency.
- Drove cross-functional collaboration to optimize product launch procedures, leading to a 25% boost in product creativity.

## Mat's Coding Tutoring

#### Self-Emplyed

Miami, FL March 2023 - February 2024

- Taught Python and JavaScript concepts to a group of 5 students, leading to a 30% increase in their software development proficiency.
- Delivered tailored feedback during tutoring sessions to enhance students' problem-solving skills and coding efficiency, reinforcing core business analytical competencies.
- Created and executed a comprehensive performance tracking system to enhance instructional strategies and support. leading to improved process efficiency.

## **VOUS** shurch

#### **Technical Product Manager**

- Managed the redesign of VOUS Church website to enhance user experience, resulting in a 40% increase in user engagement metrics.
- Led cross-functional teams in developing and launching innovative web features, resulting in a 25% increase in user engagement metrics.
- Led cross-functional team meetings to align designers' creative vision with developers' technical requirements, resulting in a 20% decrease in project timelines.

# Projects

### Generative AI Lenovo Case Closing tool (Internal Tool)

- Utilized AI technology to automate work order closure, resulting in a 30% increase in case resolution speed.
- Developed a user-friendly website for work order case management using JavaScript, HTML, and CSS.
- Developed and implemented an automation solution to expedite case closure processing, resulting in a 30% increase in operational efficiency.

### **Fashion Trends Predictor**

- Researched and created an innovative app utilizing AI algorithms to predict future trends of a specific item based on historical data, leading to an increase in user engagement by 40%.
- Created an intuitive web interface leveraging JavaScript, HTML, and CSS to enhance stakeholder engagement and optimize feedback collection, resulting in a 20% increase in product improvements.
- Led user interview sessions resulting in a 20% increase in work order resolution efficiency and better alignment with cross-functional teams.

## Skills

Technical Skills: Agile Development, Scrum, Git, Jira, SQL, NoSQL, MongoDB, Data Analysis, Project Management, Software Development Lifecycle, Cross-functional Team Collaboration, Business Impact Analysis, Process Enhancement, Operational Metrics Analysis, Office Productivity Tools

Soft Skills:: Analytical Skills, Communication, Cross-Functional Collaboration, Strategic Thinking, Problem-Solving, Innovation, Leadership, Attention to Detail, Data Analysis, Project Management

# https://github.com/adnacodes/Fashion-Feedback.git

https://github.com/matnull/MMIT-Autofill

Miami. FL

August 2022 - Present

August 2020 - Present

Doral, FL

Graduation date: Mar. 2024

Graduation date: Dec. 2023