**Sriphani G**

**CSM, Microsoft Azure Certified**

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**Work Authorization: GC-EAD**

**(786)-671-8737**

SUMMARY:

* Highly industrious and experienced Business Analyst/Scrum Master, Agilest with 9 years of experience in.Net, AWS cloud computing, DevOps, financial accounting, complex ERP, product maintenance and service delivery operations, infrastructure, SDLCs, and process-oriented experience in software development methodologies projects within budget and timeline, building organizational trust with clients and stakeholders.
* Experience in scrum project management with exceptional leadership and communication skills.
* Ability to interact professionally with a diverse group of stakeholders, including executives, engineering teams, managers, and subject matter experts.
* Experience to work and prioritize in a fast-paced, changing environment while coordinating multiple complex projects simultaneously.
* Demonstrated ability to produce clear and concise project documentation Effectively manages client expectations and escalations.
* Reviewed requirements, coordinated with the application development team, distributed tasks, created test plans, coordinated production installation, and participated in support.
* Ability to manage complex projects, evaluate risk, communicate with leadership, and adapt to changing business needs.
* Removed impediments to delivery success and worked on the development of new solutions or approaches to ongoing challenges.
* I worked with **Agile** software development methodology using **SCRUM**.
* Mentored the team to follow Agile practices and test-driven **development.**
* Facilitated **scrum** ceremonies like backlog refinement, sprint planning, daily stand-up meetings, sprint demos, and retrospectives.
* I am quick to learn new technologies and develop problem-solving skills through complex project phases.
* Being a team player with problem-solving and troubleshooting capabilities, I am confident in solving the problem in any tense and deadline situations.

EDUCATION:

* Master of Science in Computer Science from Western Michigan University, MI.
  + - GPA of 3.64/4.0

TECHNICAL SKILLS:

Project Management Methodologies: Scrum, Kanban, Lean Agile, SAFe SA, Waterfall

Tools : JIRA, Rally, Smartsheet, Azure DevOps, Trello, HP, ALM, Confluence, ServiceNow, Office 365, TFS,MS Word, PowerPoint, Excel, MS Project, SharePoint, and Microsoft Visio

Methodologies : Agile, SCRUM.

Web & Application Servers : Microsoft IIS 7.0/6.0/5.0

Programming Languages : C#.NET, VB.NET, ADO.Net

Scripting Languages : Java Script, J Query, AJAX

Databases : SQL Server, Oracle, MS-Access, MySQL

PROFESSIONAL EXPERIENCE:

**Konica Minolta Health Cares, Garner NC Sep 2022 - Present**

**Senior Business Analyst/Agile PO (**Project: RIS, PACS, Billing, HL7)

**Responsibilities**:

* Responsible for making sure that the **epics** are broken down into the number of user stories, participate in agile product team ceremonies like **backlog** refinement and reviews, and hold daily standups.
* Collaborate with business stakeholders to understand their needs. Work with customers and SMEs to come up with backlog items that align with larger business objectives.
* Facilitate and/or conduct User Acceptance Testing (**UAT**) by creating UAT test scripts to verify the solution satisfies the needs of the stakeholders within the agreed scope of work.
* Led remote and on-site team members through **scrum** events and proposed solutions to cope with challenges, leading to 60% higher satisfaction among team members.
* Work closely with product management, product owners, cross-functional teams, and other senior executives to help ensure that the day-to-day technical performance of our product meets the client’s expectations.
* Serves as a key point of contact or lead for advanced projects and provides project and progress reviews to business unit owners.
* Organize demos, feedback sessions, and workshops to gain further insights.
* Experience using agile planning tools **Jira, Rally, and Azure DevOps**
* Proficiency in data analysis tools such as Excel and**SQL.**
* Provide training and support to end users, ensuring they can effectively utilize applications, and coach team members on **Agile values** such as collaboration, prioritization, and transparency.

