**Gagandeep Singh**

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**Work Authorization: GC EAD(Visa Sponsorship Not Required) | Availability : Immediate**

**career summary:**

Certified **IT Project Manager** with 8 years of experience leading and delivering successful projects using both traditional and **Agile** methodology. Dedicated to utilizing my diverse background and expertise to drive project excellence, optimize team performance, and foster a collaborative work environment. Seeking an opportunity to apply my strong leadership, business, technical, and project management skills to contribute to the growth and success of an innovative organization in the IT industry.

PMP trained with indepth knowledge of Project Management with respect to Risk Assessment, Work Scheduling, Budgeting, Scope & Requirements, Quality Assurance. Adept with handling various Stakeholders including members from C-Suite, SVPs, VPs, cross functional Team Managers, Vendors and clients.

**Skills:**

Agile Methodologies | Project Scope, Planning, & Prioritizing | Resource Requirements & Management | Scheduling, Organizing, & Time Management | Project Requirements Gathering & Analysis | Oral & Written Communication Skills | Milestone Development & Deliverables Tracking | Facilitation Skills & Cross-Functional Team Collaboration | Project Budget Planning & Financial Administration | Analytical Thinking, Problem Solving, & Attention to Detail | Microsoft: Project, Word, Excel, PowerPoint, Access, Visio | Minitab | Clarity | VersionOne | JIRA | Sharepoint

**Professional experience:**

**Client: CitiBank, Tampa, FL June 2019 - Present**

**Role: Project Manager**

**Responsibilities:**

* Managing the seamless development of a financial product used by CitiBank and other Financial organisations in the Stock Market Domain and providing clarity to development team on the **strategic plan** aligned to short term and long term **project goals**.
* Utilization of core **Agile scrum** principles in all phases of the project cycle to lead a **team of 8** members through planning, requirements analysis, fit gap analysis, design, development, testing, training and deployment.
* Takes **accountability**, in partnership with senior technology leads, for successful delivery of planned phases of the project to agreed schedule, scope and cost. For client integrations, this is to the point of client onboarding to Citi and includes support of **project delivery** throughout full lifecycle, including through the SIT, UAT, Regression and migration phases.
* Handled a project **budget of $2M** USD with reporting of budget utilization, variance, cost accounting, contingency via financial reports presented to PMO and leadership during governance meetings.
* Work with department Subject Matter Experts (SMEs) and/or leadership to understand project needs; **ensure consistency and accuracy** when capturing requirements, and manage the check-in and sign off process throughout the project lifecycle.
* Post-launch, with **meticulous planning**, set a timeline and support stabilization of the project through production monitoring and support training, and documentation as needed.
* Involved in project road map, stakeholder mapping, **communication plan** creation in order to provide transparency to our work at all levels, from ideation to delivery.
* Set up project schedule calendar and facilitated **ceremonies, agile events** and daily scrum meetings to share measurable outcomes with the team.
* Maintained a database of banking client and associated projects while nurturing productive relationships with **external vendors**.

**Client: Regions Bank, Birmingham, AL Aug 2017 – May 2019**

**Role: Scrum Master/Assistant Project Manager**

**Responsibilities:**

* Establish objectives and manage **10 IT Agile team members** in execution of concurrent projects while adhering to best practices. Liaise with business managers to exceed project objectives. **Mitigate risks** and exploit opportunities. Manage third-party software development to enhance York systems for resale.
* Implemented technical solutions to support PNL accounting in assets and liabilities.
* Managed nine team members on a **$650K** Java development project that enabled delivery of comprehensive services in the areas of performance, volume, limits, compliance, legal, stability, support, and production incidents.
* Actively participated in continuous improvement and deployment efforts using Azure DevOps (ADO) improvement backlog, lunch-n-learn sessions, presentations, and cross-team discussions.
* Tracked and reported project metrics to stakeholders in the Finance Portfolio on a regular basis.

**Client: Aflac, Columbus, GA May 2015 – Aug 2017**

**Role: JAVA Developer**

**Responsibilities:**

* Developed internal coding using J2EE technologies based on the **MVC Architecture**.
* Involved in configuring XML mapping files and POJO objects.
* Used **Hibernate** Transaction Management, Spring/Hibernate Batch Transactions, and Hibernate cache concepts.
* Retrieved information from the **Oracle** **database** using **Spring**-Hibernate.
* Used AJAX extensively to implement front end /user interface features in the application.
* Implemented **REST** Web services to retrieve data from client side.
* Created new tables, **PL/SQL** stored procedures, functions, views, indexes and constraints, triggers and required SQL tuning to reduce the response time in the application.
* Resolved bugs/defects in the application by coordinated with team members of the project to assure a positive outcome.

**Environment:** Java, JavaScript, Spring framework, Spring MVC, Web services, REST, SOAP, XML, , Web Sphere, SQL, Oracle, Windows.

**Education**: BS in Computer Engineering, Florida International University

**Certification**: Google Agile Project Management, University of Colorado Boulder: Project Management, Google Data Analytics, IBM IT Project Manager