Maheshwar Reddy
RPA Developer

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📍 Conshohocken, PA

CERTIFICATIONS

- A360 Advanced RPA Professional

SKILL HIGHLIGHTS

- Problem-Solving
- Strategic planning
- Creative design
- Database Integration
- Business process understanding
- Communication Skills
- Continuous Learning

SUMMARY

- A results-oriented and highly skilled RPA developer with 7 years of hands-on experience in leading automation platforms: Automation Anywhere and UiPath.
- Adept at leveraging expertise in SQL Oracle, API Integration, Kofax PDF Filler, Control Room Monitoring, and Queue Management, and has extensive experience in various industries such as Telecom, Healthcare, and Banking.
- Proficient in VBScript and Python and is committed to continuous learning and improving technical skills. known for developing and implementing robust automation solutions that optimize processes, reduce manual labour, and improve overall efficiency.
- Demonstrated ability to collaborate with cross-functional teams and produce successful results in a dynamic and challenging environment.
- I thrive in dynamic and challenging environments, ensuring that automation projects align with organizational goals and objectives.
- As a seasoned RPA Developer, I am poised to bring my strategic insights, collaborative spirit, and innovative approach to contribute to the continued success of dynamic organizations.
- Proven ability to monitor, schedule and manage automation processes through Control Room, ensuring the stability and reliability of RPA solutions
- My results-oriented approach has consistently led to improved productivity and cost savings within diverse organizational settings.
- Emphasize awareness of user interface and user experience principles, showcasing ability to design effective automation solutions.
- Proven experience in seamlessly integrating APIs into automation workflows to facilitate data exchange between different applications.
- Leveraging tools such as Jira for Agile project management and ServiceNow (SNOW) for efficient service management skills ensure the timely delivery of high-quality automation solutions that meet or exceed client and organizational expectations.
- Successfully led the migration from Automation Anywhere v11 to A360, demonstrating adaptability and ensuring a smooth transition to the latest platform.

EXPERIENCE

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Sr. RPA Developer
Envision Healthcare, Conshohocken, PA
March 2020 - Present

- Developed automation using Automation Anywhere A360 for Claim Acquisition resulting in a 75% reduction in processing time for each record.

- Successfully automated the Reconsideration and Appeal process, saving 30% of operational costs and increasing data accuracy.

- Played a key role in scheduling bots and managing BOT operations and maintenance in Automation Anywhere V 11.3.5.2, AA360 and UiPath Orchestrator.

- Contributed to the pre-analysis of RPA use cases, identifying and prioritizing automation opportunities for the organization.

- Designed and implemented BOT Management procedures, leading to streamlined deployment and monitoring of automation processes.

- Collaborated with cross-functional teams to develop RPA solutions for healthcare-specific processes, ensuring compliance with industry regulations.

- Demonstrated proficiency in uploading and downloading PDF documents using RESTful APIs. Successfully implemented secure authentication mechanisms for API calls, ensuring data protection.

- Utilized multipart/form-data encoding for efficient transmission of PDF files in API requests using Python.

- Utilized Kofax PDF Filler within Automation Anywhere to enhance document processing capabilities, ensuring accuracy and efficiency in automation workflows.

- Integrated Jira into project workflows, enhancing collaboration and tracking the progress of RPA initiatives. Effectively utilized Jira for Agile project management, ensuring transparency and efficiency in project delivery.

- Utilized ServiceNow (SNOW) for tracking and managing IT service requests related to RPA implementations. Integrated SNOW into automation processes, ensuring seamless communication and coordination between IT service management and RPA initiatives.

- Pioneered the migration initiative from Automation Anywhere v11 to A360, showcasing adaptability and ensuring a seamless transition to the latest platform.

Sr. RPA Developer
Verizon, Ashburn, VA
May 2018 - February 2020

- Automated the WITS Recertification process using Automation Anywhere V11.1.3, saving 7 to 10 minutes of PMs' time for each recertification.

- Developed and deployed bots for Federal Maintenance Reporting, automating the process of updating/modifying Circuit ID and Contacts, resulting in 100% efficiency improvement.

- Assisted in developing a generic module for Order Creation Automation, processing bulk orders for different types of customers efficiently.

- Worked on the Invoice Support Process Automation,

reducing processing time and enhancing validation accuracy.

- Developed and maintained RPA bots to support the Finance and Accounting department, automating data entry, validation, and reporting tasks.

- Played a crucial role in the development of a custom RPA tool with advanced functionalities, tailored to meet Verizon's specific automation needs.

- Conducted RPA training sessions for new team members, enabling a smooth onboarding process.

- Utilized Jira for streamlined project management, ensuring efficient collaboration, issue tracking, and progress monitoring. Integrated Jira into project workflows to enhance transparency and coordination within the team.

RPA Developer
Bank of Oklahoma, Tulsa, OK
Dec 2017 - April 2018

- Designed and implemented automation solutions using Automation Anywhere to streamline repetitive business processes.

- Developed and maintained robotic process automation (RPA) scripts to enhance operational efficiency.

- Conducted in-depth analysis of existing business processes to identify automation opportunities.

- Collaborated with business analysts and end-users to understand workflow requirements and optimize processes.

- Played a key role in deploying bots for various processes, ensuring seamless integration into the production environment.

- Conducted thorough testing of automation scripts to identify and resolve any issues.

- Ensured the reliability and accuracy of RPA solutions through rigorous quality assurance processes.

- Ensured compliance with security standards in the development and deployment of automation solutions.

.Net Developer
I Space Info Systems, Hyderabad, India
Sep 2014 - Dec 2015

- Designed and developed modules and classes using C# and .NET Framework 3.0 for a web application serving various application flows.

- Utilized ASP.NET web controls and HTML controls in the design of web pages, facilitating an intuitive user interface.

- Developed multi-threaded, enterprise n-tier software agent using WCF web service in 3.0 framework.

- Implemented web services and AJAX to enable seamless data exchange between the front-end and back-end systems.

- Worked closely with clients to gather requirements, conduct

user acceptance testing, and deliver customized solutions.