**KEMET Corporation, Fort Lauderdale FL April 2018 - Aug 2022**

**Technical Business Analyst/Scrum Master (**Project: Global MES projects)

**Responsibilities**:

* Followed the iterative **AGILE** methodology for project development and conducted sprint planning, daily scrum meetings, and sprint retrospectives.
* Perform research and interviews to determine requirements and then translate them into technical requirements and specifications (such as **use cases, user stories, BRDs and** process flows).
* Remove impediments and protect team members from interruptions and distractions.
* Own a product roadmap focused on clear business value for each release.
* Responsible for understanding and recording in **Azure** **DevOps** the internal and external team dependency to complete a given user story.
* Improved the productivity of the team’s continuous improvement initiatives.
* Support the product owner, especially in refining and maintaining the product backlog.
* Evaluates requirements for potential new projects and business opportunities; collects and organizes data required for project deliverables.
* Creates and executes basic test plans and scripts and verifies results; includes functional, system, usability, acceptance, regression, and user acceptance testing.
* Track project performance, including the completion of short- and long-term goals, using project management tools, including MS Project 2016, Project Server 2016, and SharePoint 2016.

**Cendyn, Boca Raton FL Jun 2016 - March 2018**

**IT Business Analyst/Product Analyst (**Project: Guest Loyalty, Guest Profile and Admin**)**

**Responsibilities**:

* Facilitated Scrum Ceremonies like Release Planning Meetings, Backlog Refinement Sessions, **Sprint Planning, Daily Scrum Meetings, Sprint Review, and Sprint Retrospective Meetings**.
* Developed and maintained project deadlines to ensure on-time delivery.
* Ability to visually review specification documents and work independently on development projects with minimal supervision and assistance.
* I worked on multiple projects simultaneously and managed the risk tracking process.
* Determine project objectives with company goals, so the project team is clear on objectives.
* Analyzed the client’s business requirements processes through document analysis and interviews.
* Established strong working relationships with partners, clients, and team members globally.
* Collaborate with other product managers, engineering staff, and other stakeholders to develop and maintain the roadmap for products and features.
* I was promoted to coach all scrum masters on the project, lead PI planning sessions, and act as a release train engineer in their absence.
* Ability to work either independently or as part of a larger team, to think logically in solving assigned problems, and to present recommendations with clarity in **written** and graphic form.

**Silver Airways, Fort Lauderdale FL Dec 2014 - May 2016**

**Project Analyst & Production Support (**Website Development, MyIdTravel**)**

**Responsibilities**:

* Assess project issues and identify solutions to meet productivity, quality, and customer goals. Ability to handle a team of developers and coordinate smooth delivery of the project.
* Provide project management support through all phases, including initiation, development, planning, execution, and operations and maintenance as needed.
* Provide status updates to the project manager and to the clients involved in the project.
* Engage with stakeholders to understand customer and business needs to inform priorities, sequencing, and a roadmap.
* Actively create project documents, including **project plans** and schedules, business and project requirements, meeting agendas, and notes as needed.
* Proactively identify project risks and issues and follow up as needed to ensure resolution.
* Responsible for updating the master project plan and monitoring the scheduling and development of the project accordingly.
* Provide consultation to stakeholders on the best way to achieve IT project objectives.

**Publix, Lakeland FL Aug 2013 - Nov 2014**

**Business Tech Analyst (**Project: Food Production and Replenishment)

**Responsibilities**:

* Involved in all phases of the project lifecycle SDLC, i.e., requirement gathering, design, analysis, application development, and testing for the project.
* Documents requirements and creates supporting documentation per established procedures.
* Ensure the development teams are practicing the core agile principles of collaboration, prioritization, team accountability, and visibility.
* Analyze, update, and improve internal and external workflows and create documentation.
* Collaborated with the development team to plan project technical challenges.
* Experience in using the version control tool Team Foundation Server (TFS) for the entire software development cycle and generating reports on code review.
* Strong database programming involving creating tables and writing SQL Stored Procedures, User-Defined Functions, and Views on SQL Server.