

KISHORE C

Member Of Technical Staff

📞 571 567-7805

@ kishore.chekuru@gmail.com

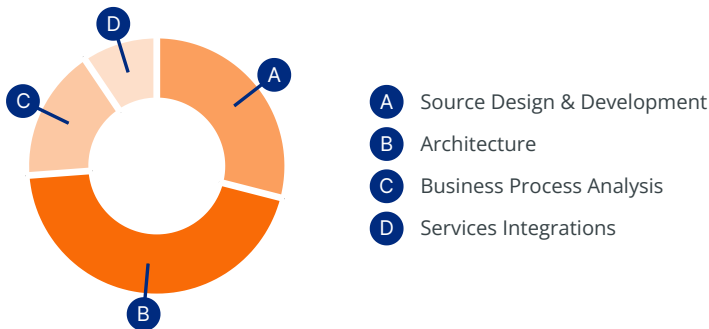
📍 Orlando, FL

☆ American Green Card

SUMMARY

Versatile professional adept at intelligent automation leadership, full-stack .NET development, low code workflow creation, and DevSecOps. Successfully driving digital transformation, optimizing processes, and architecting end-to-end web applications. Expertise in automation technologies, security, and seamless data integration, delivering innovative and efficient solutions. Committed to excellence and collaboration, delivering tangible results across diverse domains.

MY TIME



EXPERIENCE

Intelligent Automation Engineer

Southwest Airlines

🏢 Present 📍 Dallas, TX

Southwest Airlines stands out for its affordable fares and efficient service, revolutionizing air travel with point-to-point routes and a unique open seating policy.

- Led the migration of the organization's RPA infrastructure to cloud-native solutions, resulting in increased scalability, flexibility, and cost-efficiency.
- Implemented automation for critical business processes, reducing manual effort by 22%, leading to significant cost savings and improved operational efficiency.
- Established a centralized Robotic Operating Center (ROC) and Robotic Process Automation Center of Excellence (COE), enabling streamlined governance, knowledge sharing, and best practices implementation across multiple client engagements.
- Developed and implemented reusable process patterns, resulting in a 33% reduction in development time for subsequent automation projects and facilitating faster time-to-market for new business requirements.
- Received positive feedback from stakeholders for translating manual rules and processes into automated commands, leading to improved accuracy, compliance, and consistency in RPA-driven workflows.

SKILLS

Microsoft Power/Oracle BPM Suite

Angular/JavaScript

TFS/ GitHub / Atlassian Stack Pega

WebLogic/Tivoli/Tomcat

Shell Scripts/Batch processing/SDK

Visual Code/Eclipse Draw.io/Visio

Azure App Service YAML/JSON

Python/JSP/ASP.NET

Python/Java/.NET/C++

Automation Anywhere/Work fusion

WebSphere AS/WebSphere Portal

UiPath/Blueprism PyTorch/PySpark

Opentext/Content management

Cloudflare Analytics

AI/RPA/Elastic/NLP

SalesForce Data Cloud/ServiceNow

Data Power/Search appliance

No/Low code platforms

Pega/People Tools Atlassian Stack

No SQL/SQL/DB2 Elastic/Lucene

EDUCATION

Master's in Computer Science

New Jersey Institute of Technology

📍 New Jersey, USA

PASSIONS

🔥 Build innovative & autonomous solutions with 3Ps People * Products * Platforms

EXPERIENCE

Senior Full Stack Developer

Global Payments Integrated

📍 Columbus,GA

Global Payments Inc. is a leading worldwide provider of payment technology and software solutions, delivering innovative services to merchants, businesses, and financial institutions.

- Re code legacy web services to REST based services.
- Design, develop with cloud native spring boot stack, on Kubernetes.
- Lead a portfolio of diverse technology projects and a team of java developers with deep experience in machine learning, distributed microservices, and full stack systems to create solutions that help meet regulatory needs.
- Collaborate with digital product managers and deliver robust java based solutions that drive powerful experiences to help millions of Americans achieve empowerment.
- Debug and fix defects in UX, application backend and framework services.

Low Code Workflow Developer

DCLI

📍 Charlotte,NC

DCLI, or Direct ChassisLink, Inc., is a leading provider of marine chassis and asset management services to the intermodal industry in the United States.

- Spearheaded migration to intelligent automation: Leveraging Azure Logic Apps and Pega, reduced manual effort by 33% and enhanced efficiency.
- Centralized Robotic Operating Center and Integration Hub:
- Optimized customer onboarding: Pega and Azure Logic Apps integration led to XX% faster onboarding and higher customer satisfaction.
- Personalized interactions with Pega Decisioning and Azure Cognitive Services: Real-time insights increased cross-selling revenue by 33%.
- Automated purchase order approvals: Pega and Azure Logic Apps reduced approval time by 25%, ensuring audit compliance.

Dev Sec Ops Engineer

Dialogic

📍 Parsippany, NJ

Dialogic empowers real-time communications, bridging minds, fostering connections.

- Proactively manage system infrastructure with a focus on databases and testing computer equipment, achieving a 30% increase in system efficiency and a 20% reduction in equipment downtime.
- Perform system monitoring and analysis verifying the integrity and availability of all hardware
- Performance tuning and troubleshooting of server/software and respond to anomalies.

CERTIFICATION

Automation Academy - RPA Express Professional/Blue Prism Certified ROM Architect (ICRA)

Work Fusion / Blue Prism

Oracle Certified Master, Java EE Architect (OCMJEA) / Microsoft Certified: App Builder Associate

IBM Certified Application Developer/Pega Certified Senior System Architect (PCSSA)

PASSIONS



Stay ahead of the curve with "Next Gen" solutions today and build better teams tomorrow !!!



Bring IT close to the business

I AM PROUD OF ...



Workflow platform tuning

Collaborated with quality engineering in end to end performance tuning of all technology layers. This helped employee satisfaction.



RPA Frameworks evaluation

Delivered practical product analysis for customers and presented numerous options and product features to fulfill their business decision-making process



End-to-End Business Process Integration

Worked with team leads on SSO, security for RPA. This helped in flawless end user experience.



RPA Go Live

Planned and executed go-live of legacy modernized workflows. This made employee super productive on new process platform from day 1



Automation of OA&M tasks

Developed custom scripts to reduce weekend release efforts and environment validation mechanisms, which improved the team's productivity & reduced cost of operations during weekend releases.

STRENGTHS



Technical Nirvana

Acquired big picture technical know how, having worked in multiple, full life cycle greenfield and brownfield multi/Hybrid cloud landscapes which resulted in business satisfaction with technology