

Nadina “Nina” Babel

Sr. Project Manager / Scrum Master / Product Owner

+202-714-4510

ninabel@yahoo.com

Highly accomplished and results-driven IT Project Manager with over a decade of experience project/program experience focused on IT modernization and leading cross-functional teams in all phases of custom software development projects. Proven expertise using PMBOK principles to drive industry best practices for portfolio and project delivery.

SDLC

Waterfall/Agile

ePMO

Software/AppDev

Change Management

SaFe Familiarity

Azure/DevOps

Project Financials

EDUCATION & CERTIFICATES

Masters Certificate in Project Management - George Washington University (Washington, DC)

Bachelor of Business, Concordia University (Montreal, Canada)

Project Management Professional (PMP) 2005 to Present Credential #214817

Scrum Master | Product Owner - 2018 to Present Credential ID #00233964

Part 107 FAA Drone Pilot License - 2020 to Present

EXPERIENCE

July 2011 - Present

NIBA Management Group, LLC

Led strategic enterprise-wide initiatives for clients listed below, achieving significant process efficiencies, streamlined workflows, continuous improvement, integrated schedules, capacity planning, and cost savings. Managed end-to-end software and application development projects, ensuring they were delivered on time, within budget, and to the agreed quality standards.

November 2020 - June 2021

Sr. IT Project Manager, ADT (Contractor)

Oversight of the entire software development lifecycle of ERP and CRM projects from initiation to closing, while adhering to an ePMO framework. Developed and implemented reports and dashboards for data-driven decision-making.

- Established project milestones and analyzed costs; utilized financial systems to review actual versus estimated job costs and to provide timely and accurate project cost reports; adjusted or corrected project plans and/or project cost estimates as necessary to meet financial goals.
- Developed a detailed project plan to monitor and track progress to be shared with clients in addition to other stakeholders.
- Managed changes to the project scope, project schedule, and project costs using appropriate verification techniques.

September 2019 - September 2020

Sr. IT Project Manager, JM Family (Contractor)

Using Agile methodology, led ServiceNow team and vendor in all aspects of organizational change with the new implementation of the ServiceNow modules, process workflows, and change readiness with training employees reporting to ePMO.

- Facilitated project planning, daily stand-up meetings, reviews, retrospectives, sprint and release planning, and demos.
- Assisted the Product Owner in the maintenance of backlog and managing projects with JIRA/Confluence.
- Managed the proof of concept to all software development delivery aspects of enterprise-wide implementation of ServiceNow ITBM application and ERP processes.
- Helped derive and manage the requirements, worked with in-house and external developers to build, integrate, or customize cloud/custom-type solutions to ensure requirements were met in technology deliverables.

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EXPERIENCE

Dec 2018 - Sept 2019

Sr. IT Project Manager, North Highland Consulting (Contractor)

Provided technical strategy and management for cross-functional security projects. Procured and deployed a solution that removed sensitive member data in non-production environments throughout client organization in the event of data breaches.

- Delivered project was one year behind schedule and over budget within a six-month timeframe.
- Supported and managed the modernization of InfoSecurity's IT infrastructure application privilege access management (PAM) pilot program in an Active Directory environment.
- Monitored testing environments to ensure that the tests were valid, and in compliance with IT Policy, reported evidence in the reduction of attacks taken by malicious actors should they penetrate security controls where production data exists, and managed various collaboration tools and reporting dashboards to ensure accurate and timely status updates on project execution.

Jan 2017 - Oct 2018

Sr. IT Project Manager, Navy Federal (Contractor)

Managed large multi-year mortgage origination loan project, using Azure Cloud integration, TFS, software development, enhancements, and upgrades using Waterfall/Agile Methodologies

- Delivered a real-time integrated database and loan origination system solution that became self-hosted by Navy Federal, using extended Virtual Data Centers provisioned with Microsoft Azure Infrastructure as a Service
- Coordinated project requirements with the UX team for web landing page design to be integrated and tested with third-party vendors and the development team for SSO implementation, coordinated customization and configurations with development teams based on mandated regulatory changes, and tested workflow enhancements with quality assurance teams.

Nov 2014 - Aug 2016

IT Project Manager, Deloitte (Contractor)

Provided advisory support services in Program Management and Agile methodologies to the Internal Revenue Service (IRS) with the Affordable Care Act (ACA) Filing I6 Program.

- Served as an advisor to deliver new business process efficiencies and enterprise reporting for governing project processes.
- Facilitated organizational change to large-scale technology delivery programs with a strong focus on introducing Agile methodology to projects and programs, and in the identification of business requirements. Applied functional design, and process design to workflows.

July 2014 - Nov 2014

IT Project Manager/Scrum Master, USPTO (Contractor)

Managed an IT modernization effort to fully integrate select multiple legacy databases and next-generation systems, new UX workflow, and eCommerce into the Patents and Trial Appeals Board system.

- Used Agile methodology to achieve multiple operational releases consisting of various Sprints to improve the development of the IT system through a prioritized product backlog.
- Managed projects from development to production. Interfaced with the software development team leads, Project Sponsor, Product Owners, and agency stakeholders in supporting their roadmap and vision by prioritizing features, release planning of backlog, and system demos.
- Worked with integration partners to create seamless cross-product experiences leveraging data files, APIs, and SSO integration points.

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EXPERIENCE

Nov 2013 - May 2014

IT Project Manager, Morgan Stanley (Contractor)

Led enterprise Information Technology project, eliminating one existing legacy application along with dependent projects to provide an improved solution for incoming and outgoing ACH wires capabilities.

- Stakeholder management to ensure that project requirements and specifications were vetted and documented.
- Developed and facilitated business and functional requirements for new/replacement Wires platforms inclusive of acceptance testing parameters; developed and maintained a requirements/functional tracker to identify all scope items; verified enhancements/upgrades/defects/new functions are implemented accordingly. systems specifications were tested and met end-user testing, all project documentation and plans were updated were review and approved by IT Partners.

May 2013 - Oct 2013

Project Manager, FICO (Contractor)

Program oversight, management, and communications from concept through to operational readiness with FICO partners: Citibank, Navy Federal Credit Union, and BBVA Compass.

- Developed integrated project schedule and performed analysis to ensure that appropriate resources were allocated and work assignments to the project and milestones were met and managed.
- Established processes for projects behind schedule with a cost overrun, including defining the project schedule, defining deliverable acceptance criteria, and reporting procedures.

Jun 2012 - Feb 2013

Project Manager, Bank of America (Contractor)

Project management support to Bank of America - Legacy Asset Servicing Loan Modification division designed to help homeowners avoid foreclosure and banks standardize their modifications in their financial systems.

- Led and facilitated a diverse line of business constituents in a virtual environment to achieve a time-sensitive regulatory Technology release of MHA program mandated U.S. Department of Treasury directive.
- Performed organizational change management functions with implementing the MHA program requirements which Bank of America participates in as part of the HAMP Tier II program launched by the US Department of Treasury.

Nov 2011 - Jun 2012

Project Manager, Fannie Mae (Contractor)

Responsible for project compliance with standards and procedures, US Department of Treasury Performance Scorecard, captured and reported required program management metrics to ensure that tasks provide value and support the strategic direction of the program and meet service commitments; conducted reviews with US Department of Treasury.

- Project management support to Fannie Mae on the Home Affordable Modification Program (HAMP) initiative established by Obama in 2009.

February 2005 - Nov 2011

Program Manager, M Squared

Managed a portfolio of \$10M in client delivery services revenue and led a client delivery practice team of consultants.

- Served as Program Management support to internal CIO's lines of businesses on their Balanced Scorecards, OMB Reporting, and E-Gov Strategy development centering on Capital Investment and Budget (OMB Circular A-II and A-76) milestones.
- Provided solution design, execution, and delivery of program support to IT Resource Management's CFO/Deputy Assistant Secretary and direct staff at US Department of Veteran Affairs.

Skills: MS Project, Planview, PPM Clarity, Light SAP, Microsoft PPM, ServiceNow, Kanban, JIRA/Confluence, Scaled Agile, and IBM Rally Administrative: MS Office, G-Suite, Asana, Trello, Monday.com, Smartsheets, Slack, SharePoint, MS Teams,